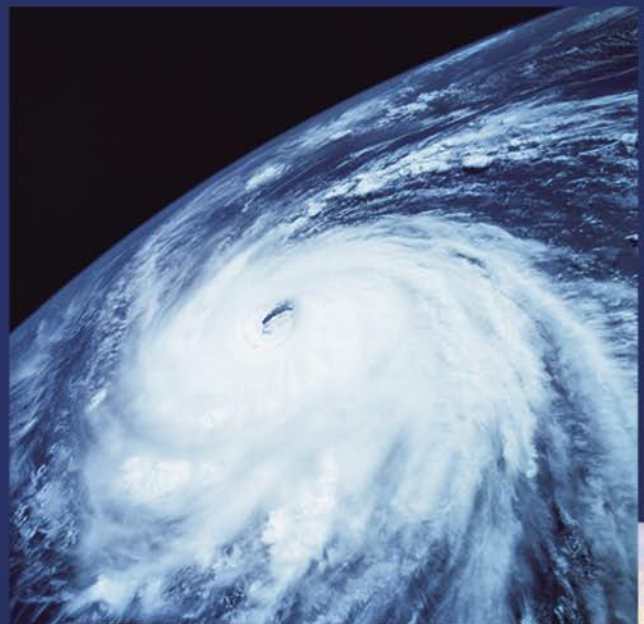




NSTAC XXIX ISSUE REVIEW



**“NSTAC: Enhancing National Security and
Emergency Preparedness through Communications”**

The President's
National Security Telecommunications
Advisory Committee (NSTAC)



Issue Review

A Review of Issues Addressed
Through NSTAC XXIX

August 2006

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Executive Summary

Executive Summary

Purpose

This edition of the *President's National Security Telecommunications Advisory Committee Issue Review* provides a comprehensive report of issues addressed by the President's National Security Telecommunications Advisory Committee (NSTAC) from its first meeting in December 1982 to its most recent meeting on May 10, 2006. For each active, standing, and previous issue addressed by the NSTAC, the NSTAC Issue Review provides the following information when applicable: names of the investigating groups, length of time required for the investigation, issue background, a synopsis of NSTAC actions and recommendations, actions resulting from NSTAC recommendations, reports issued, and members of the current/active investigating groups.

Background

On September 13, 1982, President Ronald Reagan issued Executive Order (E.O.) 12382, establishing the President's NSTAC. The NSTAC, a presidentially-appointed advisory body composed of up to 30 senior executive level representatives from the communications, hardware, software and security services, banking, and aerospace companies provides the President with a unique source of national security and emergency preparedness (NS/EP) communications policy expertise. Several factors influenced the establishment of the NSTAC at that time, including the divestiture of AT&T, increased Government reliance on commercial communications, and the potential impact of new technologies on communications supporting NS/EP requirements. Appendix A of this document includes E.O. 12382, as well as additional NSTAC implementing and governing documentation. Appendix B provides a listing of current NSTAC members as of May 10, 2006.

Since its inception, the NSTAC has advised seven administrations on issues pertaining to the reliability

and security of communications technologies and their impact on the Nation's ability to protect its critical infrastructures—issues vital to America's security and economic interests. Today, members of the communications and information technology industries, as well as the Federal Government, recognize the NSTAC as a model for industry/Government collaboration. NSTAC accomplishments include many substantive recommendations to the President leading to enhancements of the Nation's NS/EP communications capabilities and critical infrastructure policies, and increased safeguards to the Nation's communications infrastructure.

Over the past 24 years, the NSTAC has worked cooperatively with the National Communications System (NCS), an interagency consortium of Federal departments and agencies that serves as the focal point for NS/EP communications planning for any crisis or disaster and provides staff support and technical assistance to the Committee. By virtue of its mandate to address NS/EP communications issues, the NSTAC's partnership with the NCS is unique in two ways: (1) it facilitates industry involvement with both the defense and civil agencies comprising the NCS; and (2) it regularly sustains interaction between industry and the NCS member departments and agencies through the National Coordinating Center (NCC); the Communications Information Sharing and Analysis Center; the Network Security Information Exchange (NSIE) process; and most recently through the Communications Sector Coordinating Council, which serves as a point of contact for its counterpart the Government Coordinating Council. The NSTAC's perspective and its experiences with a wide range of Federal departments and agencies make the committee a key strategic resource for the President and his national security and homeland security teams in their efforts to protect our Nation's critical infrastructures in today's dynamic and evolving environment.

Membership on the NSTAC's primary working body—the Industry Executive Subcommittee (IES)—consists of one representative from each company, appointed by his or her NSTAC Principal. The IES holds regular meetings to consider issues, analyses, and/or recommendations for presentation to the NSTAC Principals (and in turn to the President), and assists in the formation of task forces and working groups as directed by the Committee to address specific issues requiring in-depth analyses.

During the NSTAC XXIX cycle, from May 2005 to May 2006, the NSTAC operated the following subordinate task forces and working group:

- ▶ **The Emergency Communications and Interoperability Task Force** initiated an examination of how communications technologies should be integrated into the Federal Government's emergency communications planning to support NS/EP activities and to recommend a future direction to ensure a survivable and interoperable communications architecture for responders.
- ▶ **The National Coordinating Center Task Force** examined the direction and structure of the NCC and how it should continue to partner with Government. In addition, the group also developed a roadmap of action items for use by the NCC to assist it in evolving to address new issues over the next five years.
- ▶ **The Next Generation Networks (NGN) Task Force** examined how the Government can ensure NS/EP telecommunications requirements continue to be addressed on the NGN. In addition, the group proposed substantive recommendations to the President regarding facilitating NS/EP communications over converging networks.
- ▶ **The Telecommunications and Electric Power Interdependency Task Force** examined the NS/EP issues associated with the interdependency of the telecommunications and electric power sectors and how these interdependencies will affect the future of the telecommunications network.
- ▶ **Cellular Service Shutdown Ad Hoc Working Group** examined a process for determining if and when cellular services should be terminated in the event of a national emergency.
- ▶ **The Legislative and Regulatory Task Force** continued to review and analyze legislative and regulatory activities affecting the NS/EP community. In addition, the group developed recommendations to the President on the need for adequate Federal assistance to telecommunications infrastructure providers during disasters such as hurricanes.
- ▶ **The Research and Development (R&D) Task Force** began planning for the first-ever international R&D Exchange Workshop in Ottawa, Ontario, Canada in September of 2006. The Workshop will focus on multilateral collaborative R&D to enhance security on the network.

Many NSTAC recommendations result in operational activities that enhance NS/EP communications and information systems. For example, in its first set of recommendations to the President, the NSTAC suggested the establishment of the NCC, an industry and Government coordination center for day-to-day operational support to NS/EP communications. In addition, the NSTAC assisted the Office of the Manager, National Communications System in developing and eventually implementing the Telecommunications Service Priority (TSP) System—one of the NCS' most utilized priority service programs. Furthermore, an NSTAC recommendation also resulted in the establishment of separate NSTAC and Government NSIEs, which meet regularly to address the threat of electronic intrusions and software vulnerabilities, as well as to discuss mitigation strategies to protect the Nation's critical communications and information systems. Finally, the NSTAC recommended the development of an access and credentialing program to assist private sector companies in gaining access to federal disaster sites following an event of national significance. In response to this recommendation, the Department of Homeland Security developed, in partnership with Federal, State, and local

Government entities, as well as a private sector company, an access standard operating procedure (SOP) to ensure that private critical infrastructure responders receive priority access to disaster areas. The State of Georgia adopted the access SOP which is also being used as an example for other States.

Appendix C of this document contains the NSTAC XXIX Executive Report to the President, which includes summaries of the May 2006 NSTAC XXIX Business and Executive Sessions, Executive Breakfast and Executive Luncheon, as well as task force recommendations made to the President during the NSTAC XXIX Cycle (May 2005–May 2006).

Copies of NSTAC reports pertaining to the issues addressed in this document are available through:

Office of the Manager
National Communications System
Customer Service Division
Mail Stop # 8510
245 Murray Lane, Building 410
Washington, DC 20528
(703) 235-5525

www.ncs.gov/nstac/nstac.html
nstac1@dhs.gov

Active Issues

Next Generation Networks

Investigation Group / Period of Activity

Network Group

April 1997 – September 1999

Convergence Task Force

June 2000 – June 2001

Network Security Vulnerability Assessments Task Force

June 2001 – March 2002

Next Generation Networks Task Force

May 2004 – May 2006

Issue Background

For several years, global communications networks have functioned in a period of transition as customer demands and business imperatives catalyzed the convergence of traditional circuit switched networks with broadband packet-based Internet Protocol (IP) networks to create the telecommunications industry's next generation network (NGN).

Although the complete evolution to the NGN is expected to take many years, this evolving network infrastructure, which includes wireless, wireline, and IP technologies, will alter the way governments and private industry meet their national security and emergency preparedness (NS/EP) communications needs. In fact, the emergence of the NGN has already effected change in a profound way. Many network service providers have already developed the capability to carry voice, video, text, and data transparently to numerous categories of end-user devices, a key characteristic of the NGN. Mobile phones able to access an array of Web-based services represent only one example of this enhanced ability.

The scale, scope, and character of the NGN will fundamentally change the way governments and service providers plan for, prioritize, and ultimately deliver NS/EP communications. NGN networks,

which are largely packet-switched networks, differ greatly from legacy circuit-switched networks. For example, packet-switched environments place control capabilities at the network "edge" and rely heavily on intelligent devices to execute key functions. In this new environment, NS/EP and critical business communications will be subject to an increased number of cyber threats based on inherent vulnerabilities and interdependencies known or expected to exist in the NGN. With these changes, network operators, infrastructure custodians, and NS/EP users must determine how best to meet NS/EP user requirements on the NGN.

The transition to the NGN also presents challenges for ensuring the security and availability of NS/EP communications. In addition to the vulnerabilities that arise due to the packet-switched nature of the NGN, some vulnerabilities that already existed in legacy networks will persist or worsen in the NGN. For example, the enhanced interconnectedness of the NGN can be exploited by hackers to provide rapid and far-reaching propagation of malicious payload (attacks). Another vulnerability is the emulation of network control messages. Unlike legacy networks, which used separate paths to divide network control messages from normal network payload, NGN architectures have network control messages co-existing with normal payload traffic, providing more open access to hackers to interfere with these messages. These and other vulnerabilities create complex risk scenarios for NS/EP communications in an NGN environment, which also depends on other infrastructures such as the electric power industry. A further challenge is the global nature of the NGN and, thus, methods for managing incidents of national significance may require international cooperation. To ensure NS/EP functions remain a priority in the transition to the NGN, these concerns must be addressed.

At the same time, the NGN will offer significant improvements for the delivery of NS/EP communications capabilities as bandwidth and software continue to improve. New communications capabilities, including greater access to data and

new services, will better support NS/EP functions in critical ways, enabling first responders, for example, to obtain real-time access to voice, data, and video necessary for the most effective completion of their jobs. The NGN will also naturally increase network robustness and resiliency by the nature of its mesh architecture, offering many possible paths for service and redundancy of equipment and servers. To achieve the benefits of such new capabilities and greater resiliency, and to speed and enhance the transition to NGN, solutions must be found that address NS/EP functional requirements, especially for security and availability. Doing so requires forward-looking action by industry and Government.

History of NSTAC Actions and Recommendations

The President's National Security Telecommunications Advisory Committee (NSTAC) has an extensive history of examining the NS/EP implications of the transition of the Nation's telecommunications networks to the NGN environment and providing the President with forward looking and innovative recommendations. In its *Internet Report: Examination of the National Security and Emergency Preparedness Implications of Internet Technologies Report*, published in June 1999, the NSTAC examined three key transition factors—the extent to which NS/EP operations depend on the Internet, the network control element vulnerabilities associated with the Internet and their ability to cause a severe disruption of Internet service, and how Internet reliability, availability, and service priority issues applied to NS/EP operations. In its June 2001 *Convergence Task Force Report*, the NSTAC furthered its network transition-related work to specifically analyze the potential security and reliability vulnerabilities associated with converged networks. Its *Network Security Vulnerability Assessments Task Force Report*, released in March 2002, addressed public network policy and technical issues related to network disruptions, the security and vulnerability of the converged network control space, and needed countermeasures to mitigate against these vulnerabilities. Issues presented by convergence also arose during the Committee's examination of the resiliency of

networks supporting the financial services sector to physical disruptions.

Building on this prior work, the NSTAC Principals agreed at the NSTAC XXVII Meeting to engage subject matter experts (SME) in an examination of NS/EP requirements and emerging threats on the NGN. Accordingly, the Principals established the Next Generations Network Task Force (NGNTF) and tasked it with developing:

- ▶ A high-level description of the NGN's expected network environment or ecosystem, and its interdependencies, on which NS/EP applications will rely;
- ▶ NS/EP user requirements for the NGN including how to meet these user requirements both in a mature NGN and in the transition phase, how to provision end-to-end services, and how the interfaces and accountability among network participants and network layers will work;
- ▶ Relevant user scenarios and expected cyber threats, including recommendations on optimal strategies to meet NS/EP user requirements; and
- ▶ International concerns, including both NS/EP functions that must be provisioned internationally and international threats to the NGN.

As an initial step, the NGNTF assembled a group of SMEs and government stakeholders in August 2004 to determine how best to meet the task's significant objectives. As a result of the meeting, the group identified five fundamental areas of examination: (1) NGN description; (2) NGN service scenarios and user requirements; (3) end-to-end services provisioning; (4) NGN threats and vulnerabilities; and (5) incident management on the NGN. In response to government stakeholder questions during the meeting, the NGNTF agreed to undertake a quick turn around report on the near term actions that could be undertaken to reduce the impact of network transition issues on NS/EP communications and to identify areas where immediate government involvement was needed

to foster activities in areas such as NGN standards and systems development activities that may be proceeding without consideration of NS/EP needs.

Based on the near-term analysis conducted by the NGNTF, the Committee offered the following recommendations to the President in March 2005:

- Use existing and appropriate cross-Government coordination mechanisms to track and coordinate cross-agency NGN activities and investment;
- Explore the use of Government [civilian and Department of Defense (DOD)] networks as alternatives for critical NS/EP communications during times of national crisis;
- Use and test existing and leading-edge technologies and commercial capabilities to support NS/EP user requirements for security and availability;
- Support the development and use of identity management mechanisms, including strong authentication;
- Study and support industry efforts in areas that present the greatest NS/EP risks during the period of convergence, including gateways, control systems, and first responder communications systems;
- Review the value of satellite systems as a broad alternative transmission channel for NS/EP communications;
- Participate more broadly and actively in the NGN standards process in partnership with the private sector in the following areas: web services, directory services, data security, network security/management, and control systems; and
- Focus on developing cohesive domestic and international NS/EP communications policy and conduct inter-governmental discussions on NS/EP communications.

The NGNTF then turned its attention to the longer-term taskings, leveraging significant involvement from industry and government SMEs involved in the day-to-day transition of the NGN and creating working groups to address each issue area. Ultimately, the NSTAC, based upon the work of the NGNTF, agreed upon nine recommendations, the implementation of which they believed would support the ability of the NGN to meet NS/EP functional requirements while also providing greater capabilities to NS/EP users.

The NSTAC Principals approved the following recommendations to the President in March 2006:

- **Identity Management.** Direct the Office of Management and Budget (OMB), the Department of Commerce (DOC), and the Department of Homeland Security (DHS) to work with the private sector in partnership to build a federated, interoperable, survivable, and effective identity management framework for the NGN that:
 - (1) includes a common assurance taxonomy that addresses NS/EP requirements and is usable in both the Government and commercial domains;
 - (2) minimizes identity “silos” (identity stores containing usernames and passwords that is not or cannot be used by another applications), allows federation between the Government and commercial domains, and supports use of Government issued credentials for identification on the NGN;
 - (3) meets other NS/EP requirements, including priority access to NS/EP communications services;
 - (4) supports broad use of commercial technology, along with existing and emerging protocols and standards; and
 - (5) includes explicit protections for privacy.
- **Coordination on Common Operational Criteria for NGN NS/EP End-to-End Services.** Direct the Office of Science and Technology (OSTP), with support from the collective National Communications System (NCS) agencies, to establish a Common Operational Criteria development framework to meet NS/EP user requirements on the NGN. This would be a joint industry-Government initiative to ensure NS/EP communications capabilities in

the NGN environment, and would include the creation of a regular NGN summit with annual reporting that would enable telecommunication/information technology (IT) industry sector and Government stakeholders to: (1) develop and coordinate common NGN planning activities; (2) measure progress of NGN-related efforts; and (3) recommend and monitor programs that would foster NS/EP capabilities within the NGN, including initiatives concerning:

- A priority regime for both encrypted and unencrypted packets supported by a set of standards specifying how that priority is to be translated end-to-end among the different networks connected to the NGN, consistent with a user's NS/EP authorization and required class of service; and
 - NGN designs that respond to NS/EP requirements, including supporting a mixed protocol operational environment during the transition into IP version 6; peer-to-peer networks and systems for independence from centralized infrastructure; meshed networks for resiliency and deployability; and IP Security for authentication and confidentiality.
- ▶ **Research and Development (R&D).** In support of the prior recommendation, direct OSTP, with support from other relevant agencies, especially the Science and Technology Directorate of DHS, the National Institute of Standards and Technology (NIST), and DOD to establish and prioritize within the Federal Government initiatives that will foster collaborative and coordinated R&D supporting the Common Operational Criteria and accelerate demonstrations of critical NGN NS/EP-supporting capabilities or technology among NGN telecommunication/IT and service providers.
- ▶ **Technology Lifecycle Assurance and Trusted Technology.** Direct OMB, OSTP, DOD, DHS, and DOC to drive comprehensive change in the security of NS/EP information and communications technology through policy, incentives, and research supporting the development and use of: (1) technology lifecycle assurance mechanisms; and (2) innovative trusted technologies that reduce the presence of intrinsic vulnerabilities.
- ▶ **Resilient Alternate Communications.** Direct OMB and DHS, in accordance with their respective authorities, to ensure that Federal agencies are developing, investing in, and maintaining resilient, alternate communications for the NGN environment. Specifically, DHS and OMB should require that NS/EP communicators, including incident managers and emergency responders, plan for communications resiliency especially by examining alternative or substitute access methods to the NGN to address specific threat scenarios, which methods can augment and possibly replace, at least temporarily, damaged or diminished access to the communications infrastructure.
- ▶ **Agreements, Standards, Policy, and Regulations.** Direct DHS, the Department of State, and DOC (including NIST and the National Telecommunications and Information Administration) to engage actively with and coordinate among appropriate domestic and international entities to ensure that the relevant policy frameworks support NGN NS/EP capabilities. These policy frameworks are established through Agreements, Standards, Policies, and Regulations (ASPR). As part of the Common Operational Criteria development framework, these agencies should continuously monitor the entire lifecycle of ASPR associated with ensuring NS/EP capabilities to identify and act on opportunities to enhance ASPR, address their vulnerabilities, and eliminate potential impediments to providing NS/EP capabilities in a globally-distributed NGN environment.
- ▶ **Incident Management on the NGN.** Direct DHS to establish an inclusive and effective NGN incident response capability that includes a Joint Coordination Center, incorporating and modeled on the National Coordinating Center (NCC), for all key sectors, but particularly both the

Communications and IT Sectors, and supporting mechanisms such as a training academy and a collaboratively developed, broadly participatory, and regularly evaluated exercise program. This capability should be enhanced by an appropriate R&D program.

- **International Policy.** Direct departments and agencies to develop cohesive domestic and international NS/EP communications policy consistent with the recommendations in this report, in particular: (1) developing intergovernmental cooperative mechanisms to harmonize NS/EP policy regimes in participating countries consistent with the recommendations in this report; (2) establishing the rules of engagement for non-United States (U.S.) companies in NS/EP incident response in the U.S.; and (3) addressing how information sharing and response mechanisms should operate in the international NGN environment.
- **First Responders.** Direct DHS and other appropriate Government agencies to assist first responders and public safety organizations in making the transition to the NGN, which will provide them with greater capabilities, but will also be a challenge to achieve given their limited resources and legacy systems.

For further detail on the efforts of the NSTAC related to NGN networks please see the Network Convergence section in the Previously Addressed section of this *NSTAC Issue Review*.

Reports Issued

Network Group Internet Report: An Examination of the NS/EP Implications of Internet Technologies, June 1999.

Convergence Task Force Report, June 2001.

Network Security Vulnerability Assessments Task Force Report, March 2002.

Next Generation Networks Task Force Report: Near Term Recommendations, March 2005.

Next Generation Networks Task Force Report, March 2006.

Next Generation Networks Task Force Membership

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Capt. Eric Koenig

Mr. Dan Zink

Federal Reserve Board

Mr. Chuck Madine

General Services Administration

Mr. Doug Covert

National Coordinating Center

Investigation Group / Period of Activity

National Coordinating Mechanism Task Force

December 14, 1982 – November 15, 1984

Telecommunications System Survivability Task Force

March 6, 1986 – June 8, 1989

National Coordinating Center for Telecommunications Vision Task Force

October 15, 1996 – April 22, 1997

Operations Support Group

April 22, 1997 – September 23, 1999

Information Sharing/Critical Infrastructure Protection Task Force

September 23, 1999 – May 16, 2000

National Coordinating Center Task Force

December 14, 2004 – Present

Issue Background

Following the divestiture of the AT&T monopoly in 1982, the telecommunications industry and the Federal Government collectively developed the concept of a national coordinating mechanism (NCM) by which the public and private sectors could coordinate NS/EP telecommunications efforts. A year later, the NSTAC recommended the creation of the NCC as the operational arm for the NCM. Consequently, in 1984, President Ronald Reagan established the NCC within the NCS via Executive Order 12382.

Since that time, threats to the NS/EP telecommunications infrastructure have changed significantly, heightening the importance of daily coordination between industry and Government. In May 1998, the President released Presidential Decision Directive (PDD) 63, *Protecting America's Critical Infrastructures*, a critical infrastructure protection (CIP) directive calling for, among other things, industry

participation in the Government's efforts to ensure the security of the Nation's infrastructures. After studying the directive, the NSTAC recommended the NCC be designated the Telecommunications Information Sharing and Analysis Center (ISAC) as the NCC had already been performing similar functions in preparation for the Year 2000 rollover efforts.

The NCC played a key role in maintaining and reestablishing NS/EP communications during and after the terrorist attacks of September 11, 2001. In March 2003, the NCC became part of the DHS as a result of the transfer of the NCS from the DOD. Homeland Security Presidential Directive (HSPD) 7, *Critical Infrastructure Identification, Prioritization, and Protection*, issued in December 2003, succeeded PDD-63 and established a new national policy for Federal departments and agencies to identify and prioritize U.S. critical infrastructure and key resources and to protect them from terrorist attacks. As DHS continues to grow and evolve, the NCC must also periodically reconsider its structure, organization, and approach to keep pace with rapid legal and regulatory changes.

In 2006, the NCC finds itself with three distinct missions:

- Serving the White House and NCS Member Agencies through its NS/EP mission;
- Serving DHS through its CIP mission; and
- Fulfilling information sharing requirements through its information sharing and analysis function.

History of NSTAC Actions and Recommendations

The NSTAC has emphasized the importance of industry/Government coordination on NS/EP telecommunications since its inception over two decades ago. In its first report to the President in May 1983, the NSTAC recommended the development of the NCC—the operational arm for the NCM approved by Government a year earlier to assist industry and Government in coordinating NS/EP telecommunications services in times of emergency.

In 1984, the NSTAC followed this first report with its *National Coordinating Mechanism Implementation Plan* to assist the Government in determining how best to execute the coordinating mechanism.

Since that time, the NSTAC has periodically revisited the NCC both conceptually and operationally to evaluate its mission, information sharing procedures, and overall effectiveness as changes occurred in the threat, policy, and technological environments facing the telecommunications industry. For instance, in 1987, the Committee's Telecommunications Systems Survivability (TSS) Task Force reviewed Government actions taken on the NCM recommendations and determined that the recommendations were carried out effectively. Furthermore, the task force determined that NCS member organizations' representation in the NCC should continue. In its *The NCC Intrusion Incident Reporting Criteria and Format Guidelines*, the NCC Vision Task Force established standardized reporting criteria and outlined steps to improve NCC electronic intrusion report collection, processing, and distribution.

In 1997, the Operations Support Group (OSG) worked closely with the NCS member organizations and NCC industry representatives to develop a common framework for assessing the Center's ongoing role in NS/EP telecommunications. In its *Operations Support Group Report*, the NSTAC recommended that the President establish a mechanism within the Federal Government with which the NCC could coordinate on intrusion incident information issues, and with which NSTAC groups could coordinate the development of standardized reporting criteria. In 1999, the Information Sharing/Critical Infrastructure Protection (IS/CIP) Task Force investigated potential recommendations to be made in support of the goals outlined in PDD-63. As a result, the NSTAC issued numerous recommendations to the President including the development of mechanisms and processes for conducting protected, operational information sharing, the designation of the NCC as the telecommunications ISAC, the necessary continued interaction with Government leaders

responsible for PDD-63 implementation, and the expansion of participation in the telecommunication ISAC during subsequent phases to include a broader spectrum of IT and communications industry companies. As a result, the Federal Government officially established the NCC as the Telecommunications ISAC in January 2000.

Following the October 21, 2004, NSTAC Principals' Conference Call, the Committee established the National Coordinating Center Task Force (NCCTF) to examine how best to balance both traditional network and cyber concerns and the changing national security environment to include homeland security concerns within the NCC moving forward. Specifically, the Principals requested that the task force examine the future mission and role of the NCC, including:

- ▶ How should the industry members of the NCC continue to partner with Government?
- ▶ How should the NCC be structured relative to the dual missions of CIP and NS/EP?
- ▶ How does the new DHS Sector Coordinating Council (SCC) approach affect the NCC?

Throughout 2005 and early 2006, the NCCTF deliberated on numerous issues, focusing its discussions on the NCC's organizational structure, information sharing and analysis, leadership, incident management and response, and international mutual aid. To gain additional insight into incident management, and information sharing practices in particular, the task force co-hosted an all-day incident management subject matter experts meeting with the NGNTF on August 30, 2005. The task force also internalized lessons learned from Hurricane Katrina response and recovery efforts including those derived by the White House on improved industry and Government coordination in its *The Federal Response to Hurricane Katrina: Lessons Learned* report. Of particular interest and concern to the task force following Hurricane Katrina were questions related to the role of the NCC and the NCS in NS/EP

telecommunications planning and incident response as entities within the new DHS and command and control issues associated with Emergency Support Function (ESF) #2—Communications support agencies. The task force determined that better delineation of roles and responsibilities, especially with regard to data reporting and the prioritization and escalation of requests, would improve incident response and establish clearer points of contact to address issues, reduce duplication of effort, and improve focus on fulfilling missions.

Based on the NCCTF's analysis of issues facing the NCC, the NSTAC recommended that the President:

- Direct the Secretary of Homeland Security, the Director of the OSTP, the Secretary of Defense, and other ESF#2 Federal support agencies to develop and implement policies and procedures with respect to: (1) managing and escalating requests from the NCC, and (2) the delineation of authorities and responsibilities when ESF#2 is invoked.
- Direct the OSTP and the Homeland Security Council to join with the Communications SCC and the IT-SCC to support an industry-led task force with the primary goal of planning a regional communications and IT coordinating capability in the Gulf Coast and Southeastern regions prior to the 2006 hurricane season. Subsequently, the task force will determine the best approach for a long-term regional communications and IT coordinating capability that can serve all regions of the Nation. The task force should primarily be made up of industry representatives, as well as Federal, State, and local Government representatives.
- Direct the Secretary of Homeland Security to expand the NCC to include both communications and IT companies and organizations. The NCC would be a cross sector industry/Government facility with a round-the-clock watch, and would be brought up to full strength during emergencies.
- Direct the Secretary of Homeland Security to engage the private sector in critical infrastructure protection activities by increasing the flow of threat information to the private sector, facilitating private sector participation in impact analyses, and clarifying policies for the protection of private sector information.
- Direct the Secretary of Homeland Security to improve the ESF#2 Emergency Response Training and Exercise program, with a focus on enhancing coordination among industry members and Federal, State, and local responders during incidents of national significance. This program should focus on sector interdependencies for both physical and cyber threats, and would aim to produce actionable results. Industry must be involved from the earliest planning stages.
- Encourage the Secretary of Homeland Security to improve the Federal Government's cyber response strategy to delineate roles and responsibilities of Government and the private sector in the National Response Plan (NRP), aligning communications and cyber operations centers, and enhancing relationships with international computer emergency readiness teams.
- Direct the Secretary of Homeland Security and other Government stakeholders to examine the value derived from the NCC collaboration and, if sufficiently supported, commit the resources necessary to strengthen and support the organization and its mission.

To further these recommendations, the NCCTF developed an action item roadmap to assist the NCC in its efforts to address new issues and challenges over the next five years.

For more information regarding the NCC's development, please see the National Coordinating Mechanism, Information Sharing/Critical Infrastructure Protection, and the Industry/Government Information Sharing and Response sections in the Previously Addressed Issues section of this *NSTAC Issue Review*.

Reports Issued

National Coordinating Mechanism Task Force Report, May 1983.

National Coordinating Mechanism Implementation Plan (Final Report), January 1984.

Telecommunications Systems Survivability Review of Government Actions in Response to NSTAC-Recommended Initiatives, June 1988.

Operations Support Group Report, December 1997.

Information Assurance Policy Subgroup of the Information Infrastructure Group and the National Coordinating Mechanism Subgroup of the Operations Support Group Joint Report: Information Assurance, December 1997.

Operations Support Group Report, September 1998.

Operations Support Group Report, June 1999.

Information Sharing/Critical Infrastructure Protection Task Force Report, May 2000.

NSTAC Report to the President on the National Coordinating Center, May 2006

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Telecommunications and Electric Power Infrastructure Interdependencies

Investigation Group / Period of Activity

Electromagnetic Pulse Task Force

September 27, 1983 – October 9, 1985

Telecommunications System Survivability Task Force

March 6, 1986 – June 8, 1989

Energy Task Force

August 31, 1988 – March 29, 1990

Telecommunications and Electric Power Interdependency Task Force

January 15, 2005 – Present

Issue Background

For decades, professionals in the telecommunications industry have been concerned with the potential impact a sustained power grid outage would have on the telecommunications network. Recent events, including the power outage in Eastern Canada in January 1998, the terrorist attacks of September 11, 2001, the Northeast blackout in August 2003, and the devastating hurricane seasons of 2004 and 2005, continued to draw attention to the interdependencies between the two sectors and re-energized industry and Government efforts to find strategies to both dampen the impact of and mitigate against further occurrences. In addition to man-made and natural threats to the infrastructure, changing trends in telecommunications network design also raise questions about the continued reliance of the telecommunications sector on electric power sources. With the growth of the NGN, the attendant increase in the use of wireless and mobile technologies, and the dispersion of network elements, the network and its users will increasingly rely on commercial electric service to supply

the necessary power. In this environment, the telecommunications and electric power sectors will increasingly be required to work together to ensure NS/EP services remain available to respond to terrorist incidents or natural disasters.

History of NSTAC Actions and Recommendations

NSTAC consideration of the interdependencies between the telecommunications and electric power sectors began in 1983 with the Committee's response to a Government request for industry's perspective on the options available to industry and Government for improving the electromagnetic pulse (EMP) survivability of the Nation's telecommunications networks. Based on the analysis conducted by its EMP Task Force, the Committee provided several recommendations to the President on the issue in its *Electromagnetic Pulse Final Task Force Report*.

The NSTAC gave further consideration to the interdependency between the telecommunications and electric power sectors when it reviewed the vulnerability of the telecommunications network to the loss of commercial electric power and presented its finding in its *Telecommunications Systems Survivability Electric Power Survivability Status Report*. As a follow-up to its vulnerability analysis, the Committee established the Energy Task Force, which it charged with analyzing solutions to mitigate against the effects of electric power outages on telecommunications. In 1988, the Energy Task Force, with participation from the Department of Energy (DOE), the NCS, and the North American Electric Reliability Council (NERC) undertook its activities, examining interdependencies between the two sectors after a major earthquake.

In October 1991, the NSTAC established a follow-on Energy Task Force and charged it to support the OMNCS in its efforts with DOE to develop criteria and a process for identifying critical industry NS/EP telecommunications facilities that qualify for electric power restoration and priority fuel distribution. Based on the task forces analysis, the NSTAC issued its recommendations to the President on the issue in its *Energy Task Force Final Report* in 1993.

Interdependency issues arose again as a result of extensive power and telecommunications outages during the hurricane season of 2004 in the southeast region of the U.S. Mr. F. Duane Ackerman, Chairman and Chief Executive Officer of BellSouth and NSTAC Chair, highlighted his concerns about the situation in his speech at the Research and Development Task Force's October 2004 Research and Development Exchange (RDX) Workshop in Monterey, California. Due to the dependence of the telecommunications network on electric power services, Mr. Ackerman noted the need for enhanced and alternative emergency power technologies. In addition, as the network becomes increasingly distributed, he noted that issues of reliability and ease of communication and coordination between the telecommunications and electric power industries will become increasingly important during natural disasters or terrorist incidents.

As a result, in 2005, the NSTAC established the Telecommunications and Electric Power Interdependency Task Force (TEPITF) to further evaluate how the telecommunications and electric power sector interdependencies will affect the future of the telecommunications network. The task force subsequently divided the work into two streams—an examination of the people and processes involved in national security communications and restoration and an evaluation of the technological implications of future events.

Based on the completion of the first work stream, the NSTAC issued its *People and Processes: Current State of Telecommunications and Electric Power Interdependencies Report* in January 2006. In the report, the NSTAC recommended that the President direct his departments and agencies to:

- ▶ Define and establish the term Emergency Responder within the NRP and other appropriate plans, guidance, directives, and statutes, including other local, State and Federal Government emergency plans;

- ▶ Ensure key response personnel of critical infrastructure owners and operators in the telecommunications and electric power sectors be designated as Emergency Responders;
- ▶ Include fuel supply, security, site access, and other required logistical support to critical telecommunications and electric power infrastructures as part of the Emergency Responder planning process to ensure priority restoration to critical telecommunications and electric power;
- ▶ Foster and promote effective emergency coordination structures to ensure reliable and robust communication between the two sectors and local, regional, State, and Federal Governments;
 - Review examples of proven priority restoration models at the State and regional levels. Encourage States and metropolitan regions without effective models to improve and update their existing frameworks; and
 - Encourage effective information sharing models at the local/regional Emergency Responder level, both in advance of a natural disaster and during the emergency restoration period. When developing these models, liability issues should be considered.

The task force will continue exploring long-term interdependency issues, specifically developing a working definition for a long-term outage (LTO) and reviewing the possible implications of an LTO. The task force's conclusions will form the basis for the Committee's final report and recommendations that will be submitted to the President in the fall of 2006.

For further information on telecommunications and electric power interdependencies, please see the Infrastructure Interdependencies section in the Previously Addressed Issues section of this *NSTAC Issue Review*.

Actions Resulting from NSTAC Recommendations

In response to the devastation caused by Hurricanes Katrina, Rita, and Wilma, the FCC established the Independent Panel Reviewing the Impact of Hurricane Katrina on Communications Networks. In its final report, the Panel expressed support for the NSTAC's recommendation to establish a national standard for credentialing telecommunications repair workers as well as its recommendation to designate telecommunications infrastructure providers as "emergency responders" under the *Robert T. Stafford Disaster Relief and Emergency Assistance Act*, the NRP, and other legislative documents as appropriate. In addition, the FCC issued a Notice of Proposed Rulemaking requesting comments from industry on the recommendations found within its final panel report, including those recommendations made by the Committee. In addition, in July 2006, Mr. Robert Stephan confirmed to the NSTAC that DHS officials had been working closely with Congress to ensure that the Committee's emergency responder provisions would be sufficiently addressed in future legislation to be formally introduced by the Senate.

Furthermore, the DHS developed, in partnership with Federal, State, and local Government entities, as well as a private sector company, an access standard operating procedure (SOP) to ensure that private critical infrastructure responders receive priority access to disaster areas. The State of Georgia adopted the access SOP which is also currently being used as an example for other States.

Reports Issued

Electromagnetic Pulse Task Force Status Report, January 1984.

Electromagnetic Pulse Final Task Force Report, July 1985.

Telecommunications Systems Survivability Electric Power Survivability Status Report. Energy Task Force Final Report, August 1988.

People and Processes: Current State of Telecommunications and Electric Power Interdependencies, January 2006.

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Emergency Communications and Interoperability

Investigation Group / Period of Activity

Emergency Communications and Interoperability Task Force February 2006 – Present

Issue Background

Over the course of three months in the summer of 2005, the U.S. witnessed the catastrophic destruction of the Gulf Coast region's telecommunications infrastructure as a result of Hurricanes Katrina, Rita, and Wilma. The unprecedented communications challenges posed by these hurricanes highlighted the fact that the existing components that comprise the communications infrastructure still lack sufficient levels of operability and interoperability when utilized by the multiple public and private response and recovery organizations they support during emergency communications situations. Hurricane Katrina alone impacted an area approximately 90,000 square miles wide, disrupted service to approximately 3 million phone lines, and disabled first responder communications in multiple parishes. The lack of access prioritization to commercial networks for first responders crippled restoration efforts. As a result, the initial lessons learned from these events highlight the importance of ensuring that Government continues to leverage the full suite of communications capabilities in its efforts to protect and ensure NS/EP telecommunications in the future.

History of NSTAC Actions and Recommendations

In response to concerns regarding the sufficient operability and interoperability of emergency communications systems during the 2005 hurricane season, the NSTAC established the Emergency Communications and Interoperability Task Force (ECITF) to develop recommendations regarding short-term interoperability solutions for responders in advance of the 2006 hurricane season. In addition, the Committee requested that the task force

investigate how a complete suite of communications technologies, including wireline, terrestrial wireless, broadcast, and satellite communications, should be integrated into the Federal Government's emergency communications planning, and how they can more effectively support NS/EP activities; and to identify rapidly deployable interoperability solutions and recommend a strategic direction for the future that can assure a more survivable and interoperable nationwide communications architecture for responders.

Based on the ECITF's initial analysis, the NSTAC provided short-term recommendations in its March 2006 *Letter to the President on Emergency Communications and Interoperability*, which outlines emergency communications and interoperability issues and identifies immediately applicable actions to improve responder communications capabilities. Specifically, the NSTAC recommended that the President direct the DHS to:

- Establish a uniform protocol working with Federal, State, and local Governments that can dynamically identify their emergency management coordinators' contact information, especially during times when regular contact information is changed due to event situations, and a capability to share that information with DHS.
- Accelerate efforts to create an initial deployable communications capability for the Gulf Coast region in accordance with Recommendation #37 of the February 2006 report, *The Federal Response to Hurricane Katrina: Lessons Learned* (Lessons Learned Report).
- Formally integrate the NCS' NS/EP priority programs into the *National Emergency Communications Strategy* pursuant to Recommendation #34 of the Lessons Learned Report.

Additionally, the NSTAC recommended that the President direct the National Telecommunications and Information Administration to work in conjunction with the FCC to streamline the

authorization process for use of Federal incident response frequencies by the larger non-Federal Government emergency response community.

The task force will continue to explore these issues as well as the need to develop recommendations on how to educate Federal Government departments and agencies, State and local Governments, first responders and emergency responders on technologies currently available to meet their NS/EP communications needs into the next cycle. Its conclusions will form the basis for a final report and recommendations that will be submitted by the NSTAC to the President in the fall of 2006.

Actions Resulting from NSTAC Recommendations

As a result of the devastation caused during the 2006 hurricane season and informed by the NSTAC's associated recommendations, the DHS through the NCS has undertaken several actions to ensure successful emergency communications for future emergencies. The activities include the establishment of protocols for contacting and communicating with State and local officials, which is also intended to assist in the identification of emergency management and coordinators' contact information; coordination of the creation of a deployable communications package to provide reliable communications to emergency responders at all levels of Government in a disaster-inflicted region; integration of NCS priority services programs, and other relevant recommendations, into the *Interim National Emergency Communications Strategy* mandated by the White House's *The Federal Response to Hurricane Katrina: Lessons Learned* report; and the development of an emergency communications asset tracking database to aggregate information on those public and private tools to be leveraged during disaster recovery operations.

In addition, the NCS drafted an ESF #2 Operations Plan, which addresses deployable communications capabilities in support of incident response, specifically deployment of ESF#2 assets and capabilities to designated mobilizations centers and staging areas.

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Termination of Cellular Networks During Emergency Situations

Investigation Group / Period of Activity

Cellular Service Shutdown Ad Hoc Working Group

August 18, 2005 – January 31, 2006

Issue Background

As a direct result of the bombings that took place in the London transportation system in July 2005, U.S. authorities initiated the shut down of cellular network services in the Lincoln, Holland, Queens, and Brooklyn Battery Tunnels. The Federal Government based this precautionary measure on the suspicion that similar attacks might also be perpetrated in the tunnels leading to and from New York City. Though the decision was rooted in vital security concerns, the resulting situation, undertaken without prior notice to wireless carriers or the public, created disorder for both Government and the private sector at a time when use of the communications infrastructure was most needed. Shortly following these activities, the NCC hosted a teleconference to discuss the need to develop a process for determining if and when cellular shutdown activities should be undertaken in the future in light of the serious impact these efforts could have had, not only on access by the public to emergency communications services during these situations but also on public trust in the communications infrastructure in general.

History of NSTAC Actions and Recommendations

These actions highlighted, within the NSTAC community, the need for a process to ensure that future similar decisions meet the Nation's security goals and ensure the protection of critical infrastructures. Consequently, on August 18, 2005, the NSTAC established a Principal-level task force to formulate, on an expedited basis, recommendations to effect efficient coordinated action between industry and Government in times of national emergency.

To facilitate more coordinated action, the NSTAC recommended that the President direct his departments and agencies to:

- Work to implement a simple process, building upon existing processes, with DHS/NCS coordination enabling the Government to speak with one voice, provide decision makers with relevant information, and provide wireless carriers with Government-authenticated decisions for implementation; and
- Achieve rapid implementation through the Homeland Security Advisor of each State, in conjunction with the NCS and the Office of State and Local Government Coordination, DHS.

The group concluded its activities upon NSTAC approval of the *Letter to the President on Emergency Wireless Protocol* and recommendations in January 2006.

Actions Resulting from NSTAC Recommendations

In support of the recommendations, the NCS approved SOP 303, "Emergency Wireless Protocols," on March 9, 2006, codifying a shutdown and restoration process for use by commercial and private wireless networks during national crises. Under the process, the NCC will function as the focal point for coordinating any actions leading up to and following the termination of private wireless network connections, both within a localized area, such as a tunnel or bridge, and within an entire metropolitan area. The decision to shutdown service will be made by State Homeland Security Advisors, their designees, or representatives of the DHS Homeland Security Operations Center. Once the request has been made by these entities, the NCC will operate as an authenticating body, notifying the carriers in the affected area of the decision. The NCC will also ask the requestor a series of questions to determine if the shutdown is a necessary action. After making the determination that the shutdown is no longer required, the NCC will initiate a similar process to reestablish service. The NCS continues to work with the Office of State and Local Government Coordination at DHS, and the Homeland Security Advisor for each State to initiate the rapid implementation of these procedures.

Report Issued

NSTAC Cellular Shutdown Letter to the President

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Standing Issues

Legislation and Regulation

Investigation Group / Period of Activity

Funding and Regulatory Working Group

December 1982 – December 1994

Legislative and Regulatory Group

December 1994 – September 23, 1999

Legislative and Regulatory Working Group

September 23, 1999 – February 14, 2001

Legislative and Regulatory Task Force

February 15, 2001 – Present

Issue Background

Laws and regulations govern the relationship between the Government and the public and provide the framework under which public and private entities conduct business. Thus, within the evolving telecommunications environment, it is essential that legislative and regulatory policies progress to ensure continued fulfillment of national security and emergency preparedness (NS/EP) requirements. It is within this context that the President's National Security and Telecommunications Advisory Committee (NSTAC) reviews the legislative and regulatory activities underway within Government that could impact NS/EP services, operations, and communications and considers areas for which there is a need for further legislative and regulatory action.

History of NSTAC Actions and Recommendations

The investigation of legislative and regulatory issues of consequence to NS/EP communications comprise a key focus for the NSTAC. Over the course of its existence, the committee has examined the implications of numerous important topics including:

- Telecommunications Act of 1996 (Telecom Act);
- Widespread Telecommunications Outages;

- National Services Planning Process;
- Assessment of Federal Critical Infrastructure Recommendations;
- Information Sharing;
- Transition to the Year 2000 (Y2K);
- Wireless Communications;
- Convergence;
- Foreign Ownership;
- Cyber Crime;
- Potential Policy Conflicts with Homeland Security and NS/EP Missions;
- Open Source Information;
- Support Anti-terrorism by Fostering Effective Technologies (SAFETY) Act;
- Defense Production Act (DPA); and
- Legislative Concerns Associated with the 2005 Hurricane Season.

A description of the NSTAC's activities in each of these areas, as well as the evolution of the task force follows.

Task Force Evolution

At its inaugural meeting in December 1982, the NSTAC established the Funding and Regulatory Working Group (FRWG) to examine funding alternatives and regulatory issues for candidate enhancements to NS/EP telecommunications. The FRWG remained active to address additional issues of a legislative and regulatory nature until 1994 when the committee decided to stand down the group until further issues arose requiring consideration. The NSTAC later amended the name of the FRWG to the Legislative and Regulatory Group (LRG) that same year per the guidance outlined in the December 1994 *Industry Executive Subcommittee Guidelines*;

however, it did not re-activate the LRG again until January 1997 following the passage of the landmark *Telecommunications Act of 1996*. Between 1997 and 2001, the LRG was renamed the Legislative and Regulatory Working Group (LRWG) and was tasked to serve as an ad hoc group to investigate issues and also to serve as a supplementary body to NSTAC task forces. In February 2001, the committee again amended the task force's name to the Legislative and Regulatory Task Force (LRTF) and formally established it as a standing body of the NSTAC.

Telecommunications Act of 1996

As the first major overhaul of telecommunications policy since 1934, the Telecom Act redefined competition and regulation in virtually every sector of the communications industry. In response to passage of the Telecom Act and the resultant evolving telecommunications environment, the NSTAC charged the LRG to examine legislative, regulatory, and judicial actions that potentially impact NS/EP telecommunications, placing particular emphasis on monitoring implementation of the Act. In addressing this charge, the LRG established a framework for analysis, and in January 1997, began working closely with industry and Government to develop a common understanding of the NS/EP implications of the new law.

Based on the analysis conducted by the task force, the NSTAC found that the Telecom Act did not alter carrier responsibilities for the provision of NS/EP services. However, the committee determined that continued change in the regulatory and industry structure warranted increased educational outreach efforts for new entrants and existing carriers with regard to their mandatory and voluntary obligations.

Widespread Telecommunications Outages

At NSTAC XIX in March 1997, the Assistant to the President for Science and Technology asked the NSTAC to investigate the possibility of a widespread telecommunications outage. Subsequently, the LRG analyzed the legal and regulatory obstacles that would hinder service restoration during widespread, major service outages. As a result, the NSTAC

presented its related findings in its December 1997 report discussed during NSTAC XX. The NSTAC found the most significant legal and regulatory obstacle to be the apparent uncertainty about who could expeditiously address carriers' concerns regarding their compliance with relevant laws or regulations during emergency situations.

To further address this finding, the NSTAC charged the LRG to examine options for enhancing communication on NS/EP matters among industry, the Federal Communications Commission (FCC), and other relevant Government organizations. To that end, the LRG investigated the role of the FCC Defense Commissioner; investigated the need for an NS/EP industry advisory body to the FCC on these issues; documented the intergovernmental relationships between the FCC, the National Communications System, and the Office of Science and Technology Policy with regard to NS/EP responsibilities; and worked jointly with the NSTAC's Network Group's Widespread Outage Subgroup to draft procedural guidelines to help telecommunications carriers resolve issues with the FCC when critical emergency telecommunications services needed to be restored in a timely manner.

National Services Planning Process

In July 1997, the Network Reliability and Interoperability Council (NRIC) provided the FCC with a series of recommendations aimed at improving the planning process for National Services and deployable telecommunications services intended or required on a national or regional basis. The NSTAC agreed that a National Services planning process, as conceived by the NRIC, could serve as an effective means for promoting NS/EP telecommunications requirements. Consequently, the Committee tasked the LRG to assess what actions the NSTAC should take to ensure that industry and Government consider NS/EP requirements during the National Services planning process. During discussion at NSTAC XX, the Committee reviewed the task force's findings and recommended that the Industry Executive Subcommittee (IES) continue to assess

the development of the NRIC's National Services recommendations.

Following NSTAC XX, the LRG established the National Services Subgroup to study the feasibility of defining NS/EP telecommunications functions as National Services. The subgroup submitted its *National Services Subgroup White Paper* to NSTAC XXI in September 1998 geared to facilitating public awareness of selected NS/EP-critical telecommunications functions and capabilities. The white paper also promoted the continued consideration of NS/EP telecommunications service objectives by industry and Government during the future deployment of NS/EP National Services.

Assessment of Federal Critical Infrastructure Recommendations

In October 1997, the President's Commission on Critical Infrastructure Protection (PCCIP) released its final report and recommendations on protecting the Nation's critical infrastructures, including the telecommunications infrastructure. Following NSTAC XX, the NSTAC charged the LRG to review the potential legislative and regulatory implications for NS/EP telecommunications as a result of the PCCIP's recommendations. To address its charge, the LRG conducted a preliminary analysis of Presidential Decision Directive (PDD) 63, *Critical Infrastructure Protection*, which the President issued on May 22, 1998, to support the PCCIP recommendations and to establish a national policy to eliminate vulnerabilities in the Nation's critical infrastructures. Based on the LRG's findings, the Committee requested that the IES undertake a more detailed assessment of the planned implementation of PDD-63 and report back to it regularly on progress made.

Information Sharing

Following NSTAC XXI, and in response to information sharing policy outlined in PDD-63, the NSTAC tasked the LRG to identify and assess the legal and regulatory obstacles to sharing outage and intrusion information. To that end, the LRG determined that identification and discussion of existing and proposed NS/EP-related outage and intrusion information

sharing mechanisms could provide additional insights to assist the group in assessing critical information sharing issues, particularly those associated with the implementation of PDD-63. As a result, and to better understand the information sharing environment and the entities involved in the process, the NSTAC developed its *Telecommunications Outage and Intrusion Information Sharing Report* which outlined the entities with whom telecommunications companies shared outage and intrusion information and reviewed potential legal barriers that could ultimately inhibit the information sharing process.

During NSTAC XXIII, the NSTAC, through its LRWG, again examined information sharing issues, this time focusing on the impediments to information exchange, especially critical infrastructure information sharing. As a result, the LRWG undertook an in-depth analysis of *The Freedom of Information Act* (FOIA), examining FOIA's potential to hinder industry information sharing with the Government. FOIA permits the public to request and gain access to records that Government departments and agencies maintain, the disclosure of which could deter industry from sharing further information with the Government. Although there are a number of exemptions to FOIA's requirements for disclosure of information, none of the exemptions clearly covers information pertaining to critical infrastructure protection. The LRWG met several times with Department of Justice (DOJ) officials to exchange views on perceived problems including liability and antitrust concerns and potential legal solutions. As a result of the LRWG's deliberations, the NSTAC agreed with DOJ representatives on the need for a nondisclosure provision to protect "security-related" information voluntarily shared with the Government. The LRWG shared its analysis with the NSTAC's Information Sharing-Critical Infrastructure Protection Task Force, which addressed both the technical and legal and regulatory FOIA issues in its May 2000 *Information Sharing-Critical Infrastructure Protection Task Force Report*.

NSTAC furthered its information sharing work during the NSTAC XXIV and XXV cycles. During this time, the committee requested the LRTF to examine pending FOIA legislation from the 106th and 107th

Congresses and to work with Congressional staff to determine the status and outlook of the legislation. In response to the analysis conducted by the LRTF, the NSTAC delivered a letter to President Bill Clinton on August 7, 2000, requesting his support on legislation that would protect critical infrastructure protection (CIP) information voluntarily shared with the Government from disclosure under FOIA and limit liability. Following the NSTAC XXIV Meeting in June 2001, the NSTAC acknowledged the continued importance of the topic and resubmitted the letter to President George W. Bush asking him to support such legislation. On September 26, 2001, President Bush replied that he supported a narrowly drafted exception to FOIA to protect information about corporations' and other organizations' vulnerabilities to information warfare and malicious hacking. In a December 17, 2001, letter to the President, the NSTAC encouraged the President to continue to support information sharing legislation.

The LRTF continued to examine information sharing in the NSTAC XXVI and NSTAC XXVII cycles as well. During these cycles, Congress passed the *Critical Infrastructure Information (CII) Act*, which provided additional FOIA and liability protections for companies that voluntarily share critical infrastructure information with the Department of Homeland Security (DHS). Following enactment of the CII Act, the NSTAC requested the LRTF to assess whether additional information sharing barriers remained and to examine other legal and nonlegal barriers for the purposes of homeland security. As a result of the LRTF's analysis, the NSTAC drafted its *Barriers to Information Sharing Report*, in which it made a series of recommendations for improving the exchange of CII between industry and the Government and for protecting voluntary CII that critical infrastructure owners and operators provide to the Government.

The Year 2000 Readiness and Disclosure Act

In 1998, with the nearing arrival of the new century, the NSTAC tasked the LRG to examine relevant communications-related Y2K issues, particularly the success of the *Year 2000 Readiness and Disclosure Act* (Y2K Act) in urging greater information sharing within

industry. In response, the LRG sent a letter to the NSTAC's IES representatives seeking their companies' comments on the Y2K Act and any additional legislative or regulatory actions that could facilitate Y2K-related information sharing and remediation. Per request by the President's Council on Y2K Conversion, the NSTAC forwarded a summary of the Committee's findings in February 1999.

Wireless Communications

During NSTAC XXII, the NSTAC charged the LRG to identify the barriers to the issuance of wireless telecommunications priority access rules by the FCC and to evaluate NSTAC's level of continued support of the Cellular Priority Access Services (CPAS), (now referred to as the Wireless Priority Service). During the course of the LRG's examination, the group learned that the NCS planned to implement a new approach for providing wireless priority access based on channel reservation, causing the NSTAC to conclude its study.

However, during NSTAC XXVI, the LRTF again engaged in wireless communications issues when the Wireless Task Force requested assistance from the LRTF in assessing the legal and regulatory aspects of the FCC Report & Order (R&O) on Priority Access Service (PAS). The LRTF reviewed the R&O and, after carefully considering the merits of reopening the PAS rulemaking, the task force concluded that revisiting the rules would be a lengthy process and could unintentionally slow the deployment of Wireless Priority Service (WPS). As a result of this conclusion, the NSTAC sent a letter to the President offering recommendations on how to facilitate the widespread deployment of wireless PAS. In the letter, the NSTAC commended the FCC for adopting a Second R&O for PAS, which indicates that carriers providing PAS shall have liability immunity from Section 202 of the *Communications Act of 1934*. The letter also stated that the FCC and the National Telecommunications and Information Administration should accelerate ongoing efforts to improve interoperability among Federal, State, and local public safety communications agencies. The letter further encouraged the Administration to support full and adequate Federal funding for wireless PAS.

Convergence

During NSTAC XXII, the LRG reviewed convergence issues in light of legislative, regulatory, and judicial actions that might affect existing and future public networks and potentially impact NS/EP telecommunications. The LRG's preliminary analysis of convergence revealed no significant implications for NS/EP telecommunications.

During the NSTAC XXV cycle, the NSTAC tasked the LRTF to undertake a further analysis of convergence issues, examining whether the current legal and regulatory environment was adequate to ensure NS/EP services in the converged and NGN environment. To accomplish its tasking, the LRTF coordinated with participants in the Government's Convergence Task Force to discuss the status of the Government's work in the area of network convergence and the assurance of NS/EP communications services.

The LRTF concluded that until the standards for packet-based services were established and the Government's requirements in the evolving environment were certain, new legislation or regulation was premature. The task force also stated that the legal issues underlying the provisioning of NS/EP priority services to the Federal Government in an NGN environment were extremely complex and might require further study. Based on the convergence analysis conducted by the LRTF and the Network Security Vulnerability Assessments Task Force, the NSTAC issued its *Network Security Vulnerability Assessments Task Force Report* in March 2002.

Foreign Ownership

During NSTAC XXIII, the NSTAC engaged the LRWG to conduct an examination of foreign ownership regulations and their possible impact on NS/EP communications. The task force examined domestic regulatory history and analyzed several mergers and acquisitions between domestic and foreign telecommunications carriers, ultimately finding that the current regulatory structure satisfied the different interests of the industry and Government parties involved. The LRWG concluded that it was unclear whether further statutory or regulatory changes

would effectively enhance the role of national security issues in foreign ownership situations at that time. The LRWG documented its findings in a working group paper and shared its analysis with the NSTAC's Globalization Task Force (GTF). Based on the analysis conducted by the LRWG and the GTF, the NSTAC issued its *Globalization Task Force Report* in May 2000.

Cyber Crime

At the request of the NSTAC during cycle XXVI, the LRTF examined existing legal penalties for committing Internet attacks to determine whether those penalties should be strengthened or whether additional penalties were needed. In its *Penalties for Internet Attacks and Cyber Crime Report*, the NSTAC concluded sufficient legal authority exists to penalize and deter those who commit cyber crimes. The NSTAC also made additional recommendations for pursuing a well-rounded and proactive approach to combating cyber crime.

Potential Policy Conflicts with Homeland Security and NS/EP Missions

During the NSTAC XXVII cycle, and in response to an NSTAC request, the LRTF reviewed the policy landscape for national policies and regulations that could potentially conflict with homeland security and NS/EP missions. More specifically, the LRTF examined telecommunications policy conflicts related to fuel storage, water sector infrastructure, critical facilities markings, jurisdictional conflicts, and common underground facilities. The task force determined that policy conflicts existed due to the existence of overlapping and contradictory policies and regulations at the Federal, State, and local levels.

In response to the LRTF's analysis, the NSTAC sent a letter to President George W. Bush in October 2003 recommending that he ask the Homeland Security Council, the National Security Council, and Federal departments and executive agencies, including independent agencies, to undertake several activities. These activities included evaluating proposed policies and regulations to ensure that homeland security and NS/EP implications have been consolidated; completing a review of existing

policies and regulations for potential cross-sector conflicts with homeland security and NS/EP priorities and working with DHS to promptly resolve any identified conflicts; and implementing a framework to resolve multijurisdictional (Federal, State, and local) conflicts and, if necessary, recommend an appropriate legislative resolution.

Open Source Information

In response to concerns that terrorists or other motivated adversaries could easily access sensitive information, such as the location of critical telecommunications facilities, on the Internet and use this information to plan an attack on the Nation's telecommunications infrastructure, the NSTAC tasked the LRTF to undertake an analysis of open source information. The LRTF completed its analysis during the NSTAC XXVIII cycle, and on April 8, 2005, the NSTAC sent a letter to President Bush recommending various activities including the development and adoption of Web publishing and access guidelines by the Federal Government incorporating provisions that protect industry-sensitive critical infrastructure information provided to the Government and the promulgation of web publishing and access guidelines for dealing with sensitive but unclassified critical infrastructure information.

The LRTF's work on open source information continued during the NSTAC XXIX Cycle, when the NSTAC, during the March 10, 2005, Principals' Conference Call, requested that the LRTF address the concern of open source information on academic web sites and report back to them about the advisability of scoping this issue. After conducting its analysis, the LRTF reported back to the Principals that the issue did not require further scoping.

SAFETY Act

During the NSTAC XXVIII Cycle, the LRTF initiated an examination of the NS/EP telecommunications implications of the implementation of the SAFETY Act at the request of the Committee. The LRTF continued to monitor the implementation of the SAFETY Act in the NSTAC XXIX Cycle, reporting to the NSTAC periodically on the status of the efforts.

Defense Production Act

During NSTAC XXVIII, the NSTAC commissioned the LRTF to begin an examination of the NS/EP implications of the DPA and the proposed amendments to the Act and to Executive Order (E.O.) 12919, *National Defense Industrial Resources Preparedness*. During the NSTAC XXIX cycle, the task force agreed to continue to monitor potential amendments to the DPA and to E.O. 12919 to ensure essential NS/EP needs are met in any revision to law.

Legislative Concerns Associated with the 2005 Hurricane Season

The 2005 hurricane season defined many of the Committee's legislative and regulatory priorities during the NSTAC XXIX Cycle. The Government's response to Hurricanes Katrina, Rita, and Wilma prompted the NSTAC to request assistance from the LRTF to review the legal and regulatory environment in which Federal response took place. The LRTF analysis revealed that several legislative mechanisms needed revision including the *Robert T. Stafford Disaster Relief and Emergency Assistance (Stafford) Act* which the Committee felt did not adequately provide assistance to telecommunications infrastructure providers (TIPs) in disasters. The task force also determined that difficulties carriers faced in obtaining security, fuel, water, site access, and billeting for workers could be mitigated if the Federal Government created a designation for "Emergency Responders (Private Sector)" and included TIPs in that category. Accordingly, the NSTAC sent a letter to President Bush advising him to act no later than June 1, 2006, to establish and codify the term "emergency responder (private sector)" to include TIPs and ensure they receive non-monetary assistance, including accessing restricted areas and obtaining fuel, water, power, billeting, and workforce and asset security, by:

- ▶ Directing DHS to modify the National Response Plan and its emergency support functions to designate TIPs as Emergency Responders (Private Sector) and to establish protocols and procedures for the way in which Federal, State, local, and tribal Governments should work with TIPs before, during, and after a national disaster;

- Issuing appropriate Presidential guidance to define Emergency Responders (Private Sector) under the Stafford Act and other authorities as appropriate to align with the broadened definition of national defense in the 2003 amendments to the DPA. Specifically, the guidance should make clear that key response personnel of critical telecommunications infrastructure owners and operators should be defined as Emergency Responders (Private Sector) and should receive non-monetary Federal assistance under the Stafford Act, and
- Directing the Secretary of Homeland Security to work with Congress to align the Stafford Act and other appropriate legislative authorities with the DPA by codifying the designation of private sector TIPs as Emergency Responders (Private Sector) and by codifying the official interpretation that for-profit TIPs should receive Federal assistance.

Actions Resulting from NSTAC Recommendations

In the *Barriers to Information Sharing* Report, the NSTAC advised the President that DHS should be the clearinghouse and dispenser of CII information and that CII Act protections should cover departments and agencies other than DHS. In a related action, on February 18, 2004, DHS launched the Protected Critical Infrastructure Information (PCII) Program, pursuant to the CII Act. The PCII Program Office (PO) is located within the DHS Preparedness Directorate and serves as the clearinghouse and dispenser of CII.

Furthermore, on October 28, 2003, in response to the NSTAC's *Letter to President George W. Bush on National Policies and Regulations that Conflict with Homeland Security and NS/EP Missions*, the Assistant to the President for Homeland Security confirmed that the staff of the Executive Office of the President had been tasked to convene a meeting with the other White House stakeholders to review the recommendations in the NSTAC's letter and to analyze their impact to NS/EP communications.

Finally, in July 2006, Secretary Chertoff confirmed to the NSTAC that DHS officials had been working closely with Congress to ensure that the Committee's emergency responder provisions would be sufficiently addressed in future legislation to be formally introduced by the Senate. In addition, the DHS announced it had developed, in partnership with Federal, State, and local Government entities, as well as a private sector company, an access standard operating procedure (SOP) to ensure that private critical infrastructure responders have priority access to disaster areas. The access SOP had been adopted by the State of Georgia and would be used a model for other States.

Reports Issued

Legislative and Regulatory Group Report, December 1997.

Legislative and Regulatory Group Report, September 1998.

Procedure for Problem Resolution with the Federal Communications Commission and the National Coordinating Center for Telecommunications During Emergency Telecommunications Disruptions, September 1998.

National Services Subgroup White Paper, September 1998.

Legislative and Regulatory Group Report, June 1999.

Telecommunications Outage and Intrusion Information Sharing Report, June 1999.

Letter to President Bill Clinton on Protection of Critical Infrastructure Information, August 7, 2000.

Letter to President George W. Bush on Protection of Critical Infrastructure Information, June 2001.

Penalties for Internet Attacks and Cyber Crime, April 2003.

Barriers to Information Sharing, September 2003.

Letter to President George W. Bush on National Policies and Regulations that Conflict with Homeland Security and NS/EP Missions, October 16, 2003.

Letter and Addendum to President George W. Bush on Open Source Critical Infrastructure Information, April 8, 2005.

Letter and Report to President George W. Bush on Federal Support to Telecommunications Infrastructure Providers During National Emergencies, Designation as Emergency Responders (Private Sector), January 31, 2006.

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Research and Development

Investigation Group / Period of Activity

Network Security Task Force

February 21, 1990 – August 26, 1992

Network Security Group

December 1994 – April 22, 1997

Network Group, Intrusion Detection Subgroup

April 22, 1997 – September 23, 1999

Research and Development Exchange Task Force

April 22, 1997 – July 29, 2003

Research and Development Task Force

July 29, 2003 – Present

Issue Background

In today's global economy, advances in communications transform the way in which people live, work, learn, converse, and conduct business. Research is essential to ensure these transformations are productive for society, beneficial for the economy, and sustainable over the long term. Communications and information technology research and development (R&D) advances the digital technologies that power critical national security and emergency preparedness (NS/EP) capabilities. A strong, collaborative R&D program advances the resilience of telecommunications and information systems. Therefore, the President's National Security Telecommunications Advisory Committee (NSTAC) examines areas for future development and seeks to enhance coordination between the public and private sectors and the academic research community.

History of NSTAC Actions and Recommendations

Periodically, the Research and Development Task Force (RDTF) of the NSTAC's Industry Executive Subcommittee (IES) conducts its Research and Development Exchange (RDX) Workshop, the broad purpose of which is to stimulate and facilitate a

dialogue among industry, Government, and academia on emerging security technology R&D activities that have the potential to both positively and negatively affect the NS/EP posture of the Nation. To ensure inclusion of all stakeholders in the R&D community, the RDTF traditionally invites representatives from a broad number of private sector companies, academic institutions, and key Government agencies with NS/EP and/or R&D responsibilities such as the Office of Science and Technology Policy (OSTP), the Defense Advanced Research Projects Agency (DARPA), the National Institute of Standards and Technology (NIST), and the Department of Homeland Security's (DHS) Directorate for Science and Technology. Over the course of the Workshop, participants endeavor to frame key policy issues; identify and characterize barriers and impediments inhibiting R&D; discuss how stakeholders can cooperate and coordinate efforts as the communities of interest shift; and develop specific and realistic recommendations for further action by key stakeholders and decision makers.

The RDX Workshops date back to 1990 when the growing prevalence of hacker incidents led to the formation of the NSTAC's Network Security Task Force (NSTF). The task force's purpose was to assess the threats to and the vulnerabilities of the public switched telephone network. A key component of the task force's work included examining R&D issues related to security with a particular emphasis on improving commercially applicable tools.

In mid-1991, the NSTF identified six areas in which R&D on commercially applicable security tools was needed and asked the Government to share information about its R&D efforts in those areas. The subsequent briefings provided by representatives of the National Security Agency and NIST to the NSTAC, which constituted the NSTAC's first RDX Workshop, demonstrated that Government already had R&D efforts under way in all of those areas.

NSTAC R&D activities gained momentum again in March 1996 when the NSTAC's Network Security

Group (NSG) facilitated a seminar for industry and Government to discuss network security R&D activities and issues. The purpose of the seminar was threefold: (1) provide a common understanding of network security problems affecting NS/EP telecommunications; (2) identify R&D activities in progress to address those problems; and (3) identify additional network security R&D activities needed.

The NSG identified four areas of interest for further investigation from the seminar—authentication, intrusion detection, integrity, and access control—upon which it conducted the second RDX Workshop on September 18, 1996. Because the objective was to facilitate meaningful discussion among participants, participation at the Workshop was limited to 50 people representing 15 companies and 11 Government organizations, including one federally funded research and development center. The Committee limited industry representation to NSTAC member companies only.

In 1997, in response to a number of stimuli, including the recommendations from the 1996 RDX Workshop, the Network Group (NG)—formerly the NSG—conducted a study of intrusion detection technology R&D and analyzed it in terms of meeting NS/EP requirements. As a result of the analysis, the NSTAC made four recommendations to the President, including the need to increase R&D funding for control systems of critical infrastructures and to encourage cooperative development programs to maximize the use of existing R&D resources in industry, Government, and academia. The NSTAC's recommendations reinforced prior Committee recommendations to examine the need for and feasibility of collaborative R&D approaches for security technology. It also provided the basis for the concept of the third RDX Workshop, *Enhancing Network Security Technology: R&D Collaboration*, held in October 1998 at Purdue University's Center for Education and Research in Information Assurance (IA) and Security to examine collaborative approaches to security technology R&D. The participants, which for the first time included members of the academic community, also discussed the need to train more

information technology (IT) security professionals, create large-scale test beds to test security products and solutions, and promote the creation of IA Centers of Excellence in academia.

Deliberations at the RDX Workshop at Purdue University resulted in several findings and recommendations for future industry, Government, and academic work. Discussions also noted three recommendations for future NSTAC consideration, including the need to, “conduct another R&D Exchange in the spring of 2000 to continue the dialogue on the long-term issues associated with infrastructure assurance and network security,” such as new threats and convergence. The third RDX Workshop also provided the model for all future workshops.

Held at the University of Tulsa in September 2000, the fourth RDX Workshop examined issues of transparent security in a converged and distributed network environment. Attendees discussed the need to address the shortage of qualified information security professionals, expand the number of universities participating in the IA Centers of Excellence program, and promote best practices, standards, and protection profiles to enhance the security of the NGN. Findings and recommendations from the Workshop included the establishment of NSTAC task forces to address standards and best practices for network security.

The fifth Workshop held in March 2003 at the Georgia Tech Information Security Center (GTISC) at the Georgia Institute of Technology in Atlanta, Georgia, explored the full range of telecommunications and information systems trustworthiness issues as they pertained to NS/EP telecommunications systems. Specifically, the attendees examined trustworthiness from four different perspectives: cyber and software security, physical security, integration issues, and human factors. From this event, the RDTF developed seven specific findings including the need to clearly define the term NS/EP in a post-September 11, 2001, world characterized by a rapidly changing technology and threat environment and the need for a large-scale

testbed that could be used as an environment to test NS/EP systems and critical infrastructures.

To directly address the findings from the 2003 RDX Workshop during the NSTAC XXVII cycle, the RDTF developed a “living” discussion paper providing the background for the policy components of the evolving definition of NS/EP. The RDTF also examined several large-scale public and private testbeds, reviewing their capacity to test the telecommunications and information systems infrastructures for NS/EP purposes. As a result, the NSTAC finalized recommendations for a joint, collaborative, distributed industry, Government, and academia pilot testbed that could advance the current state of NS/EP and critical infrastructure protection integration activities.

The most recent Workshop, held in Monterey, California in October 2004, reconsidered the R&D issues associated with trustworthy NS/EP telecommunications addressed at the 2003 RDX Workshop and examined progress made, unfinished work, and new challenges. Participants again focused on major cyber and software, physical, human factor, and integration research issue areas and discussed the need for information exchange and collaboration efforts within the R&D community.

At the 2004 Workshop, participants resoundingly agreed that embedding strong, ubiquitous authentication and identity management technologies into future networks was critically important. As a result of this discussion, the NSTAC is currently evaluating whether it should conduct an analysis of identity management security concerns unique to NS/EP telecommunications.

The task force is also planning its first-ever international Workshop in Ottawa, Ontario, Canada on September 21-22, 2006. The Workshop will focus on international multilateral collaborative R&D to enhance security on the network.

Actions Resulting from NSTAC Recommendations

Following the 2003 RDX Workshop in Atlanta, Georgia, the RDTF provided the Director, OSTP with policy advice on specific areas of security technology R&D that should be taken into account when providing input to the President's fiscal year 2004 budget request. The RDTF also provided its *NS/EP Definition Discussion Paper* to the Executive Office of the President to utilize in on-going discussions on NS/EP communications.

Reports/Proceedings Issued

Network Security Research and Development Exchange Proceedings, September 1996.

Report on the NS/EP Implications of Intrusion Detection Technology Research and Development, December 1997.

Research and Development Exchange Proceedings: Enhancing Network Security Technology R&D Collaboration, October 20-21, 1998.

Research and Development Exchange Proceedings, Transparent Security in a Converged and Distributed Network Environment, September 28-29, 2000.

Research and Development Exchange Proceedings, R&D Issues to Ensure Trustworthiness in Telecommunications and Information Systems that Directly or Indirectly Impact National Security and Emergency Preparedness, March 13-14, 2003.

NS/EP Definition Discussion Paper, April 2004.

Research and Development Exchange Proceedings, A Year Later: R&D Issues to Ensure Trustworthiness in Telecommunications and Information Systems that Directly or Indirectly Impact National Security and Emergency Preparedness, October 28-29, 2004.

The Critical Importance of Testbeds for NS/EP R&D, May 2005.

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Previously Addressed Issues

Automated Information Processing

Investigation Group / Period of Activity

Automated Information Processing (AIP) Task Force

December 14, 1982 – December 12, 1984

Issue Background

The need to ensure a survivable AIP capability to support NS/EP telecommunications prompted the NSTAC to initiate a study of the AIP issue on December 14, 1982. The AIP Task Force addressed the issue for nearly 2 years.

History of NSTAC Actions and Recommendations

In July 1983, NSTAC II recommended that the President direct the National Security Council, in conjunction with industry, to identify essential NS/EP functions and their dependence on AIP, and to rank those functions in order of priority on a time-phased basis. In April 1984, NSTAC III recommended that the President establish an AIP vulnerability awareness program within the Government. On December 12, 1984, NSTAC IV forwarded the following AIP recommendations to the President:

- Establish a full-time management entity to implement the telecommunications AIP survivability effort;
- Conduct AIP vulnerability awareness programs in conjunction with the private sector;
- Develop NS/EP AIP policy;
- Initiate efforts to enhance the survivability of NS/EP AIP in general; and
- Provide the necessary funding and develop incentives for AIP survivability enhancements.

The TSS Task Force worked on the AIP issue. It reviewed the Government's responses to the NSTAC

IV's AIP recommendations. On September 22, 1988, the NSTAC approved and forwarded the TSS Task Force findings and recommendations on AIP to the President.

Actions Resulting from NSTAC Recommendations

The TSS Task Force reviewed the Government's responses to the NSTAC's AIP recommendations. The task force found the Commercial Network Survivability program was addressing the recommendations regarding AIP embedded in telecommunications, but the Government had not implemented the recommendations on AIP for telecommunications operational support and AIP required to support

NS/EP functions in general. The TSS Task Force recommended the Government consider the implications of all operational support AIP, especially for network management, restoration, and reconstitution; and that the Government implement an NS/EP AIP awareness program. The NSTAC approved the TSS Task Force's findings and recommendations on AIP and forwarded them to the President on September 22, 1988.

Reports Issued

Working Group Proceedings on AIP Survivability, October 6, 1982.

AIP Task Force Report, June 1983.

Strategy and Recommendations for Achieving Enhanced NS/EP AIP Survivability, October 25, 1984.

Final Report Addendum, May 1, 1985.

Commercial Network Survivability

Investigation Group / Period of Activity

Commercial Network Survivability (CNS) Task Force

February 29, 1984 – October 9, 1985

Issue Background

In September 1983, the NSTAC IES reviewed the issues associated with telecommunications systems survivability and decided its scope was too broad for a single task force to address. The IES requested that the Resource Enhancements Working Group (REWG) and the Emergency Response Procedures Working Group (ERPWG) meet to discuss and refine the issues. The REWG and ERPWG met on November 9, 1983. They suggested establishing the CNS Task Force to develop and prioritize initiatives to enhance the survivability of the terrestrial portion of commercial carrier networks. The IES initiated the assessment of the CNS issue on February 29, 1984. It formed the CNS Task Force and instructed it to improve the survivability of commercial communications systems and facilities, and identify initiatives to improve interactive emergency response capabilities among the commercial networks.

History of NSTAC Actions and Recommendations

On October 9, 1985, the NSTAC forwarded five CNS recommendations to the President regarding:

- Specification of survivability requirements for NS/EP services;
- Development of NS/EP network architecture plans;
- Development of plans and procedures for network emergency operations;
- Acquisition and maintenance of databases; and
- Government participation in standards organizations.

The President endorsed those initiatives, and

the OMNCS undertook a CNS program. On November 6, 1987, the NSTAC approved the TSS Task Force's findings and recommendations on CNS and forwarded them to the President.

Actions Resulting from NSTAC Recommendations

The TSS Task Force reviewed Government actions taken on the NSTAC's CNS recommendations. The task force found the Government's actions focused on the highest threat level, but the Government had taken no action on the CNS Task Force recommendation to form a joint industry and Government group to develop network architecture plans. The TSS Task Force recommended that the CNS program be expanded to include the entire threat spectrum and all NS/EP users.

The OMNCS established a CNS Program Office which engineered and implemented enhancements in the PSN for NS/EP disaster recovery communications use during regional emergencies and national crises. The CNS Program Office evaluated the effectiveness of those enhancements by modeling the anticipated effects of natural disasters and wartime scenarios using computer simulations and through proof-of-concept testing. The OMNCS used its computer modeling capabilities and extensive database containing detailed information on the structure of the PSN to assess the CNS enhancements. Enhancements included dedicated leased lines in the local exchange carrier networks to provide alternate, survivable routes for NS/EP communications. The program office expected future enhancements to use advanced technology service offerings from those same carriers and from cellular service providers and competitive access providers.

The Mobile Transportable Telecommunications (MTT) program, an associated effort, demonstrated reconnecting isolated portions of the PSN using standard military radio equipment. The MTT program performed these demonstrations with National Guard equipment and participation. The CNS Program Office worked with other National Level NS/EP Telecommunications Program

(NLP) elements to ensure interoperability of CNS network enhancements with other NLP component programs, such as Commercial Satellite Command Interconnectivity and the Government Emergency Telecommunications Service. In September 1994, the CNS program was terminated due to budget constraints.

Reports Issued

CNS Task Force (Interim) Report, December 6, 1984.

CNS Task Force Final Report, August 1985.

Commercial Satellite Survivability

Investigation Group / Period of Activity

Commercial Satellite Survivability (CSS) Task Force

December 1982 – April 1984

June 1988 – March 1990

Satellite Task Force (STF)

September 2003 – January 2004

Issue Background

At its first formal meeting on December 14, 1982, the NSTAC agreed to emphasize commercial satellite communications survivability initiatives. The NSTAC directed the CSS Task Force Resource Enhancements Working Group to assess the vulnerability of the commercial satellite communications network and the enhancements to the NS/EP

telecommunications infrastructure that the use of commercial carrier satellites and Earth terminals could provide. A separate CSS Task Force reviewed a set of specific satellite initiatives selected for implementation, developed an implementation concept, and prepared a report of its actions and recommendations for the NSTAC.

In June 1988, the NSTAC IES reactivated the CSS Task Force to review the proposed objectives and implementation initiatives of the commercial satellite communications (SATCOM) Interconnectivity (CSI) Phase II Architecture and offer recommendations.

The NSTAC concurred with this action in September 1988.

In March 1990, the NSTAC approved the final report of the reactivated CSS Task Force, which concluded that the CSI Phase II Architecture approach was reasonable, and made several recommendations to the Government.

The terrorist attacks on September 11, 2001, raised security concerns about the protection of the Nation's vital telecommunications systems against threats, and raised awareness that a Federal program did not exist to ensure NS/EP communications *via* commercial satellite systems and services.

In January 2003, the Director, National Security Space Architect, requested that the President's NSTAC consider embarking on a study of infrastructure protection measures for SATCOM systems. In response, the NSTAC's IES formed the STF. The STF was established to:

- Review applicable documentation that addresses the vulnerabilities of the commercial satellite infrastructure;
- Define potential policy changes that have to be made to bring the infrastructure into conformance with a standard for mitigating the vulnerabilities;
- Consider Global Positioning System timing capabilities during the deliberations;
- Coordinate this response with representatives from the NCS; and
- Draft a task force report with findings and Presidential recommendations.

History of NSTAC Actions and Recommendations

At its first formal meeting on December 14, 1982, the NSTAC established the CSS Task Force to review a set of specific satellite initiatives selected for implementation, develop an implementation concept, and prepare a report of its actions and recommendations for the NSTAC.

In September 1988, the NSTAC concurred with the IES June 1988 reactivation of the CSS Task Force to review the proposed objectives and implementation initiatives of the CSI Phase II Architecture and offer recommendations.

In March 1990, the NSTAC approved the final report of the reactivated CSS Task Force. The report concluded that the CSI Phase II Architecture approach was reasonable and it recommended the Government:

- ▶ Include Ku-band assets in the CSI program to provide “access;”
- ▶ Augment selected large Ku-band earth stations and control facilities to provide Ku-band interoperability;
- ▶ Use very small aperture terminal technology to restore selected trunking between interexchange carrier switches and local exchange carrier end offices, and selected users in the United States to access the PSN via direct connection at an access tandem; and
- ▶ Pursue investigations, analyses, and augmentations necessary to ensure NS/EP telecommunications service can be extended from the United States to NS/EP users overseas.

The NSTAC also approved several specific recommendations to the Government regarding the use and augmentation of satellite assets to achieve various types of connectivity.

In January 2003, the Director, National Security Space Architect, requested that the President's NSTAC conduct a study of infrastructure protection measures for SATCOM systems. In response, the NSTAC's IES formed the STF to analyze and assess SATCOM systems' vulnerabilities and make policy recommendations to the President on how the Federal Government should work with industry to mitigate vulnerabilities to the satellite infrastructure.

The STF engaged broad participation from representatives of NSTAC member companies, non-NSTAC commercial satellite owners and operators, commercial satellite trade associations, Government agencies, and technical experts. The STF concluded its analysis of satellite security in

January 2004 and presented its findings in the STF Report. On the basis of its analysis and review of related policy issues, the NSTAC offered the following recommendations to the President:

- ▶ Direct the Assistant to the President for National Security Affairs, Assistant to the President for Homeland Security, and Director, Office of Science Technology Policy, to develop a national policy with respect to the provisioning and management of commercial SATCOM services integral to NS/EP communications, recognizing the vital and unique capabilities commercial satellites provide for global military operations, diplomatic missions, and homeland security contingency support;
- ▶ Fund the Department of Homeland Security to implement a commercial SATCOM NS/EP improvement program within the NCS to procure and manage the non-Department of Defense satellite facilities and services necessary to increase the robustness of Government communications; and
- ▶ Appoint several members to represent service providers and associations from all sectors of the commercial satellite industry to the NSTAC to increase satellite industry involvement in NS/EP.

Actions Resulting from NSTAC Recommendations

The TSS Task Force reviewed the Government actions taken on the NSTAC's CSS Task Force Phase I recommendations and found that the CSI Program and the Industry Information Security Task Force were pursuing most of the CSS initiatives. The TSS Task Force recommended that three aspects of the CSS initiatives be studied further: Ku-band interoperability, up-link jamming protection, and transportable terminals.

The first CSS Task Force's investigations resulted in the definition of 12 initiatives for improving the survivability and robustness of commercial satellite communications resources. The investigations also resulted in the incorporation of the CSS Program

Office, established in November 1984, as the CSI Program Office in 1987. In addition, the CSS Task Force approved the CSI as part of the National Level NS/EP Telecommunications Program.

The CSI Program Office reviewed the CSS Task Force Phase II recommendations. The CSI Program Office investigated satellite technologies, such as Ku-band, and enhanced capabilities, such as connecting to local exchange carriers' switches and providing PSN remote access to NS/EP users, as part of the CSI architecture development effort. The projected CSI Phase II Architecture implementation date was in FY 96, but due to budget constraints, the CSI program was terminated in September 1994.

During its 2004 review of the National Space Policy, the White House incorporated aspects of the STF report into the revised policy. In particular, aspects concerning ground and space links and potential points of failure were included in the revised policy. In addition, at the recommendation of the STF, the President appointed PanAmSat Holdings, Inc. to the NSTAC to represent the commercial satellite industry.

Reports Issued

Issue Papers for Commercial Communications Satellite Systems Survivability Initiatives, March 21, 1983.

Commercial Satellite Communications Survivability Report, prepared by the CSS Task Force Resource Enhancements Working Group, May 20, 1983.

Addendum to the Commercial Satellite Communications Survivability Report, May 20, 1983.

CSS Status Report, April 15, 1984.

Final Report of the CSS Task Force, December 1989.

Final Report of the CSS Task Force, Appendix A, Technical Subgroup Report, December 1989.

Final Report of the CSS Task Force, Appendix B, Operational Subgroup Report, December 1989.

Final Report of the CSS Task Force, Appendix C, International Subgroup Report, December 1989.

Satellite Task Force Report, March 2004.

Common Channel Signaling

Investigation Group / Period of Activity

Common Channel Signaling (CCS) Task Force

April 28, 1993 – January 31, 1994

NS/EP Panel

March 1994 – March 1995

Issue Background

At the April 28, 1993, IES Meeting, the Operations Working Group NS/EP Panel recommended that the IES establish a task force to investigate common channel signaling. The task force would determine whether widespread, long-duration CCS outages affecting multiple interconnected carriers were a significant risk to the public switched network and NS/EP telecommunications. The IES established the CCS Task Force to:

- Determine if there were failure mechanisms that could potentially lead to widespread, long-duration CCS outages among multiple interconnected carriers;
- Evaluate the risk to NS/EP user telecommunications;
- If significant risk existed, examine procedural or technological alternatives for mitigating it; and
- Present appropriate recommendations to NSTAC XVI.

The CCS Task Force received informational briefings on the CCS architecture and on CCS network security incidents and concerns, protocol changes, the role of the Network Security Information Exchange in evaluating and determining CCS failures, and the Network Reliability Council's Signaling Network System Focus Team. At NSTAC XVI, March 2, 1994, the IES deactivated the task force.

At the March 2, 1995, IES Meeting, the NS/EP Group Chair explained that during the preceding year, no significant outages had occurred during the group's monitoring of the CCS network (the panel's name was changed to the NS/EP Group in accordance with the December 1994 *IES Guidelines*). The Chair concluded that if no significant outages occurred in the next quarter, the group would discontinue monitoring the CCS network.

History of NSTAC Actions and Recommendations

The task force reported its conclusions and recommendations to NSTAC XVI on March 2, 1994. The task force concluded that the CCS architecture was inherently reliable and that the probability of a large-scale, long-duration, multiple carrier CCS outage resulting from a failure condition propagated to other CCS networks presented a low risk to NS/EP telecommunications. The IES recommended to deactivate the task force and tasked the NS/EP Panel to monitor CCS reliability for a year before reactivating or disbanding the task force.

After receiving this tasking, the NS/EP Panel developed plans for a February 1995 tabletop CCS restoration exercise. In February 1995, the Network Operations Forum conducted the CCS restoration exercise, thus fulfilling the obligations of the CSS Task Force charge.

Report Issued

Final Report of the Common Channel Signaling Task Force, January 31, 1994.

Electromagnetic Pulse

Investigation Group / Period of Activity

Electromagnetic Pulse (EMP) Task Force

September 27, 1983 – October 9, 1985

Issue Background

The NSTAC Industry Executive Subcommittee initiated the EMP assessment on September 27, 1983, in response to a Government request for industry's perspective on the options available to industry and Government for improving the EMP survivability of the Nation's telecommunications networks. The NSTAC approved the EMP study on April 3, 1984.

History of NSTAC Actions and Recommendations

On December 12, 1984, the NSTAC forwarded the following recommendations on EMP to the President:

- Designate an appropriate Federal agency to serve as an industry point of contact for EMP mitigation efforts and information distribution;
- Support industry through its standards organizations in the development of electromagnetic standards that take the EMP environment into account; and
- Undertake a program to improve the EMP durability of the Nation's commercial electrical power systems.

On October 9, 1985, the NSTAC approved the *EMP Final Task Force Report* and forwarded a recommendation to the President, calling for a joint industry and Government program to reduce the costs of existing techniques for mitigating high-altitude electromagnetic pulse-induced transients and to develop new techniques for limiting transient effects.

Actions Resulting from NSTAC Recommendations

The TSS Task Force reviewed the Government actions taken on the NSTAC's EMP recommendations. It found that the Government had implemented nine of the EMP initiatives or was implementing them. The TSS Task Force made the following recommendations:

- Industry and Government should continue to work together to implement the EMP initiatives;
- The Government should prepare an unclassified EMP handbook; and
- Industry, consistent with cost, should incorporate low-cost mitigation practices in its new/upgrade programs.

The NSTAC approved the TSS Task Force's findings and recommendations on EMP and forwarded them to the President on November 6, 1987.

The OMNCS designated its Office of Technology and Standards as the Federal office to serve as an industry and Government point of contact. It used the American National Standards Institute T1Y1 Committee as a forum for developing electromagnetic standards in support of industry and issued an unclassified EMP handbook (*EMP Mitigation Program Approach, NCS-TIB 87-17*). The OMNCS received results from a simulated EMP test on an AT&T PSN switch. The OMNCS assessed the EMP impact on the PSN based on test results of transmission, signaling, and switching facilities. EMP test analysis results showed little cause for concern regarding the physical EMP survivability of the PSN, but revealed an increasing PSN vulnerability to EMP-induced switch and signaling upset.

Reports Issued

EMP Task Force Status Report, January 12, 1984.

EMP Final Task Force Report, July 1985.

Energy

Investigation Group / Period of Activity

Energy Task Force

August 31, 1988 – March 29, 1990

October 3, 1991 – May 27, 1993

NS/EP Panel

March 8, 1994 – October 5, 1994

Issue Background

In 1986, the Telecommunications Systems Survivability (TSS) Task Force initially reviewed the vulnerability of telecommunications to the loss of commercial electric power and presented the results of its review at the February 8, 1987, NSTAC VII Meeting. The TSS Task Force concluded the telecommunications industry would be extremely vulnerable to an extended electric power outage. As a result, the NSTAC recommended to the President that Government initiate a study to identify options for ensuring electric power survivability as it related to telecommunications. The NSTAC also offered its services to support the effort. Following the President's reply, the NSTAC formed the Energy Task Force and it became the focal point of a joint electric power and telecommunications industry effort to address the question of electric power survivability as it relates to telecommunications. The Department of Energy (DOE), NCS, and the North American Electric Reliability Council (NERC) participated in the Energy Task Force.

The NSTAC IES charged the first Energy Task Force with developing recommendations to mitigate the effects of electric power outages on telecommunications. It examined interdependencies between electric power and telecommunications after a major earthquake. Further, at NSTAC X, the task force presented the following recommendations:

- Sponsor further research on the impact of a major earthquake on electric power, telecommunications, and transportation systems; and

- Establish a nationwide process for restoring electric power and distributing energy supplies during major emergencies.

The NSTAC approved the *Energy Task Force Final Report*, which recommended that the Government:

- Develop a program for assigning electric power restoration priorities to NS/EP telecommunications users and providers to provide the soonest possible service restoration;
- Establish a program for assigning priorities for the supply, transport, and delivery of fuels to NS/EP telecommunications users and providers;
- Grant a national security waiver from those applicable subparts of the Government's underground storage tank regulation (40 Code of Federal Regulations Part 280);
- Ensure that NS/EP telecommunications users who need electric power to operate their customer premises equipment have a backup power capability that can operate through at least a 7-day electric power outage; and
- Fund studies to examine the feasibility of the Government's developing and supplying long-lasting, cost-effective backup power sources for critical telecommunications facilities.

In October 1991, the NSTAC reactivated the Energy Task Force to advise the NCS and the DOE concerning the implementation of energy priority initiatives for telecommunications facilities. The reactivated task force assisted in developing the DOE's Telecommunications Electric Service Priority (TESP) initiative in response to the original task force's first two recommendations. When fully implemented, the TESP initiative would provide priority electric power restoration to critical NS/EP telecommunications facilities.

After reviewing DOE's National Energy Strategy (NES) in December 1991, the IES also charged the Energy

Task Force to review the NES from the perspective of benefits to NS/EP telecommunications enhancements and develop NS/EP telecommunications energy concerns/issues for incorporation into DOE's next issue/update of the NES.

The energy issue concluded when NSTAC XV charged the IES to deactivate the Energy Task Force. The NSTAC also tasked the IES to request progress reports from the Government on the status of its recommendations.

History of NSTAC Actions and Recommendations

As a result of an NSTAC VIII recommendation, the IES formed the first Energy Task Force. The task force was the focal point of an electric power/telecommunications industry effort to address the issue of electric power survivability as it relates to telecommunications. The DOE, NCS, and the NERC actively participated in the Energy Task Force.

On October 3, 1991, NSTAC XIII approved the recommendation to establish a follow-on Energy Task Force. The task force's charge was to support the OMNCS in its efforts with DOE to develop criteria and a process for identifying critical industry NS/EP telecommunications facilities that qualify for electric power restoration and priority fuel distribution.

At the May 27, 1993, NSTAC XV Meeting, members approved the *Energy Task Force Final Report* and the task force's recommendations, and forwarded both to the President. The task force recommended that the Government:

- ▶ Continue to support the operation, administration, and management of DOE's TESP initiative;
- ▶ Assign Federal responsibility for the establishment of a program to ensure priority availability of fuel supplies for telecommunications companies during emergencies;
- ▶ Encourage the Nation's electric utilities to coordinate with telecommunications companies to provide safe access to disaster areas requiring

Telecommunications Service Priority provisioning or restoration;

- ▶ Encourage State and local Governments to modify their emergency plans to allow telecommunications, electric utility, and fuel supply company's access into areas experiencing outages; and
- ▶ Modify the Federal Response Plan and the National Plan for Telecommunications Support in Nonwartime Emergencies to include TESP and to address emergency fuel resupply, access, and safety issues.

The Energy Task Force also recommended that, to address the improvement of electric power survivability under disaster conditions, the President's National Energy Strategy should:

- ▶ Increase R&D and incentives to reduce transmission and distribution vulnerabilities;
- ▶ Evaluate locating dispersed power generation closer to customer loads as a possible means of further reducing transmission and distribution vulnerabilities; and
- ▶ Focus more R&D on alternative backup power technologies for the telecommunications industry by encouraging cooperative R&D agreements between the U.S. national laboratories and interested telecommunications companies.

On March 8, 1994, the NS/EP Panel discussed power outages that occurred during the recent winter storms on the East Coast and during the Northridge earthquake, and their effect on telecommunications. The panel agreed that a call from the power companies would have alerted carriers to the impending rolling blackouts and the need to switch to an emergency backup power source. Additionally, the panel agreed that the TESP initiative should be more responsive to industry's requirements during emergencies and disasters. As a consequence of this discussion, the panel scheduled briefings from the

NCS Office of Plans and Programs on the status of its discussions with DOE on TESP, and then with DOE on the status of the TESP initiative.

On October 13, 1994, as a result of industry's concerns about the initiative, the NSTAC invited the DOE to address the joint Operations Working Group (OWG) and Plans Working Group (PWG) meeting. The former TESP initiative was introduced as the National Electric Service Priority (ESP) Program in Support of Telecommunications. ESP was defined as a program developed jointly between DOE, the NCS, and the telecommunications industry. Under ESP, electric utilities voluntarily add NS/EP telecommunications facilities to their ESP programs. The ESP program emphasizes local coordination between electric utilities and telecommunications facilities.

In response to criticism that the DOE was not responsive to industry's needs during the 1994 winter storms, the DOE representative noted several problems contributed to the insufficient generating capacity. Utilities had been asked to switch from natural gas; barges were unable to get through ice to deliver coal; northeastern electric power companies were purchasing power from California, Florida, and Oklahoma. However, the rising demand resulted in brownouts, followed by rolling blackouts.

In December 1994, the NCS provided an updated list of critical telecommunications facilities to DOE. The DOE collected electric utility points-of-contact information that the telecommunications industry supplied. DOE continues to work with all 50 States to ensure nationwide ESP implementation.

In regard to other telecommunications energy issues, DOE recommended industry contact each State and that the State enroll in the fuel set-aside program. DOE further stated that, as a result of Hurricane Andrew that hit Florida, power companies and telecommunications providers were working more closely together. Finally, in response to industry's request to obtain access to a disaster site, DOE stressed that such access could be dangerous. Criminal elements can harm utility workers unless

there is sufficient law enforcement personnel available to ensure their protection.

Actions Resulting from NSTAC Recommendations

In response to the Energy Task Force recommendations at NSTAC X, the OWG NS/EP Panel discussed the status of NCS and DOE activities. The panel expressed support for recent NCS and DOE initiatives and concluded that industry should continue to advise the NCS and DOE on implementation of the energy initiatives. The IES and NSTAC approved the recommendation to establish a follow-on Energy Task Force. Its charge was to support the OMNCS efforts with DOE and NCS to develop criteria and a process for identifying critical industry NS/EP telecommunications facilities that qualify for electric power restoration and priority fuel distribution.

On April 2, 1991, the NCS issued Directive 3-8, Provisioning of Emergency Power in Support of NS/EP Telecommunications. The DOE and the NCS worked together to identify critical telecommunications facilities that qualify for priority electric power restoration.

In December 1993, DOE began implementing the TESP initiative and made plans to update the critical facility list. As of September 1993, 28 States indicated their desire to voluntarily participate in the TESP initiative; with additional States expected to follow.

At the October 13, 1994, OWG-PWG meeting, DOE explained that it replaced the TESP initiative with its ESP program in support of telecommunications. DOE had developed the ESP program in response to the National Security Advisor's request that the Secretary of Energy develop and implement a priority process for electric power restoration. DOE is working with all 50 States in implementing ESP nationwide. DOE's partnership with the NCS and the telecommunications industry is facilitating ESP implementation.

During NSTAC Cycle XXVIII, the NSTAC revisited issues related to interdependency between the telecommunications and electric power infrastructures and formed the Telecommunications

and Electric Power Interdependency Task Force (TEPITF) to address these issues. (See the Interdependency Between Telecommunications and Electric Power Infrastructures section in the Active Issues section of this *NSTAC Issue Review*).

Reports Issued

Report on Earthquake Hazards, June 8, 1989.

Energy Task Force Final Report, February 1990.

Energy Task Force Final Report: Telecommunications Electric Service Priority and National Energy Strategy Review, April 1993.

Enhanced Call Completion

Investigation Group / Period of Activity

Industry Executive Subcommittee (IES) Funding and Regulatory Working Group (FRWG)

(Assured access)

June 7, 1990 – September 1990

(Regulatory aspect of call-by-call preferential treatment)

July – December 1993

Enhanced Call Completion (ECC) Task Force

December 13, 1990 – July 17, 1992

ECC Ad Hoc Group

July 17, 1992 – August 2, 1993

Issue Background

Following its reactivation after NSTAC XI, the NSTAC IES tasked the FRWG to investigate NS/EP issues affecting assured access to the public switched network (PSN). During FRWG discussions with the Government, the group agreed that assured access was only one component of the Government's need for enhanced NS/EP call completion. The group defined assured access as priority access to, transportation through, and egress from the PSN for NS/EP users when portions of the PSN were either physically isolated or too congested to permit unhindered access and call completion.

The FRWG prepared a study addressing the regulatory and technical components of assured access. The study reported that at its initial meeting, the FRWG concluded that the Government required enhanced call completion for NS/EP traffic. The FRWG members agreed, however, that they must further define the technical features of the issue before identifying regulatory issues.

On August 22, 1990, the FRWG recommended that it establish an ECC Task Force to determine how existing and evolving technologies could best be exploited to enhance the priority access, transport,

and egress of NS/EP traffic. The FRWG's study also stated that the proposed task force should evaluate the *Intelligent Networks Task Force Final Report* and recommendations, and coordinate its efforts with those of the OMNCS to avoid duplication.

Following the FRWG's investigation of issues affecting assured access to the PSN by NS/EP callers and its subsequent recommendations, the NSTAC, at its December 13, 1990, meeting charged the IES to establish a task force to review the issue of enhancing call completion for NS/EP users during periods of congestion. Specifically, the IES directed the task force to identify technical approaches and to recommend a plan of action for obtaining enhanced call completion in both the near and long term.

The ECC Task Force studied existing and evolving technologies that would provide the NS/EP user PSN access and call completion without interruption, with minimum delay, and on a preferential basis during network damage or congestion. During its 18-month investigation, the task force identified 26 current or planned enhanced call completion features and defined their NS/EP application, availability, and acquisition procedures. The task force also determined the importance of the High Probability of Call Completion (HPC) standard in implementing an NS/EP call identifier to provide call-by-call preferential treatment and to enhance existing PSN features.

At the July 17, 1992, NSTAC XIV Meeting, members approved the ECC Task Force's report for forwarding to the President, the two proposed recommendations to the President, and the proposed NSTAC XIV charges to the IES. In response to these charges, the IES deactivated the ECC Task Force and established an ad hoc group to work with the Government to:

- Advocate and support approval of the HPC standard, investigate potential ECC regulatory issues with the FRWG and implement ECC network capabilities.

At the August 2, 1993, IES Meeting, members approved the deactivation of the ECC Ad Hoc

Group, which had completed its work. The group served as a forum for issues such as cellular priority access, preferential access for North Atlantic Treaty Organization countries, and future broadband services. It assisted the Government in its effort to obtain approval of the HPC standard—published as American National Standards Institute T1.631 in August 1993. The group also worked closely with the Government to develop ECC features demonstration scenarios. It met with the GETS integrator and Government contractors to discuss demonstration plans and scenarios.

As part of its charge to inform the Government about ECC services affecting the National Level NS/EP Telecommunications Program initiatives, the group assisted the Government in developing educational materials such as the *ECC Services Cost/Benefit Analysis Report*, and the 1993 *National Communications System (NCS) Member Agency Telecommunications Enhancement Handbook*. The group worked with the Government in addressing potential regulatory impediments to implementing enhanced call completion services. It framed and defined significant elements in the call-by-call preferential treatment issue before forwarding the issue to the FRWG for its action.

In July 1993, the FRWG responded to an April 14, 1993, memorandum to the NCS Executive Agent directing the NCS to work with the FRWG to investigate potential regulatory issues arising from the implementation of enhanced call completion attributes for NS/EP activities. The FRWG explored whether the prohibition of undue preferences in Section 202(a) of the Communications Act of 1934, as amended, required a specific FCC regulation authorizing the provision of priority calling features to NS/EP users of the PSN.

The FRWG determined FCC approval of preferential treatment would benefit both industry and Government. Following IES approval, the OMNCS forwarded a letter to the FCC requesting that the Commission issue an opinion regarding whether common carriers may provide call-by-call priority service for connecting emergency calls over the public

switched network. The FCC responded by issuing a Public Notice on January 7, 1994, which requested that public comments be filed with the Commission by February 15, 1994, and that reply comments be filed by March 1, 1994. The OMNCS filed reply comments with the FCC on March 1, 1994, requesting that the Commission issue a favorable opinion.

On August 30, 1995, the FCC responded to the OMNCS regarding the call-by-call priority issue. In its letter, the FCC stated that the request for declaratory ruling filed on November 29, 1993, was moot because lawful tariffs implementing the federally managed GETS program had gone into effect. Call-by-call priority is a feature of the GETS program. Therefore, the FCC dismissed the petition for declaratory ruling without prejudice.

History of NSTAC Actions and Recommendations

On December 13, 1990, NSTAC XII charged the IES to establish the ECC Task Force as a result of the FRWG's investigation of assured access issues.

On July 17, 1992, NSTAC members approved the ECC Task Force's report for forwarding two proposed recommendations to the President:

- ▶ The Government should take the following steps to enhance call completion for NS/EP users:
 - Take advantage of existing and emerging services, features, and capabilities in the PSN
 - Continue to support the near-term adoption of the HPC standard by the Exchange Carriers Standards Association T1 Committee
 - Investigate the NS/EP advantages of a calling name delivery service
 - Work with NSTAC's FRWG to investigate potential regulatory issues
 - Sponsor industry ECC forums to further define ECC and resolve implementation issues.

- The Government should use the ECC Task Force report as a reference for modifying or implementing current or future services and technologies. In response to NSTAC XIV charges, the IES established the ECC Ad Hoc Group. On August 2, 1993, IES members deactivated the ECC Ad Hoc Group.

Actions Resulting from NSTAC Recommendations

In response to an NSTAC XIV recommendation from the ECC Task Force, the White House issued a memorandum to the NCS Executive Agent on April 14, 1993, directing the NCS to work with the FRWG to investigate potential regulatory issues arising from the implementation of ECC attributes for NS/EP activities. The FRWG sought to clarify whether prohibitions of undue preferences in the *Communications Act of 1934* required a specific FCC regulation to authorize the provision of priority calling features to NS/EP users of the public switched network. The FCC resolved the issue on August 30, 1995, when the FCC informed the OMNCS of its decision regarding the call-by-call priority issue.

Reports Issued

Assured Access Issue Paper, October 13, 1989.

Report on the FRWG Review of Assured Access, November 7, 1990.

Final Report of the Enhanced Call Completion (ECC) Task Force, July 1992.

Final Report of the Enhanced Call Completion (ECC) Ad Hoc Group, December 1993.

Financial Services

Investigation Group / Period of Activity

Financial Services Task Force (FSTF)

March 2003 – April 2004

Issue Background

In November 2002, the Federal Reserve Board (FRB) and BITS—a nonprofit industry consortium of the 100 largest financial institutions in the United States that focuses on issues related to security, crisis management, e-commerce, payments, and emerging technologies—briefed the IES of the NSTAC on the significant dependence of the financial services (FS) sector on the telecommunications infrastructure to support core payment, clearance, and settlement processes of financial institutions. Given that dependence, disruption of telecommunications services could hamper critical financial services processes, potentially affecting the national economy. To minimize operational risks and ensure the timely delivery of critical financial services, the FRB recommended that the NSTAC analyze telecommunications infrastructure issues pertaining to network redundancy and diversity.

The NSTAC, therefore, established the FSTF to conduct the analysis during NSTAC Cycle XXVII.

History of NSTAC Actions and Recommendations

The FSTF emphasized that the concept of resiliency and its components of diversity, redundancy, and recoverability are critical to understanding some of the NS/EP issues currently challenging the FS and telecommunications industries. The task force acknowledged that it is imperative for the FS sector to maintain diversity as a component of resiliency. The primary challenges identified by the FSTF with respect to diversity were the failure of critical services resulting from loss of diversity; the ability to ensure that diversity is predictable and continually maintained; and the potential for lack of clear understanding of terms and conditions in telecommunications contracts or

tariffs (and the potential for resulting confusion when financial services institutions establish business continuity plans).

The FSTF recognized that without a real-time process to guarantee that a circuit's path or route is static and stable, an NS/EP customer cannot be assured at all times that the diversity component of the resiliency plan will retain its designed characteristics. However, the telecommunications infrastructure was designed and engineered based on a business model directed at the general public. When necessary, networks have been modified or developed to meet specific needs at the customer level except where limited by the available technology or a customer's willingness to purchase unique requirements.

The FSTF emphasized that all interested parties should support research and development activities for improving managed network solutions and alternative technologies as a potential means for achieving high resiliency for the FS customer base. Targeted capital incentives should also be considered as a tool to encourage critical infrastructure owners, including the FS sector, to make the necessary investments to mitigate telecommunications resiliency risks to their business operations. Appropriately structured capital recovery incentives for critical business operations could be used to accelerate immediate investments to mitigate vulnerabilities to critical NS/EP operations.

The FSTF also noted that when different business continuity strategies cannot fully guarantee operational sustainability, specifically engineered and managed efforts might be required. The degree of assurance that a business operation deems adequate to achieve a high level of resiliency will dictate the decisions and the appropriate approach to be pursued. To that end, the task force concluded that cross-sector assessments or customer-provider assessments would remain useful tools to facilitate better understanding of the need for resiliency. Indeed, FSTF members acknowledged the importance of promoting mutual understanding among the FS and telecommunications sectors

to effectively address NS/EP-related issues. Both sectors pledged to continue in their efforts to engage members of their communities, as well as the public sector, in a constructive dialogue to foster mutual understanding of their operations and unique needs. Furthermore, the framework that the FSTF developed to analyze the dependencies of the FS sector on the telecommunications industry could be adapted to conduct risk assessments of other critical infrastructures.

On the basis of the FSTF report, the NSTAC recommended that the President:

- ▶ Support the Alliance for Telecommunications Industry Solutions' (ATIS) National Diversity Assurance Initiative and develop a process to:
 - Examine diversity assurance capabilities, requirements, and best practices for critical NS/EP customers and, where needed
 - Promote research and development to increase resiliency, circuit diversity, and alternative transport mechanisms.
- ▶ Support financial services sector initiatives examining:
 - The development of a feasible “circuit-by-circuit” solution to ensure telecommunications services resiliency
 - The benefits and complexities of aggregating sectorwide NS/EP telecommunications requirements into a common framework to protect national economic security.
- ▶ Coordinate and support relevant cross-sector activities (*e.g.*, standards development, research and development, pilot initiatives, and exercises) in accordance with guidance provided in Homeland Security Presidential Directive 7 (HSPD-7).

- ▶ Provide statutory protection to remove liability and antitrust barriers to collaborative efforts when needed in the interest of national security.
- ▶ Continue to promote the Telecommunications Service Priority program as a component of the business resumption plans of financial services institutions.
- ▶ Promote research and development efforts to increase the resiliency and the reliability of alternative transport technologies.
- ▶ Examine and develop capital investment recovery incentives for critical infrastructure owners, operators, and users that invest in resiliency mechanisms to support their most critical NS/EP telecommunications functions.

Actions Resulting from NSTAC Recommendations

In response to the FSTF report, ATIS agreed to work with the FRB on an in-depth assessment of diversity assurance. A final report on the assessment was completed in February 2006. Representatives from ATIS also visited the IES to brief them on the findings and recommendations discussed in the assessment.

Report Issued

Financial Services Task Force Report, April 2004.

Funding of NSTAC Initiatives

Investigation Group / Period of Activity

Funding of NSTAC Initiatives (FNI) Task Force

April 3, 1984 – December 12, 1984

Issue Background

On April 3, 1984, the NSTAC agreed to address the funding of NSTAC initiatives issue to determine the costs and benefits associated with its recommendations to the Government. The purpose of FNI was to guide and prioritize NSTAC actions. In August 1984, the FRWG established the FNI Task Force to investigate approaches to NSTAC funding mechanisms.

History of NSTAC Actions and Recommendations

On December 12, 1984, the NSTAC approved the funding methodology developed by the FNI Task Force and instructed the IES to:

- Adopt the methodology developed by the FNI Task Force;
- Issue the funding methodology as guidance to all existing and future task forces; and
- Direct all task forces to determine costs, benefits, and applicable funding mechanisms for each recommended initiative.

The NSTAC instructed all NSTAC task forces and working groups to apply the FNI funding methodology to the recommendations they developed. The FRWG assists all active and future NSTAC task forces, when necessary, in providing cost/benefit estimates and proposed funding mechanisms for all recommended initiatives using the guidelines from the funding report.

Actions Resulting from NSTAC Recommendations

The FRWG (reconvened March 1990) reviewed the NSTAC funding methodology and worked with the Enhanced Call Completion Task Force to develop an order-of-magnitude cost model for use by all task forces.

Report Issued

NSTAC Funding Methodology, October 25, 1984.

Globalization

Investigation Group / Period of Activity

National Information Infrastructure (NII) Task Force

August 2, 1993 – March 18, 1997

Operations Support Group (OSG)

April 22, 1997 – September 23, 1999

Information Infrastructure Group (IIG)

April 22, 1997 – September 23, 1999

Globalization Task Force (GTF)

September 23, 1999 – May 16, 2000

Issue Background

In 1993, the NSTAC established an NII Task Force and charged it with examining the implications of the evolving U.S. information infrastructure for NS/EP communications. The NII Task Force observed that the NII's connectivity to the emerging Global Information Infrastructure (GII) potentially presented both opportunities and risks for NS/EP communications. In its March 1997 report to NSTAC XIX, the NII Task Force concluded that the pervasive and rapidly evolving nature of the GIInecessitated a continuing effort by NSTAC task forces and working groups to track the GIIn's implications for NS/EP communications.

As a result, the NSTAC IES tasked the OSG in April 1997 to monitor the U.S. information infrastructure's global interfaces, because of the potential for increased vulnerabilities adversely affecting the national interest. Specifically, the OSG gathered information on the International Telecommunication Union's *Global Mobile Personal Communications by Satellite Memorandum of Understanding*. In October 1998, the IES tasked the IIG to conduct a forward-looking analysis of the GIIn and associated NS/EP opportunities and challenges.

During a reorganization of the IES and its working group structure in September 1999, the IES formed the GTF to continue to address the GIIn issue. Specifically, the IES tasked the GTF with developing a "picture" of the GIIn in 2010, identifying NS/EP issues. The GTF was also given two additional tasks that were global in scope: assessing the security implications of foreign ownership of telecommunications networks and examining export policies dealing with the transfer of strong encryption products, satellite technology, and high-performance computers.

During the NSTAC XXII and XXIII cycles, the IIG and GTF researched and gathered information from industry and Government experts on emerging space-, airborne-, and land-based communications systems and services. These information gathering activities provided the GTF with the insights needed to characterize the GIIn in 2010 and draw conclusions about NS/EP telecommunications preparedness.

Drawing on these insights, the GTF was able to describe what physical network elements, services, and protocols might be prominently featured in 2010, paying specific attention to the global homogenization of communications capabilities, expected improvements to quality of service and network assurance, and the ubiquity and availability of advanced communications technologies as pertaining specifically to NS/EP users. The GTF documented its analysis in its May 2000 report to NSTAC XXIII. Based on that analysis, the NSTAC recommended that the President direct appropriate departments and agencies to:

- Conduct exercises in those areas and environments in which NS/EP operations can be expected to take place to ensure that the required high-capacity, broadband access to the GIIn is available; and

- ▶ Ensure that NS/EP requirements, such as interoperability, security, and mobility, are identified and considered in standards and technical specifications as the GII evolves to 2010 and identify any specialized services that must be developed to satisfy NS/EP requirements not satisfied by commercial systems.

In addition, the LRWG assisted the GTF in assessing the security implications of foreign ownership of telecommunications networks. The LRWG examined domestic regulatory history and conducted analyses of several mergers and acquisitions between domestic and foreign telecommunications carriers. Through the case studies, the group found that the current regulatory structure satisfied the different interests of the parties involved. The LRWG concluded that it was unclear whether further statutory or regulatory changes would effectively enhance the role of national security issues in foreign ownership situations at this time. The GTF May 2000 report to NSTAC XXIII includes the LRWG analysis of the issue.

Based on the GTF's report, the NSTAC recommended that the President:

- ▶ Ensure that the review process for commercial arrangements involving foreign ownership remains adequate to protect NS/EP concerns as the environment evolves and becomes more complex.

Lastly, addressing technology export, the GTF compiled some basic information on the key technology export issue areas. Given that technology progresses faster than export policy can keep up with it, the GTF recommended continued monitoring of developing export policies and regulations. The GTF also investigated guidelines to assist companies in understanding Government approval of technology sales. The GTF completed its tasking to scope the issue of technology export, concurring with the Government's efforts to periodically reevaluate the limits placed on the export of technologies.

Reports Issued

National Information Infrastructure Task Force Report, March 1997.

Operations Support Group Report, September 1998.

Information Infrastructure Group Report, June 1999.

Globalization Task Force Report, May 2000.

Global Infrastructure Report, May 2000.

Paper on Foreign Ownership: Telecommunications and NS/EP Implications, May 2000.

Industry/Government Information Sharing and Response

Investigation Group / Period of Activity

National Coordinating Center for Telecommunications (NCC) Vision Task Force

October 15, 1996 – April 22, 1997

Operations Support Group (OSG)

April 22, 1997 – September 23, 1999

Information Sharing/Critical Infrastructure Protection (IS/CIPTF) Task Force

September 23, 1999 – May 16, 2000

Issue Background

The NSTAC formed the National Coordinating Mechanism (NCM) Task Force in December 1982 to facilitate industry/Government response to the Government's growing NS/EP telecommunications service requirements in the post-divestiture environment. The task force submitted its final report, the *NCM Implementation Plan*, to the NSTAC on January 30, 1984. That report led to formation of the NCC, an emergency response coordination center that supports the Government's NS/EP telecommunications requirements.

Since 1984, threats to the NS/EP telecommunications infrastructure changed significantly. In response, the NSTAC IES established the NCC Vision Task Force in October 1996 to consider the implications of the new environment for the functions performed by the NCC. The IES charged the task force to determine whether the mission, organization, and capabilities of the NCC were still valid, considering the ongoing changes in technology, industry composition, threats, and requirements. Following the IES group reorganization in April 1997, the task force became the NCC Vision Subgroup and later the NCC Vision-Operations Subgroup under the OSG.

In 1997, the NSTAC also revisited the original concept for an industry/Government mechanism to coordinate planning, information sharing, and resources in response to NS/EP requirements. Unlike the original NCM plan that applied to the telecommunications infrastructure, this revised NCM concept involved linking all the Nation's critical infrastructures (*e.g.*, telecommunications, financial services, electric power, and transportation). In July 1997, the OSG created the NCM Subgroup to explore the need for and feasibility of an NCM across infrastructures.

In May 1998, the President released PDD-63, a critical infrastructure protection directive calling for, among other things, industry participation in the Government's efforts to ensure the security of the Nation's infrastructures. As it continued to refine the NCM concept, the NCM Subgroup considered this Government initiative.

In September 1998, the OSG formed the Year 2000 (Y2K) Subgroup to address several Y2K issues raised at the NSTAC XXI meeting, including the need for Y2K outreach efforts, the need to emphasize contingency planning and restoration scenarios, the potential for public overreaction to the Y2K problem, and the lack of a global approach to handle Y2K problems that were international in scope. The effort was a continuation of earlier efforts by the NCC Vision-Operations Subgroup, which began a study of the NCC's operational readiness and coordination capabilities for potential public network disruptions caused by the Y2K problem.

Following NSTAC XXII the IES tasked the OSG to examine potential lessons learned from Y2K experiences that could be applied to critical infrastructure protection efforts. The OSG focused on the experiences of the NCC to determine how its operations during the Y2K rollover period translated into functions to be performed as ISAC (in accordance with PDD-63). In addition the OSG continued to monitor enhancements to the NCC that ensured an electronic Indications, Assessment, and Warnings (IAW) capability to support the ISAC function.

In September 1999 following a reevaluation of NSTAC working groups, the IES created the IS/CIPTF to examine mechanisms and processes for protected, operational information sharing that would help achieve the goals of PDD-63 and further the role of the NCC as an ISAC for telecommunications. In addition, the IES directed the IS/CIPTF to continue, through outreach efforts, interaction with Government leaders responsible for PDD-63 implementation.

History of NSTAC Actions and Recommendations

During 1997, the NCC Vision Subgroup worked closely with the NCS member organizations and NCC industry representatives to develop a common framework for assessing the NCC's ongoing role. The subgroup validated the original 10 NCC chartered functions and updated the *NCC Operating Guidelines* (both written in 1984) for the current operational environment. The subgroup also determined that an electronic intrusion incident information processing function could be integrated into the NCC's activities. In August 1997, the subgroup held an industry/Government tabletop exercise to test the draft concept of operations for NCC intrusion incident information processing. The OSG documented the subgroup's activities and accomplishments in the OSG's report to the December 11, 1997, NSTAC XX Meeting.

The NSTAC approved the OSG's NSTAC XX report and recommended that the President:

- ▶ Establish a mechanism within the Federal Government with which the NCC can coordinate intrusion incident information issues and with which NSTAC groups can coordinate the development of standardized reporting criteria.

The NSTAC also endorsed NCC implementation of an initial intrusion incident information processing pilot based on voluntary reporting by industry and Government.

In 1998, the NCC modified its standard operating procedures to accommodate an electronic intrusion

incident information processing capability. With the OSG's support and assistance, the NCC began its intrusion incident information processing pilot on June 15, 1998. The NCC Vision-Operations Subgroup worked closely with the OMNCS and the Manager, NCC, as the NCC implemented the intrusion incident processing pilot, which it completed in October 1998. In addition, the NCC Vision-Operations Subgroup developed a paper, the *NCC Intrusion Incident Reporting Criteria and Format Guidelines*, to establish standardized reporting criteria and to outline steps in NCC electronic intrusion report collection, processing, and distribution. The OSG report to NSTAC XXI includes the paper.

Leading up to NSTAC XX, the NCM Subgroup met jointly with the Information Infrastructure Group's IA Policy Subgroup and produced a joint report. The report concluded that the revised NCM concept provided the framework for the Federal Government and the private sector to address solutions to infrastructure protection concerns. The OSG included the joint report in its full NSTAC XX report, which the NSTAC approved. Specifically, the NSTAC recommended that the President:

- ▶ Direct the appropriate departments and agencies to work with the NCS and NSTAC in further investigating the NCM concept.

Subsequently, IES representatives presented the revised NCM concept to senior Government officials to aid the Administration's efforts to establish national policy on the protection of critical national infrastructures.

Throughout the NSTAC XXI cycle, the OSG considered the infrastructure protection efforts of the Federal Government in conjunction with the enhanced role of the NCC. IES and NCM Subgroup members met with members of the National Infrastructure Protection Center (NIPC) to address the role of industry in the Government's new IA environment. The Government created the NIPC in February 1998 as a national critical infrastructure threat assessment, warning, vulnerability, law

enforcement investigation, and response entity. The NIPC's mission is to detect, deter, assess, warn of, respond to, and investigate computer intrusions and unlawful acts, both physical and cyber, that threaten or target the Nation's critical infrastructures. As a result of these meetings, the NCC and NIPC began to develop processes to detail the flow of information between the two entities.

At the end of the NSTAC XXI cycle, the OSG concluded that the NCC provided a model for all infrastructures by which information could be gathered, analyzed, sanitized, and provided to the Government. In addition, regarding PDD-63 implementation, the OSG concluded that more than one individual or entity would be needed to serve as the sector coordinator to represent the highly diverse information and communications sector. The NSTAC approved the OSG's September 1998 report to NSTAC XXI and recommended that the President direct the lead departments and agencies as designated in PDD-63 to:

- Consider adapting the NCC model as appropriate for the various critical infrastructures to provide warning and information centers for reporting and exchange of information with the NIPC through the NCM process; and
- Establish an industry/Government coordinating activity to advise in the selection of a sector coordinator and provide continuing advice to effectively represent each critical infrastructure.

Following NSTAC XXI, the OSG's NCC Vision-Operations Subgroup worked closely with the OMNCS and the Manager, NCC, as the NCC continued its electronic intrusion incident processing function. The subgroup continued to assist the NCC in evaluating any needed revisions to the IAW reporting criteria and format guidelines.

The OSG's NCC Vision-Operations Subgroup also assessed whether the NCC requires additional industry and Government participation within the NCC to widen the scope of expertise and operational

personnel available to fulfill the IAW mission. During the NSTAC XXII cycle, the subgroup developed a list of companies and Government departments and agencies for the Manager, NCS, to consider as candidates for participation in the NCC.

PDD-63 established the concept of an ISAC that would be a private sector entity responsible for gathering, analyzing, sanitizing, and disseminating to industry private sector information related to vulnerabilities, threats, intrusions, and anomalies affecting the critical infrastructures. At the end of the NSTAC XXII cycle, the OSG concluded that the NCC already performed the primary functions of an ISAC for the telecommunications sector and that industry and Government should establish it as such.

The OSG's Y2K Subgroup investigated domestic and international Y2K preparedness and contingency planning efforts for the telecommunications infrastructure. The subgroup held a number of informational meetings with Government representatives to address ongoing Y2K readiness and contingency planning efforts. To understand public concerns about the Y2K problem, the Y2K Subgroup also investigated the initiatives of grassroots Y2K community forums and those groups promulgating "doomsday" scenarios. The subgroup's findings are included in the OSG's June 1999 NSTAC XXII report.

Based on that report, the NSTAC recommended that the President:

- Direct the President's Council on Y2K Conversion and the Federal Government continue providing timely, meaningful, and accurate Y2K readiness and contingency planning information related to the information and communications critical infrastructures to State and local governments, thereby enhancing the flow of information to the general public and community Y2K groups.

Actions Resulting from NSTAC Recommendations

The NSTAC's support for the evolving role of the NCC helped pave the way for the establishment

of the NCC as an ISAC for telecommunications under the provisions of PDD-63. During 1997, the NSTAC advocated and later endorsed the NCC's implementation of an electronic intrusion incident reporting capability based on voluntary reporting by industry and Government. In January 2000, the National Security Council agreed with the NSTAC's 1999 conclusion that the NCC was performing the primary functions of an ISAC. In March 2000, the NCC formally achieved initial operating capability as an ISAC for the telecommunications sector.

Following the October 21, 2004, Principals Conference Call, the NSTAC formed the National Coordinating Center Task Force (NCCTF) to examine the future mission and role of the NCC. Please see the NCCTF section in the Active Issues section of this *NSTAC Issue Review* for further information.

Reports Issued

Operations Support Group Report, December 1997.

Information Assurance: A Joint Report of the IA Policy Subgroup of the Information Infrastructure Group and the NCM Subgroup of the Operations Support Group, December 1997.

Operations Support Group Report, September 1998.

Operations Support Group Report, June 1999.

Industry Information Security

Investigation Group / Period of Activity

Industry Information Security (IIS) Task Force

August 19, 1986 – September 22, 1988

Issue Background

Based on widespread concern within the Government regarding the protection of sensitive but unclassified information, the President requested that the NSTAC identify initiatives that would facilitate the protection of sensitive information processing systems. On August 19, 1986, the NSTAC IES established the IIS Task Force to develop industry's perspective on the issue. The original IIS Task Force defined and identified sensitive information categories, the relationship between telecommunications and automated information systems, an analysis methodology, and areas for further investigation. The IES then established a follow-on IIS Task Force to improve information security in telecommunications and automated information systems. The IIS Task Force submitted its final report to the NSTAC on September 22, 1988. It contained 10 conclusions and eight recommendations. The NSTAC approved the report and forwarded it to the President.

History of NSTAC Actions and Recommendations

On September 22, 1988, the NSTAC approved the IIS Task Force final report and forwarded it to the President.

Actions Resulting from NSTAC Recommendations

The NSA continued and expanded the Protected Communication Zone program. NSA developed standardized encryption modules for terminal unit platforms and reendorsed the Data Encryption Standard algorithm. Federal agencies continued the information security education program.

Reports Issued

The IIS Task Force Report, Volume I, November 1986.

The IIS Task Force Report, Volume II, Appendices, November 1986.

Status Report of the IIS Task Force, October 1987.

Final Report of the IIS Task Force—Industry Information Protection, Volume I, June 1988.

Final Report of the IIS Task Force—Industry Information Protection, Volume II, Appendices, June 1988.

Final Report of the IIS Task Force Industry Information Protection, Volume III, Annotated Bibliography, June 1988.

Information Assurance

Investigation Group / Period of Activity

Information Assurance Task Force (IATF)

May 15, 1995 – April 22, 1997

Information Infrastructure Group (IIG)

April 22, 1997 – September 23, 1999

Financial Services Task Force (FSTF)

March 2003 – April 2004

Issue Background

At the NSTAC XVII Meeting, the Director of the National Security Agency briefed the NSTAC Principals on threats to U.S. infrastructures. In the ensuing months, the NSTAC's Issues Group sponsored a number of meetings with representatives from the national security community, law enforcement, and civil departments and agencies to discuss information warfare (defensive) and IA issues. At the May 15, 1995, IES Working Session, the members approved establishing the IATF to serve as a focal point for IA issues. More specifically, the IES charged the IATF to cooperate with the U.S. Government to identify critical national infrastructures and their importance to the national interest, schedule elements for assessment, and propose IA policy recommendations to the President.

The IATF worked closely with industry and Government representatives to identify critical national infrastructures and ultimately selected three for study: electric power, financial services, and transportation. To address the distinctive characteristics of those infrastructures, the IATF established three risk assessment subgroups to examine each infrastructure's dependence on information technology and the associated IA risks to its information systems. Following NSTAC XIX, the IES renamed the IATF the IIG and gave it the mission

to continue acting as the focal point for NSTAC IA and CIP issues.

In investigating IA/CIP issues, the IIG worked closely with the President's Commission on Critical Infrastructure Protection and other Federal organizations concerned with examining physical and cyber threats to the Nation's critical infrastructures. Federal efforts in this arena culminated with the release of presidential policy guidance—PDD 63, *Critical Infrastructure Protection*, May 22, 1998. Subsequently, PDD-63 implementation became a focal point for the IIG's activities.

History of NSTAC Actions and Recommendations

The IATF's Electric Power Risk Assessment Subgroup completed its IA risk assessment report in preparation for the March 1997 NSTAC XIX Meeting. In compiling information for this report, the Electric Power Risk Assessment Subgroup met with representatives from eight electric utilities, two industry associations, an electric power pool, equipment manufacturers, and numerous industry consultants. Based on these interviews, the subgroup assessed the extent to which the infrastructure depends on information systems and how associated vulnerabilities placed the electric power industry at increased risk to denial-of-service attacks. Based on the subgroup's findings, the NSTAC recommended that the President:

- Assign the appropriate department or agency to develop and conduct an ongoing program within the electric power industry to increase the awareness of vulnerabilities and available or emerging solutions;
- Establish an NSTAC-like advisory committee to enhance industry/Government cooperation regarding regulatory changes affecting electric power; and
- Provide threat information and consider providing incentives for industry to work with Government to develop and deploy appropriate security features for the electric power industry.

The IIG's Financial Services Risk Assessment Subgroup submitted its final recommendations in a report to NSTAC XX in December 1997. In compiling information for this report, the Financial Services Risk Assessment Subgroup conducted confidential interviews with institutions representing money center banks, securities credit firms, credit card associations, third-party processors, industry utilities, industry associations, and Federal regulatory agencies responsible for industry oversight. The subgroup found that industry organizations treated security measures as fundamental risk controls—that a system of independent, mutually reinforcing checks and balances within critical systems and networks was unique to the financial services industry, providing a high level of integrity. The subgroup concluded that at the national level the industry was sufficiently protected and prepared to address a range of threats. However, the subgroup identified security implications and potential vulnerabilities associated with the industry's dependence on the telecommunications infrastructure being subjected to deregulation, the integration of dissimilar information systems and networks resulting from mergers and acquisitions, and the introduction of Web-based financial services. Based on the *Financial Services Risk Assessment Report*, the NSTAC recommended that the President:

- ▶ Assign to the appropriate department or agency the mission of identifying external threats and risk mitigation to the financial services infrastructure, facilitating the sharing of information between industry and Government;
- ▶ Assign the appropriate department or agency the task of working with the private sector to develop a mutually agreeable solution for effective background investigations for sensitive positions;
- ▶ Assign the appropriate department or agency the task of monitoring the new/emerging areas of electronic money and commerce, including new payment services; and

- ▶ Ensure that the NSTAC continues to have at least one member from the financial services industry.

The IIG's Transportation Risk Assessment Subgroup sponsored a workshop on September 10, 1997, to discuss the transportation information infrastructure. Topics included intermodal information dependencies, industry/Government information sharing, transportation information infrastructure vulnerabilities, and Government understanding of the transportation industry's information infrastructure vulnerabilities. The workshop, held at Fort McPherson, Georgia, included representatives from many major transportation companies, including airlines, multimodal carriers, rail, highway, mass transit, and maritime. The subgroup documented its findings in an *Interim Transportation Information Risk Assessment Report* to NSTAC XX in December 1997.

The IIG continued to investigate transportation information infrastructure issues through the NSTAC XXII cycle. As part of that effort, the IIG worked with Department of Transportation representatives to conduct outreach meetings with transportation industry associations to better understand intermodal transportation trends. The IIG also hosted another workshop on March 3 and 4, 1999, in Tampa, Florida, which included representation from each transportation sector. Participants discussed industry trends, including increased reliance on information technology and the rapid growth of intermodal transportation. Workshop findings were categorized into four areas:

(1) threats and deterrents, (2) vulnerabilities, (3) protection measures, and (4) infrastructure-wide issues. Based on the IIG's final *Transportation Risk Assessment Report*, the NSTAC recommended that the President:

- ▶ Continue support for the efforts of the Department of Transportation to promote outreach and awareness within the transportation infrastructure as expressed in PDD-63, *Critical Infrastructure Protection*.

As part of the above recommendation, the NSTAC specifically recommended that the President and the Administration ensure support for the following activities:

- Timely dissemination of Government information on physical and cyber threats to the transportation industry;
- Government research and development programs to design infrastructure assurance tools and techniques to counter emerging cyber threats to the transportation information infrastructure;
- Industry/Government efforts to examine emerging industry-wide vulnerabilities such as those related to the Global Positioning System; and
- Future Department of Transportation conferences to simulate intermodal and, where appropriate, inter-infrastructure information exchange on threats, vulnerabilities, and best practices.

Following NSTAC XX, the IIG formed an Electronic Commerce (EC)/Cyber Security Subgroup to address two issues: the short-term, technical, and time-sensitive issue relating to cyber security training and forensics; and the long-term, policy oriented, high-level issue of the NS/EP implications of EC. In addressing the short-term issue, the subgroup found that industry and Government needed a stronger partnership to establish appropriate levels of trust and understanding and to foster cooperation in addressing cyber security issues. At the September 1998 NSTAC XXI meeting, the NSTAC approved the subgroup's study paper along with the IIG report and made the following recommendation:

- The President should direct the appropriate departments and agencies to continue working with the NSTAC to develop policies, procedures, techniques, and tools to facilitate industry/Government cooperation on cyber security.

To address the long-term issue, the IIG continued to investigate the NS/EP implications associated with

the adoption of EC within industry and Government. The group focused its efforts on issues associated with the changing business and security processes and policies necessary to implement EC. The IIG's conclusions and recommendations were included in its June 1999 report to NSTAC XXII. Based on that report, the NSTAC recommended that the President:

- In accordance with responsibilities and existing mechanisms established by E.O. 12472, Assignment of National Security and Emergency Preparedness Telecommunications Functions, designate a focal point for examining the NS/EP issues related to widespread adoption of EC within the Government; and
- Direct Federal departments and agencies, in cooperation with an established Federal focal point, to assess the effect of EC technologies on their NS/EP operations.

At the NSTAC XXI Executive Session, the U.S. Attorney General requested that the NSTAC and the DOJ work together to address cyber security and crime. The IES determined that the projects DOJ suggested should not be addressed by the NSTAC at large but agreed that the NSTAC could help facilitate a partnership between the DOJ and individual corporations.

This agreement resulted in a meeting on March 5, 1999, between the NSTAC chair and the Attorney General where they discussed the possibilities for industry and Government participation on mutually beneficial projects. These efforts ultimately resulted in DOJ's Cyber Citizen program.

Building on past NSTAC efforts in addressing IA and CIP issues, the IIG continued to coordinate with Federal officials responsible for PDD-63 implementation during the NSTAC XXII cycle. Specifically, in accordance with the PDD-63 emphasis on public-private partnerships, IIG members focused on sharing the lessons and successes of NSTAC and offering it as a possible model for other infrastructures.

Actions Resulting from NSTAC Recommendations

NSTAC advice to the President and the Administration has had significant applicability to PDD-63 implementation. PDD-63 directs Federal lead agencies to identify infrastructure sector coordinators within industry to provide perspective on CIP programs. At NSTAC XXI in September 1998, the NSTAC concluded that more than one entity or sector coordinator would be required to represent the diverse information and communications sector. In February 1999, following IES outreach to the Administration on the issue, the Department of Commerce acted in concert with NSTAC advice and selected three industry associations to serve as sector coordinators for the information and communications sector.

PDD-63 also calls for the private sector to explore the feasibility of establishing one or multiple ISAC. On the basis of the December 1997 NSTAC recommendation regarding a cross-infrastructure National Coordinating Mechanism, IES representatives engaged in a dialogue with senior Administration officials on the prospects of creating multiple infrastructure-based ISACs. That dialogue was important to the eventual decision to establish the National Coordinating Center for Telecommunications as an ISAC for telecommunications.

Finally, PDD-63 emphasizes the importance of relying on nonregulatory solutions to address infrastructure vulnerabilities. In satisfying this objective, the Administration underscored the value of promoting industry standards and best practices to improve IA. That approach is consistent with and follows on the December 1997 NSTAC XX recommendation regarding the creation of a private sector Information Systems Security Board.

Reports Issued

Information Assurance Task Force Report, March 1997.

Electric Power Information Assurance Risk Assessment Report, March 1997.

Information Infrastructure Group Report, December 1997.

Financial Services Risk Assessment Report, December 1997.

Interim Transportation Information Risk Assessment Report, December 1997.

Cyber Crime Point Paper, December 1997.

Information Infrastructure Group Report, September 1998.

Cyber Security Training and Forensics Issue Paper, September 1998.

Information Infrastructure Group Report, June 1999.

Transportation Information Infrastructure Risk Assessment Report, June 1999.

Report on NS/EP Implications of Electronic Commerce, June 1999.

Information Sharing/Critical Infrastructure Protection

Investigation Group / Period of Activity

Information Sharing/Critical Infrastructure Protection Task Force (IS/CIPTF)

September 1999 – March 2002

National Plan to Defend Critical Infrastructures Task Force (NPTF)

June 20, 2001 – September 20, 2001

Issue Background

In investigating Information Assurance issues, the NSTAC worked closely with the President's Commission on Critical Infrastructure Protection and other Federal organizations concerned with examining physical and cyber threats to the Nation's critical infrastructures. Federal efforts in this arena culminated with the release of presidential policy guidance—Presidential Decision Directive (PDD) 63, *Critical Infrastructure Protection*, May 22, 1998. Subsequently, PDD-63 implementation became a focal point for NSTAC activities.

Following a reevaluation of NSTAC subgroups in September 1999, the IES created the IS/CIPTF to address information sharing issues associated with critical infrastructure protection (CIP). Specifically, the IES directed the task force to, among other things, continue interaction with Government leaders responsible for PDD-63 implementation, and examine mechanisms and processes for protected, operational information sharing that would help achieve the goals of PDD-63.

At NSTAC XXIV, the National Coordinator for Security, Infrastructure Protection, and Counter-terrorism requested the NSTAC's assistance in developing the Administration's *National Plan for Critical Infrastructure Protection*. The NSTAC's IES established the NPTF to draft a response to the National Coordinator's request. Subsequently, NPTF leadership met with

National Security Council and Critical Infrastructure Assurance Office (CIAO) staff to discuss approaches for providing input to the national plan. The chosen approach focused on providing input on capabilities for national information sharing, analysis, and dissemination to counter cyber threats.

History of NSTAC Actions and Recommendations

Building on outreach work conducted by the NSTAC Information Infrastructure Group during the NSTAC XXII cycle (see the Information Assurance section in this *NSTAC Issue Review*), the IS/CIPTF continued to provide input to the Director, CIAO, on the *National Plan for Information Systems Protection (Version 1.0)*. This plan was the first major element of a more comprehensive effort by the Federal Government to protect and defend the Nation against cyber vulnerabilities and disruptions. The IS/CIPTF members shared industry concerns and developed a dialogue with the Government that helped to shape the plan. In its May 2000 report to NSTAC XXIII, the IS/CIPTF provided NSTAC-recommended input to the plan regarding the National Coordinating Center for Telecommunications (NCC) as the Information Sharing and Analysis Center (ISAC) for the telecommunications industry.

In parallel with its work associated with the *National Plan for Information Systems Protection (Version 1.0)*, and as part of continuous efforts to share NSTAC expertise with industry and Government, the IS/CIPTF monitored the development of the Partnership for Critical Infrastructure Security. The Partnership is an industry/Government effort to raise awareness about critical infrastructure security and facilitates industry participation in the national process to address CIP. Through individual NSTAC member company participation, the NSTAC shared expertise, successes, lessons learned, and experiences to further facilitate the development of the Partnership in support of PDD-63 objectives.

The IS/CIPTF also examined mechanisms and processes for protected, operational information sharing that would help achieve the goals of PDD-63 and further the role of the NCC as an ISAC for telecommunications. (See the Industry/

Government Information Sharing and Response section in this *NSTAC Issue Review* for a discussion of how the NSTAC's support for the evolving role of the NCC helped pave the way for the establishment of the NCC as an ISAC for telecommunications).

Specifically, the task force examined the NCC's historical experiences to determine how and what information is shared and the utility of information sharing for industry and Government. As part of the study, the IS/CIPTF examined the NCC's Year 2000 (Y2K) experiences for lessons learned that could benefit infrastructure protection efforts. The task force also identified benefits of information sharing to both industry and Government.

The IS/CIPTF also requested that the NSTAC's Legislative and Regulatory Working Group (LRWG) examine the *Freedom of Information Act* (FOIA) as a potential impediment to information sharing and report its findings to the task force. The LRWG's work provided the task force with the background necessary to voice industry concerns about the need for legal provisions to protect critical infrastructure protection-related information from disclosure.

The IS/CIPTF documented its findings in its report to NSTAC XIII in May 2000. The IS/CIPTF concluded that historical and Y2K experiences demonstrate information sharing to be a worthwhile effort; however, for widespread information sharing over an extended period of time to take place, legal, operational, and perceived impediments must be overcome. Based on the IS/CIPTF's report, the NSTAC recommended that the President:

- ▶ Support legislation similar to the *Y2K Information and Readiness Disclosure Act* that would protect CIP information voluntarily shared with the appropriate departments and agencies from disclosure under FOIA and limit liability.

At the May 16, 2000, NSTAC XXIII Meeting, a Government request was made for industry advice and recommendations for revision of the *National Plan for Information Systems Protection*. During the NSTAC XXIV

cycle, the IS/CIPTF developed a response based on the NSTAC's experience with proven processes for industry and Government partnership at the technical, operational, and policy levels. Specifically, the task force documented NSTAC findings related to the three broad objectives of Version 1.0 of the national plan—Prepare and Prevent, Detect and Respond, and Build Strong Foundations—that should be reflected in Version 2.0 of the plan. In addition, the task force proposed that a new broad objective—International Considerations—be included in the plan's Version 2.0. The NSTAC approved the response, and forwarded it to the President. This information was also shared with the Information and Communications (I&C) Sector Coordinators: the U.S. Telecom Association, the Telecommunications Industry Association, and the Information Technology Association of America; and the I&C Sector Liaison, NTIA. The information was subsequently included in the I&C Sector Report that NTIA forwarded it to the President in April 2001.

During the NSTAC XXIV cycle, the IS/CIPTF also continued to address barriers to sharing CIP-related information, including possible law enforcement restrictions on industry sharing network intrusion data with ISACs or similar information sharing forums. The task force requested that the NSTAC and Government Network Security and Information Exchanges (NSIE) assist in investigating this issue.

The NSTAC NSIE representatives reported that, historically, they had not discussed intrusions into their networks and systems with anyone else after reporting them to law enforcement because case agents had told them that doing so might compromise the investigation of their cases. In working with the Department of Justice, the NSIEs found that although common practice discourages victims of such crimes from sharing information, no laws or policies prohibit victims from discussing crimes against them even after they have reported them to law enforcement. To address the situation, the Chief, Computer Crime and Intellectual Property Section, Department of Justice, agreed to work with the law enforcement community to implement

policies that encourage victims to share such information, and to educate victims on those policies. The NSIEs concluded that it would be necessary for the private sector to ensure that personnel interacting with law enforcement on such cases are aware that they are permitted and encouraged to share this information for network security purposes using appropriate mechanisms.

At the June 6, 2001, NSTAC XXIV meeting, the National Coordinator requested the NSTAC's assistance in developing the Bush Administration's *National Plan for Critical Infrastructure Assurance*. At that meeting, Federal officials also briefed a new national initiative for information sharing and dissemination, the Cyber Warning Information Network (CWIN), to the NSTAC as part of the discussion on national information sharing capabilities. The IES formed the NPTF to discuss the proposed CWIN and develop further input to the national plan. The NPTF held discussions with members of the Government's CWIN Working Group to gain a better understanding of the CWIN initiative. The NSTAC input to the national plan—based on the NPTF work—included an industry-based assessment of a national information sharing, analysis, and dissemination capability for addressing “cyber crises.” The assessment considered CWIN as a part of that larger national capability.

The NSTAC's input focused on the need for a recognized, authoritative, national-level capability to disseminate warnings and facilitate response and mitigation efforts for cyber crises across the Nation's infrastructures. The NSTAC also concluded that key elements of such a capability spanning public and private sectors should include information collection and sharing, information analysis, dissemination of alerts and warnings, and post-event analysis.

The NSTAC recognized that conceptualizing the architecture for a national capability for addressing cyber crises is a complex undertaking. Before a national capability can become fully operational, industry and Government must address—individually and in collaboration—numerous policy, legal, financial, operational, and technical issues.

Nevertheless, the NSTAC clearly determined that the ISACs should be leveraged by both industry and Government in building such a national capability and should serve as the Government's primary means of interface with industry. In addition, the NSTAC determined that industry and Government should develop communications mechanisms to link the ISACs to each other as well as with Government. The NSTAC also found that infrastructures should consider alternative means for communicating during emergencies as appropriate to the sector. For example, the telecommunications industry developed an alerting and coordination mechanism, which connects key elements of the sector and provides reliable and survivable communications in the event other communications mechanisms are unavailable or requirements warrant its use. The NSTAC forwarded its report containing input on the national plan to the President in November 2001.

Reports Issued

Information Sharing/Critical Infrastructure Protection Task Force Report, May 2000.

The NSTAC's Response to the National Plan, April 2001.

Information Sharing for Critical Infrastructure Protection Task Force Report, June 2001.

The NSTAC's Input to the National Plan: An Assessment of Industry's Role in National Level Information Sharing, Analysis, and Dissemination Capabilities for Addressing Cyber Crises, November 2001.

Intelligent Networks

Investigation Group / Period of Activity

Intelligent Networks (IN) Task Force

August 1989 – October 1991

Issue Background

The Telecommunications System Survivability Task Force selected IN as one of five study topics focused on determining the effect of new technologies on telecommunications systems survivability. In June 1989, the NSTAC charged the IES with continuing the intelligent network effort on an interim basis pending review by the IES PWG. Upon PWG recommendation that intelligent networks become a full task force, the IES established the IN Task Force in August 1989.

NSTAC XI extended the activities of the IN Task Force until NSTAC XII, December 13, 1990. To meet its charge, the task force worked with the OMNCS to derive a set of desired NS/EP user features and compared them with intelligent network services. The task force determined the advantages and disadvantages of identified intelligent network services for NS/EP telecommunications, including interoperability considerations. The IES extended the IN Task Force until NSTAC XIII to allow the OWG to work with the task force and the OMNCS to refine the recommendations in the task force final report.

The IN Task Force presented its final report and recommendations at the November 1990 IES meeting. The IES referred the report to the IES OWG for evaluation. The OWG's New Technology Panel developed an executive report on INs in response to the IES charge to evaluate and refine the conclusions and recommendations of the *IN Task Force Final Report*. NSTAC XIII directed the IES to disband the IN Task Force. In its Executive Report to the President, NSTAC offered to provide additional support to assist the Government in meeting the challenges of intelligent networks.

History of NSTAC Actions and Recommendations

At NSTAC XIII, October 3, 1991, the NSTAC approved the following recommendation to the President in the IES *Executive Report on Intelligent Networks*:

- The Government should establish an IN Program Office to ensure advantages of evolving intelligent networks are incorporated into planning for and procurement of Government NS/EP telecommunications.

Actions Resulting from NSTAC Recommendations

The OMNCS established an Advanced Intelligent Networks (AIN) Program Office in its Office of Plans and Programs. The primary objectives of the AIN Program Office are to:

- Identify AIN service needs for NS/EP telecommunications;
- Determine the current status and planned capabilities of AIN technology;
- Demonstrate AIN capabilities supporting NS/EP requirements;
- Assess the status of AIN standards activities; and
- Develop and implement a strategy for influencing the direction of AIN standards.

The AIN Program Office awarded a 5-year AIN NS/EP contract to Bellcore to provide a mechanism for collecting IN and AIN data, analyzing new technology developments, and demonstrating AIN-based applications. By meeting those objectives and obtaining pertinent information from Bellcore, the OMNCS will help ensure NS/EP telecommunications users benefit from the evolving AIN technology.

Reports Issued

The IN Task Force Final Report: The Impact of IN on NS/EP Telecommunications, November 7, 1990.

The Industry Executive Subcommittee: Executive Report on IN, October 3, 1991.

International Diplomatic Telecommunications

Investigation Group / Period of Activity

International Diplomatic Telecommunications (IDT) Task Force

September 27, 1983 – December 12, 1984

Issue Background

National Security Decision Directive (NSDD) No. 97 stipulates that U.S. Government missions and posts overseas must have the required telecommunications facilities and services to satisfy the Nation's needs during international emergencies. The National Communications System requested that the NSTAC advise the Department of State (DOS) on the vulnerability and risks inherent in overseas leased networks and offer remedial measures. On September 27, 1983, the NSTAC IES formed the IDT Task Force to study the issue and develop recommendations.

History of NSTAC Actions and Recommendations

In April 1984, the NSTAC forwarded the following recommendations on IDT to the President:

- Review vulnerabilities and risks at overseas diplomatic posts using the guidelines established by the IDT Task Force; and
- Establish a DOS point of contact to serve the telecommunications needs of foreign missions operating in the United States.

The NSTAC also instructed the IES to assist the DOS in determining the feasibility of using telecommunications resources owned by U.S. industries to support diplomatic requirements during international emergencies.

Reports Issued

IDT Task Force Interim Report to IES, January 16, 1984.

IDT Task Force Final Report, March 15, 1984.

International National Security and Emergency Preparedness Telecommunications

Investigation Group / Period of Activity

Ad Hoc Group of the Industry Executive Subcommittee (IES) Plans Working Group (PWG)

July 25, 1990 – March 1, 1991

Issue Background

Effective worldwide communications directly influences the Nation's ability to promote its national security interests in the global arena and to meet its international responsibilities. Changes in the international environment will profoundly affect the telecommunications capabilities needed to support the U.S. NS/EP posture. Significant changes in the international telecommunications industry-Eastern European modernization, U.S. carrier involvement in other countries, and development of new technologies and international standards will also affect the means for providing the requisite capabilities.

During the last few years, the industry/Government NS/EP telecommunications planning community demonstrated increasing interest in and concern about the international dimensions of NS/EP telecommunications. After considering a variety of potential problem areas, the ad hoc group concluded that although modern telecommunications technologies are increasingly capable of supporting NS/EP needs, inadequate planning for using such technologies might impede the President's ability to effectively react to international events.

The ad hoc group recommended to the October 24, 1990, PWG meeting that it form a task force to:

- Identify and assess the biggest problem areas affecting future U.S. international NS/EP telecommunications capabilities; and

- Develop recommendations for an U.S. international NS/EP telecommunications plan of action using both Government and private sector telecommunications resources and capabilities to meet evolving U.S. international NS/EP telecommunications needs.

The PWG concluded that the ad hoc group needed to refocus the issue and directed it to review the international NS/EP telecommunications issue again with a sharper focus of the original charge. The ad hoc group met several times and presented a revised set of proposed task force charges at the March 6, 1991, PWG Meeting. The PWG concluded that an international task force was not warranted, but that the PWG Chair should send a letter to the Deputy Manager, NCS, advising of the ad hoc group's findings and gauging NSTAC's willingness to address the international issue if requested by the Government. The Deputy Manager, NCS, forwarded a copy of the PWG Chair's letter to NCS principals to convey the PWG's willingness to assist the Government in its effort to enhance overseas NS/EP communications.

Report Issued

Ad Hoc International Group of the IES Plans Working Group, International National Security and Emergency Preparedness Telecommunications Issue, October 1990.

Last Mile Bandwidth Availability

Investigation Group / Period of Activity

Last Mile Bandwidth Availability Task Force (LMBATF)

January 18, 2001 – March 6, 2002

Issue Background

At the 23rd meeting of the President's NSTAC on May 16, 2000, the Deputy Secretary of Defense, and the Manager, NCS, addressed the inability of the Nation's military and national security organizations to obtain the timely provisioning of high-bandwidth circuits at the local level, referred to as the "last mile." Subsequently, in an October 2000 letter to the NSTAC Chair, the NCS Manager asked the NSTAC to recommend what the Government could do to expedite the provisioning of "last mile" bandwidth or mitigate the provisioning periods for such services.

After scoping the key issues in coordination with Government, the NSTAC's IES formed the LMBATF at its January 18, 2001, Working Session. The task force was to examine the root causes of the provisioning periods, how the Government might work with industry to reduce provisioning times or otherwise mitigate their effects, and what policy-based solutions could be applied to the provisioning of high-bandwidth circuits for NS/EP services. The task force included broad representation of NSTAC member companies and NCS departments and agencies. During the remainder of the NSTAC XXIV cycle, the LMBATF gathered data from both industry organizations and the Federal Government regarding their experiences with provisioning at the local level. The task force also solicited input from telecommunications service providers on the processes for provisioning at the local level and the factors affecting provisioning periods. Based on the input, the LMBATF agreed that the scope of the study should apply to non-universally available services throughout the United States, including fiber optics, T1 and T3 lines, integrated services digital network and digital subscriber line technologies.

History of NSTAC Actions and Recommendations

The LMBATF concluded its analysis of the "last mile" provisionings during the NSTAC XXV cycle and presented its findings and recommendations in the March 2002 *"Last Mile" Bandwidth Availability Task Force Report* at NSTAC XXV. The task force found that the provisioning periods for high-bandwidth services in the "last mile" are affected by a combination of complex factors, such as intricate legislative, regulatory, and economic environments; challenging site locations; and contracting policies and procedures. Furthermore, while the Telecommunications Act of 1996 sought to encourage competition, many carriers, both incumbent and competitive, are dissatisfied with the results. This, combined with a high level of marketplace uncertainty, has reduced infrastructure investment by incumbents and competitors alike.

The task force also concluded that current Government contracting arrangements also create difficulties. In many instances, contracts are only vehicles for ordering services and do not represent a firm commitment on the part of the Government to purchase a service. Because such commitments are not in place, the carrier cannot be assured of recovering its infrastructure investment. Furthermore, when the business case warrants such investment, carriers are limited by contracts' failure to list the sites to be served or the types and quantities of services to be provided. Problems also occur because Government contracts legally bind the prime contractor but make no explicit demands on subcontractors on which the prime contractor depends.

The Government is adversely affected by funding cycles that do not coincide with the time needed to obtain high-bandwidth services. Funding is not allocated until the user identifies an immediate need and obtains approval. However, the deployment of high-bandwidth infrastructure often requires years of planning and coordination for allocating capital, obtaining rights-of-way authority, and installing service facilities. The imperfect intersection of these inherently mismatched processes often results in lengthy provisioning periods.

The negative consequences of the funding process are often exacerbated by a fragmented management structure. In many cases, project managers are responsible for separate portions of the network, with no single entity responsible for planning or monitoring the provisioning of end-to-end service. Overall project management is vital to effective network deployment, systems integration, and achievement of project goals. Because telecommunications services are provided by a multitude of companies, users must track service orders and manage the network from a centralized perspective.

The task force also studied whether the TSP System can be used to expedite “last mile” provisioning requests because TSP provisioning assignments are used by the NS/EP community to facilitate the expedited installation of telecommunications circuits that otherwise could not be installed within the required time frame. Although TSP seems to be an applicable solution for many NS/EP “last mile” bandwidth requests, TSP provisioning assignments can only be applied to services originating from new business requirements. Therefore, TSP provisioning cannot be used to replace or transfer existing services, such as those associated with the contract transition. Finally, TSP cannot be used to make up for time lost because of inadequate planning or logistical difficulties. According to these parameters, many “last mile” provisioning requests are not eligible for the TSP System, even if the requested service could be used for executing an agency’s NS/EP mission. An alternative for meeting Government organizations’ service requirements may be the implementation of alternative technologies to fulfill bandwidth requirements on a temporary or permanent basis.

Based on this analysis, the LMBATF report recommended that the President, in accordance with responsibilities and existing mechanisms established by Executive Order (E.O.) 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions* and other existing authority:

- ▶ Direct the appropriate departments and agencies, in coordination with industry, to reevaluate their communications service contracting and purchasing procedures and practices and take action to:
 - Provide sufficient authority and flexibility to meet their needs, consistent with current conditions
 - Allow long lead-time ordering and funding commitments based on projected requirements
 - Allow infrastructure funding where necessary for anticipated future needs or to accelerate installation so that customer requirements can be met
 - Share or assume risk for new service capital investment to ensure timely delivery
 - Allow and provide for performance incentives for all performing parties: industry and Government, organizational and individual
 - Require end-to-end project management of communications service ordering and delivery.
- ▶ Direct the Federal Government Chief Information Officers Council to propose, and assist in implementing, improved Government contracting practices for communications services that will enhance the availability of broadband services for the “last mile.”

In support of the recommendations, NSTAC *“Last Mile” Task Force Report* also suggested that both industry and Government encourage:

- ▶ Government contracting officers to engage all industry and Government representatives in joint planning sessions;
- ▶ Industry representatives to work with Government contracting officers in joint planning sessions;

- ▶ Use of a contract structure that makes all carriers involved in the delivery of the service parties to the contract with direct accountability to the Government contracting entity; and
- ▶ Contracting practices that require end users to identify requirements and to communicate future needs to network providers. End users and network providers should jointly identify complicating factors and discuss alternatives.

Finally, the NSTAC *“Last Mile” Bandwidth Availability Task Force Report* encouraged Government to:

- ▶ Establish realistic service requirements and timelines and select the service options that meet its needs with acceptable risk;
- ▶ Convene a working group consisting of industry and Government stakeholders in the provisioning process to develop and recommend a streamlined approach to all aspects of the process, including planning, ordering, and tracking. The resulting proposal should be comprehensive, simplifying steps and organizations as much as possible; should share information appropriately at all points; and should support flexibility in meeting end-user needs. The working group should give strong consideration to a single Government database to support the process and a single point of contact, such as a phone number or an e-mail address, to ensure accuracy of information and provide exception handling; and
- ▶ Establish or contract for project managers who have all necessary management control tools at their disposal; access to pertinent information; and experience, responsibility, and authority for obtaining and overseeing delivery of the end-to-end service.

The LMBATF concluded its activities upon NSTAC approval of its report.

Report Issued

“Last Mile” Bandwidth Availability Task Force Report to NSTAC XXIV, March 2002.

National Coordinating Mechanism

Investigating Group / Period of Activity

National Coordinating Mechanism (NCM) Task Force

December 14, 1982 – November 15, 1984

Issue Background

The NSTAC recognized the need to establish a mechanism for coordinating industry and Government responses to the Government's NS/EP telecommunication service requirements in the post-divestiture environment. As a result, NSTAC formed the NCM Task Force in December 1982, and charged it to identify and establish the most cost-effective mechanism to coordinate industry-wide responses to NS/EP telecommunications requests.

History of NSTAC Actions and Recommendations

The NSTAC forwarded a series of NCM recommendations to the President in 1983 and 1984. The NCC is the most significant result of these recommendations. Established on January 3, 1984, the NCC is a joint industry/Government operations center that supports the Federal Government's NS/EP telecommunication requirements.

Actions Resulting from NSTAC Recommendations

The TSS Task Force reviewed Government actions taken on the NSTAC's NCM recommendations and concluded that the NCM recommendations were carried out promptly and effectively. The task force recommended continuing NCS member organizations' representation in the NCC, and continuing Government dissemination of NS/EP information. The NSTAC approved the TSS Task Force's findings and recommendations on the NCM and forwarded them to the President on September 22, 1988.

The NCS member agencies' representation in the NCC continues, as does the Government's dissemination of NS/EP information. See the NCC Task Force section in the NSTAC XXIX Issues section,

as well as the Industry/Government Coordination and Response section in this *NSTAC Issue Review* for a fuller discussion of recent NCC actions.

Reports Issued

NCM Task Force Report, May 16, 1983.

NCM Implementation Plan (Final Report), January 30, 1984.

National Information Infrastructure

Investigation Group / Period of Activity

National Information Infrastructure (NII) Task Force

August 2, 1993 – March 18, 1997

Issue Background

At the August 2, 1993, IES meeting, the Plans Working Group (subsequently reestablished as the Issues Group) recommended that a task force be established to address NS/EP telecommunications issues related to the evolution of the U.S. information infrastructure. The IES established an NII Task Force to provide a series of reports with recommendations to the President. The task force's charge was to:

- Identify, in collaboration with Government, potential dual-use applications of the NII and recommend Government actions;
- Identify potential NS/EP implications of the NII and recommend Government actions;
- As a minimum, address items identified by the Director, OSTP at NSTAC XV (for example, security, resiliency, interoperability, standards, and spectrum);
- Advise Government on technical and other considerations that will accelerate commercialization of a nationwide high speed network available to NS/EP users; and
- As a minimum, address architectural, policy, and regulatory issues, along with those research and development focus areas, pilot/demonstration projects, and civil/military telecommunications issues identified by OSTP and the National Economic Council.

The task force relied on *The National Information Infrastructure: An Agenda for Action*, released by the administration on September 15, 1993, as a guide

for its work. This document called for the NSTAC to continue to offer advice to the President on NS/EP telecommunications issues, work with the Federal Communications Commission's Network Reliability Council (subsequently renamed the Network Reliability and Interoperability Council) and complement the work of the U.S. Advisory Council on the NII. To better focus on its charge and coordinate with the Information Infrastructure Task Force and its committees, the NII Task Force established three subgroups: the Policy Subgroup, the Applications Subgroup, and the Future Commercial Systems and Architecture Subgroup.

The Policy Subgroup's final report, *Approach to Security and Privacy on the NII*, summarized the findings of the subgroup in network security. It made preliminary recommendations on ways to ensure that expansion and enhancement of the information infrastructure would be compatible with telecommunications security concerns.

The Applications Subgroup assessed NII applications that the Government was developing. In doing so, the subgroup developed criteria to select applications for increased emphasis. The subgroup made a number of recommendations related to developing dual-use applications.

Additionally, the subgroup established an Emergency Health Care Information Focus Group to address health-care-specific issues for the NII. The subgroup chose this application area as a model for examining important information infrastructure application issues, such as interoperability, privacy, and security.

The final report of the Future Commercial Systems and Architecture Subgroup addressed the architectural principles and trends and NS/EP performance issues of the current and future NII. It examined the NII from the perspective of three major components: the public switched network, broadcast networks, and the Internet.

Additionally, the Issues Group addressed the information infrastructure issue, working with the

OSTP to develop plans for an NII Symposium at the Naval War College (NWC), Newport, Rhode Island, October 17 – 19, 1994. The Issues Group planned the symposium with the OSTP in response to an NWC invitation to the NSTAC to participate in a communications-focused game designed to address the NII. The NWC produced a non-attribution report for distribution to all participants, and it is available to any interested parties upon request.

History of NSTAC Actions and Recommendations

The task force presented its interim report at the NSTAC XVI Meeting on March 2, 1994. The report provides the background on the task force's establishment, its activities and future direction, and a summary that includes a proposed statement for the *NSTAC XVI Executive Report*. The statement reiterates the task force's commitment to assisting the President in ensuring it satisfies NS/EP requirements on the NII. The NSTAC approved both the report and the proposed statement for forwarding to the President.

The task force presented an *NII Task Force Status Report* at NSTAC XVII on January 12, 1995. The report discussed the work of the task force's three subgroups—the Policy Subgroup, the Applications Subgroup, and the Future Commercial Systems and Architecture Subgroup. The status report also addressed the 12 recommendations culled from the individual subgroup reports.

The task force presented its third report to NSTAC XVIII on February 28, 1996. The report included analysis and recommendations regarding three NS/EP issues: 1) the need for an NII Security Center of Excellence (SCOE), 2) the emerging GII, and 3) Emergency Health Care Information. The NSTAC approved forwarding recommendations to the President regarding the latter two issues.

Following NSTAC XVIII, the IES charged the task force to further investigate the advisability of establishing a SCOE, henceforth referred to as the Information Systems Security Board (ISSB). The task force conceptualized the ISSB as a private sector entity that would promote information systems

security principles and standards to improve the reliability and trustworthiness of information products and services. The task force developed the *ISSB Concept Paper*, which outlined the functions and processes of the ISSB and served as the centerpiece for an outreach effort undertaken to ascertain the viability of the ISSB model. After contacting more than 100 major information technology companies, industry associations, Government agencies, and major information technology users, the NII Task Force determined that there was broad support for the ISSB concept and that industry should take the lead in its formation.

The task force presented its fourth and final report at NSTAC XIX on March 18, 1997. The report focused on the ISSB initiative and the NS/EP implications of the GII. The NSTAC recommended the President endorse the private sector ISSB initiative. Lastly, the NSTAC approved a recommendation to sunset the NII Task Force.

Actions Resulting from NSTAC Recommendations

The Information Technology Industry Council (ITIC) sponsored an effort to explore formation of the ISSB; the ITIC hosted the first meeting of this group on January 21, 1997. Following the meeting, the Information Security Exploratory Committee (ISEC), a consortium of interested stakeholders, met regularly to discuss the possibility of operationalizing the ISSB concept. The ISEC issued its report in January 1998 in which it recommended that, although it supported the concept of the ISSB, studies revealed that establishment of such a board would be duplicative of private endeavors.

At the same time, however, the ISSB concept influenced the Clinton Administration's policy on implementing Presidential Decision Directive 63, *Critical Infrastructure Protection*. Specifically, in an approach consistent with the NSTAC's ISSB recommendation, the Administration's Critical Infrastructure Assurance Office underscored the value of promoting industry standards and best practices to improve infrastructure assurance.

Reports Issued

NII Task Force Interim Report, February 1994.

NII Task Force Report, January 1995.

NII Task Force Report, February 1996.

NII Task Force Report, March 1997.

National Research Council Report

Investigation Group / Period of Activity

National Research Council (NRC) Report Task Force

August 18, 1989 – March 29, 1990

Issue Background

In June 1989, the NSTAC noted that the NRC report, *Growing Vulnerability of the Public Switched Networks (PSN): Implications for National Security Emergency Preparedness*, differed from Telecommunications Systems Survivability Task Force findings. The NSTAC, therefore, charged the IES with examining those differences and reporting back in early 1990. In response, the IES formed the NRC Report Task Force and issued the following charges:

- If it agreed with the NRC report, address what actions should be taken by industry to assist the Government in implementing the NRC's recommendations;
- If it did not agree, give the reasons why and the factors bearing on the differing perspectives of the IES and the NRC; and
- Comment on the report's implications for interoperability.

The task force issued its final report in March 1990.

History of NSTAC Actions and Recommendations

In March 1990, the NSTAC approved the findings of the NRC Report Task Force. Contrary to the NRC's findings, the task force concluded the PSN was growing more survivable. This survivability stems from the increased network diversity provided by the existence of three major interexchange carriers, the increased user demand for network service availability, the deployment of robust network architectures, and the incorporation of advanced transmission, switching, and signaling technologies. The task force also noted

that current technologies and competitive trends were enhancing network robustness.

Actions Resulting from NSTAC Recommendations

The NRC Report Task Force agreed with some of the recommendations of the NRC report and believed that the issue of growing vulnerabilities of the PSN needed to be further addressed. Therefore, the IES established the Network Security Task Force.

In 1991, the NRC report attracted considerable attention in Congress and at the FCC due to recurring outages of the PSN. The FCC established the Network Reliability Council on February 27, 1992, to make recommendations to the FCC on improving network reliability. The Network Reliability Council sponsored a symposium from June 10-11, 1993, in Washington, DC, on industry's best practices for avoiding and minimizing the risk and impact of future telephone network outages.

Report Issued

NRC Report Task Force Final Report, March 1990.

National Telecommunications Management Structure

Investigation Group / Period of Activity

National Telecommunications Management Structure (NTMS) Task Force

August 19, 1986 – June 8, 1989

Issue Background

On May 22, 1986, the NSTAC concurred with the Government that there was a need for a survivable and enduring management structure to support NS/EP telecommunications requirements, and agreed that industry and Government should work jointly to develop such a capability. As a result, the NSTAC established the NTMS Task Force in August 1986 and charged it with assisting in developing an NTMS implementation plan.

History of NSTAC Actions and Recommendations

On November 6, 1987, the NSTAC forwarded to the President its recommendation to approve the *NTMS Implementation Concept*. The Executive Office of the President approved the concept on March 25, 1988. The NCS, opened the NTMS Program Office on June 17, 1988. During the week of July 12–15, 1988, the NCS conducted the NTMS trial exercise to determine the feasibility of the NTMS concept and funding requirements. The NCS successfully tested the National Telecommunications Coordinating Network concept September 27–29, 1988. The NCS completed the NTMS program plan in March 1989, and it is updated periodically. The NSTAC disbanded the NTMS Task Force on June 8, 1989.

Actions Resulting from NSTAC Recommendations

Through the NCC, industry provides advice and assistance in pursuit of NTMS operational capability.

The NCS established the COR NTMS Subcommittee to assist in achieving NTMS initial operational capability. The NTMS program became operational

with the implementation of the northeast region in October 1990. In September 1991, the activation of the southwest and northwest regions provided additional capability. The subcommittee also completed NTMS regional validations in Chicago, Illinois, during November 1992; in Atlanta, Georgia, during February 1993; and in Denver, Colorado, during April 1993.

Report Issued

NTMS Implementation Concept (Final), November 1987.

Network Convergence

Investigation Group / Period of Activity

Information Technology Progress Impact Task Force (ITPITF)

September 1999 – June 2000

Convergence Task Force (CTF)

June 2000 – June 2001

Network Security Vulnerability Assessments Task Force (NS/VATF)

NS/VATF: June 2001 – March 2002

Issue Background

Telecommunications carriers are implementing cost-effective packet networks to remain competitive in the evolving telecommunications marketplace and to support wide-scale delivery of diverse, advanced broadband services. However, because of their large investments in circuit switched network infrastructure, carriers are initially leveraging the best of both infrastructures, resulting in a period of network convergence during the transition to the next generation network (NGN). In this evolving network environment, the NSTAC recognizes that industry and Government must strive to identify and remedy associated network vulnerabilities to ensure sustained critical communications capabilities of the NS/EP community. Accordingly, the NSTAC established task forces to analyze various infrastructure, security, and operational vulnerabilities stemming from network convergence and to provide recommendations to mitigate the vulnerabilities.

History of NSTAC Actions and Recommendations

Following NSTAC XXII in June 1999, the IES created the ITPITF to examine the potential implications of Internet Protocol (IP) network and public switched network (PSN) convergence on existing NS/EP services (*e.g.*, GETS and TSP) and to prepare for a Research and Development Exchange Workshop (RDX) focusing on network convergence issues.

The ITPITF analyzed issues related to GETS functionality in IP networks. The ITPITF determined that because IP networks do not have network intelligence features analogous to Signaling System 7 (SS7), IP networks may not support activation of GETS access and transport control and features. Furthermore, without quality of service (QoS) features to enable priority handling and transport of traffic in IP networks, GETS calls may encounter new blocking sources and be subject to poor completion rates during overload conditions. The ITPITF concluded that as the NGN evolves, telecommunications carriers' SS7 networks will become less discrete and more dependent on IP technology and interfaces. Therefore, it will be necessary to consider the security, reliability, and availability of the NGN control space related to the provision and maintenance of NS/EP service capabilities.

In addition, the ITPITF analyzed potential implications of convergence on TSP services. The ITPITF concurred with the oversight committee that TSP services remained relevant in converged networks, as TSP assignments could still be applied to identifiable segments of the PSN. However, because TSP applies only to circuit switched networks, a new program may be needed to support priority restoration and provisioning in end-to-end packet networks.

The ITPITF also examined evolving network technologies and capabilities that could support NS/EP functional requirements in both converged networks and the NGN. The ITPITF concluded that QoS and other new NGN capabilities would require some enhancement to best satisfy specific NS/EP requirements.

Based on the ITPITF's May 2000 report to NSTAC XXIII, the NSTAC recommended that the President, in accordance with responsibilities and existing mechanisms established by E.O. 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions*, direct the appropriate departments and agencies, in coordination with industry, to:

- ▶ Promptly determine precise functional NS/EP requirements for convergence and the NGN; and
- ▶ Ensure that relevant NS/EP functional requirements are conveyed to standards bodies and service providers during NGN standards development and implementation.

Additionally, the ITPITF recommended that the NSTAC XXIV work plan include an examination of the potential NS/EP implications related to possible security and reliability vulnerabilities of the control space in the NGN.

On September 28-29, 2000, the President's NSTAC co-sponsored its fourth RDX. The event was co-sponsored by the White House Office of Science and Technology Policy (OSTP) and conducted in conjunction with the Telecommunications and Information Security Workshop 2000 held at the University of Tulsa in Tulsa, Oklahoma. The purpose was to exchange ideas among representatives from industry, Government, and academia on the challenges posed by network convergence. Discussions of convergence issues at the workshop and the RDX led to the following conclusions:

- ▶ There is a shortage of qualified information technology (IT) professionals, particularly those with expertise in information assurance and/or computer security;
- ▶ Developing a business case for security poses difficult challenges in the commercial sector, and there is a need to offset the high costs and high risks associated with R&D in security technology;
- ▶ Given the complexity and interdependence introduced to networks by convergence and the proliferation of network providers and vendors, best practices, standards, and protection profiles that help to ensure secure interoperable solutions must be evenly applied across the NGN; and
- ▶ There is a need to enhance R&D efforts to develop better testing and evaluation programs

to reduce the vulnerabilities introduced by malicious software.

From these conclusions, the participants at the RDX offered several recommendations for consideration by the Government and the NSTAC. These recommendations focus on improving network security in a converged and distributed environment. Specifically, the Government should:

- ▶ Establish and continue to fund Government programs to encourage increasing the number of graduate and undergraduate students pursuing study in computer security disciplines;
- ▶ Increase the funding and support to the National Security Agency and other Government agencies to facilitate the certification of additional Information Assurance (IA) Centers of Excellence to train and educate the next generation of information technology security professionals;
- ▶ Develop tax credits and other financial incentives to encourage industry to invest more capital in the research and development of security technologies;
- ▶ Expand partnerships on critical infrastructure protection issues by encouraging more representatives from academia and State and local Governments to participate; and
- ▶ Invest in R&D programs that encourage the development of best practices in NGN security, such as improved testing and evaluation, broadband protection profiles, and NGN security standards.

To support the Government, the NSTAC should:

- ▶ Consider the issues of best practices and standards in its report to NSTAC XXIV;
- ▶ Consider the evolving standards of due care legal issues discussed at the R&D Exchange, including linked or third party liability and new privacy legislation and regulations such as the Health Insurance Portability and Accountability Act; and

- Conduct another RDX in partnership with one or more of the IA Centers of Excellence to discuss the difficulties in and strategies for both increasing the number of qualified IT security professionals and enhancing the academic curricula to meet the security challenges of the NGN.

Beginning in September 2000, the Convergence Task Force (CTF) analyzed issues related to the potential security and reliability vulnerabilities of converged networks. Based on briefings received from industry and Government representatives, the CTF concluded that the public switched telephone network (PSTN) is becoming increasingly vulnerable as a result of its convergence with packet networks. Of particular concern to the CTF was the interoperation of the intelligent network of the PSTN with IP networks *via* existing gateways. The CTF noted that malicious attacks on these gateways could impact overall network availability and reliability. Members suggested that possible remedies for these vulnerabilities include signaling firewalls implemented at network gateways and embedded security capabilities defined through standards. The CTF determined that additional analysis of these security vulnerabilities is required to gain further understanding of the possible consequences of the evolving NGN. Such an analysis should include examination of the convergence of wireless data networks with the PSTN.

Furthermore, it was agreed that the NGN must offer the NS/EP community quality of service, reliability, protection, and restoration features analogous to those of the PSTN. To achieve this, the CTF suggested that Government foster strong working relationships with NGN carriers and work to specify security requirements in packet network procurements in an effort to attain network reliability commensurate with that of the PSTN.

In response to concerns expressed by prominent Government officials, the CTF also examined issues of possible single points of failure in converged networks and associated possibilities of widespread network disruptions. Through examination of related

past NSTAC reports and participation in a National Coordinating Center for Telecommunications single point of failure exercise, the CTF members determined that a scenario could not be envisioned, even in the converged network environment, in which a single point of failure could cause widespread network disruption. Members found it more likely that any single points of network failure would have only local or "last mile" impacts. However, the CTF concluded that unforeseen points of failure precluded definitive assertions regarding the implausibility of a national level network failure. The CTF also found that converged network vulnerabilities and possible points of failure could impact service availability and reliability essential to NS/EP operations rather than creating network component failures. Members suggested sharing detailed network data among industry, Government, and academia was needed to further understand converging networks and achieve more accurate network modeling and simulation techniques to analyze vulnerabilities and their impacts.

The CTF also examined the ongoing standards development efforts supporting NS/EP priority requirements in the converged network. Group members concluded that, as the NGN evolves to offer more advanced broadband services, the Government must remain actively involved in the relevant standards bodies' activities to help define and ensure the consideration of NS/EP requirements in the IP environment. The CTF further encouraged the Government to remain actively involved in working group activities related to NS/EP issues including the Internet Engineering Task Force and the International Telecommunications Union.

Based on the CTF's June 2001 report to NSTAC XXIV, the NSTAC recommended that the President direct the appropriate departments and agencies, in coordination with industry, to:

- Specify network security, service level, and assurance requirements in contracts to help ensure reliability and availability of NS/EP

communications during network convergence and in the developing NGN;

- ▶ Ensure that standards bodies consider NS/EP communications functional requirements during their work addressing network convergence issues, including security of PSTN-IP network SS7 control traffic and development of packet network priority services;
- ▶ Plan and participate in additional exercises examining possible vulnerabilities in the emerging public network (PN) and subsequent NS/EP implications on a national and international basis; and
- ▶ Utilize the Telecom-ISAC to facilitate the process of sharing network data and vulnerabilities to develop suitable mitigation strategies to reduce risks.

Additionally, the CTF recommended that the NSTAC XXV work plan include the following tasks:

- ▶ Examine the NS/EP security and reliability implications of the convergence of wireless data networks with the PSTN and traditional wireless networks;
- ▶ Support the efforts of the Government Subgroup on Convergence as requested by the Government in accordance with NSTAC's charter; and
- ▶ Further examine converged network control space-related vulnerabilities, including those of signaling and media gateways, and analyze possible NS/EP implications.

Actions Resulting from NSTAC Recommendations

Based on NSTAC recommendations, the NCS is actively participating in various standards bodies to ensure consideration of NS/EP functional requirements during convergence and in the NGN. The NCS is contributing to activities of the European Telecommunications Standards Institute, Telecommunications and Internet Protocol Harmonization over Networks (ETSI TIPHON) group.

ETSI TIPHON is examining several security issues related to convergence, including identification and authentication procedures for emergency calls, and issues related to cyber attacks and malicious intrusion into networks.

The NCS is also active in International Telecommunication Union Standardization Sector efforts regarding recommendation E.106, Description of the International Emergency Preference Scheme (IEPS). IEPS recognizes the requirement for priority communications among Government, civil, and other essential users of public telecommunications services in crisis situations. IEPS, which is similar to GETS, would give authorized users priority access to and transport of NS/EP-related calls on an international basis within the PSTN and integrated services digital network infrastructures.

Citing findings of the ITPITF, on March 9, 2001, the National Coordinator for Security, Infrastructure Protection, and Counter-terrorism established, in conjunction with OSTP, an interagency Convergence subgroup under the Counter Terrorism and National Preparedness Information Infrastructure Protection Assurance Group. The purpose of this Convergence Working Group (CWG) was to address issues associated with the convergence of the voice and data networks and the implications of this convergence on NS/EP telecommunications services. The associated policy, legal, security, and technical issues were previously identified in a Report of the CTF, dated December 29, 2000. The CWG issued its final report on February 14, 2002.

Following NSTAC XXIV in May 2001, the IES formed the Network Security/Vulnerability Assessments Task Force (NS/VATF) and charged the group to address public network policy and technical issues related to:

- ▶ Network disruptions, particularly distributed denial of service (DDoS) attacks;
- ▶ Security and vulnerability of the converged network control space, including wireless,

network simulation and testing, standards, and consequence management issues; and

- Needed countermeasures (*e.g.*, functional requirements) to address the issues above.

The NS/VATF noted that the September 11, 2001, terrorist attacks on the World Trade Center and the Pentagon have renewed concerns regarding physical threats to the PN. While the telecommunications infrastructure had not been a direct target of terrorism, it could be in the future. Therefore, the NS/VATF concluded that Federal, State, and local Government assistance related to preventing, mitigating, and responding to such an occurrence should be coordinated through the Telecom-ISAC. In addition to the enduring physical threat to the Nation's networks, the NS/VATF concluded that cyber attacks present a growing threat to the security of U.S. information systems and, consequently, to the critical communications of the NS/EP community. As cyber network attack techniques increase in sophistication and intruders continue using DDoS techniques to exploit vulnerabilities, cyber attacks will likely cause greater collateral impacts to NS/EP communications. Because of this threat environment, the NS/VATF concluded that industry and Government should continue participating in ISACs to develop and implement unified and centralized capabilities to respond to attacks as they are occurring.

The NS/VATF also concluded that additional steps are necessary to enhance the security of the control space of the evolving PN. As network convergence continues, malicious attacks focusing on the network control space are increasingly feasible; therefore, industry and Government cooperation is necessary to address control space vulnerabilities and implement remedial tools. The NS/VATF also encouraged industry and Government support of the NSIE efforts to develop a cross-industry security posture that could help provide a foundation for protecting the control space of the emerging PN.

The NS/VATF also expressed concern about security issues affecting NS/EP communications transiting wireless networks and technologies, including the security of the interoperation of wireless and wireline networks—and, more specifically, activities addressing the wireless access protocol.

The task force also concluded that Government should deploy wireless local area networks with higher levels of security and consider policies that would reduce the risks of using personal area network devices.

On the basis of its analysis, the NS/VATF stated that some of the best strategies for countering vulnerabilities of the critical telecommunications infrastructure involved:

- Increasing Government participation in standards bodies, and developing a coordinated Government-wide approach to standards development;
- Specifying security standards in contracts and purchase orders. This process would result in more commercial off-the-shelf products and services, which the Government can then procure at reduced cost; and
- Increasing stakeholder awareness of cyber vulnerabilities and mitigation strategies, including strong cyber security and response plans.

The NS/VATF concluded that the PN and its services supporting NS/EP users would continue to be at risk from increasingly technologically sophisticated, well-coordinated threat sources. Therefore, industry and Government must continue to work together to devise countermeasures and strategies to help mitigate the impacts of physical and cyber attacks on the PN and other critical infrastructures.

Based on the NS/VATF's March 2002 report to NSTAC XXV, the NSTAC recommended that the President direct the appropriate departments and agencies, in coordination with industry to:

- ▶ Coordinate and prioritize through the Telecom-ISAC, Government assistance to industry to protect the Nation's critical communications assets and to mitigate the effects of an attack as it is occurring;
- ▶ Encourage and adequately support the development and adoption of baseline standards and technologies including version 6, Internet Protocol Security, and the Emergency Telecommunications Service scheme, to help bolster core security and reliability of the NGN;
- ▶ Support the NSIEs' efforts to develop a cross-industry security posture that could help provide a foundation for containing the control space of the emerging public network;
- ▶ Work with standards bodies to ensure consideration of NS/EP communications functional requirements while addressing the security of the interoperation of wireless and wireline networks, and more specifically, activities addressing wireless access protocol;
- ▶ Ensure that all wireless local area networks used by the Government meet the highest level of security standards available, with priority given to those supporting NS/EP missions; and
- ▶ Develop policies and procedures to support the use of personal area network devices while reducing their risk of compromise.

Following the NSTAC XXVII Meeting held on May 19, 2004, the NSTAC created the Next Generation Networks Task Force (NGNTF), to conduct an examination of NS/EP requirements and emerging threats on the NGN. (See the Next Generation Networks section in the Active Issues section of this *NSTAC Issue Review*.)

Reports Issued

Information Technology Progress Impact Task Force Report on Convergence, May 2000.

Research and Development Exchange Proceedings: Transparent Security in a Converged Network Environment, September 2000.

Convergence Task Force Report, June 2001.

Network Security Vulnerability Assessments Task Force Report, March 2002.

Network Security

Investigation Group / Period of Activity

Network Security Task Force (NSTF)

February 21, 1990—August 26, 1992

Network Security Information Exchange (NSIE)

June 25, 2001—Present

Network Security Standards Oversight Group (NSSOG)

August 26, 1992—January 12, 1995

Network Security Steering Committee (NSSC)

August 26, 1992—December 1994

Network Security Group (NSG)

December 1994—April 22, 1997

Network Group (NG)

April 22, 1997—September 23, 1999

Embedded Interoperable Security Issue Scoping Group (EISISG)

June 1999—November 1999

Protecting Systems Task Force (PSTF)

September 23, 1999—May 2000

Internet Security/Architecture Task Force (IS/ATF)

April 2002—April 2003

Operations, Administration, Maintenance, and Provisioning (OAM&P) Standard Working Group

February 2003—August 2003

Issue Background

Network security issues lie at the core of the President's National Security Telecommunications Advisory Committee's (NSTAC) work on behalf of the President. The NSTAC initiated in-depth review of network security issues in February 1990 when the Committee's Industry Executive Subcommittee (IES) established the NSTF to address the National

Security Council's concern about the vulnerability of the Nation's telecommunications networks to intentional software disruptions or manipulations that could threaten national security and emergency preparedness (NS/EP) communications. Having completed its original task, the IES reestablished the NSTF at the December 1990 NSTAC meeting and charged it to work closely with, and in support of, the Government Network Security Subgroup (GNSS). In June 1991, the NSTF established the NSTAC NSIE. The task force submitted its final report and recommendations to the NSTAC on July 17, 1992. On August 26, 1992, the IES deactivated the NSTF and established the NSSC and the NSSOG. The NSSOG completed its task and disbanded in January 1995. The IES subsequently renamed the NSSC the NSG in accordance with the December 1994 IES Guidelines. In April 1997, the IES realigned its groups and renamed the NSG the NG. In September 1999, the IES restructured and created the PSTF to accomplish the tasking formerly assigned to the NG.

During the NSTAC XXVI cycle, the IES created the IS/ATF to develop policy recommendations with respect to the vulnerabilities in pervasive software and protocols critical to the operation of the Internet.

In 2002, the NSTAC's NSIE and the Government NSIE established the Security Requirements Working Group (SRWG) to examine the security requirements for controlling access to the public switched network, in particular with respect to the emerging next generation network. Members of the SRWG, representing a cross-section of telecommunications carriers and vendors, developed an initial list of security requirements that would allow vendors, Government departments and agencies, and service providers to implement a secure telecommunications network management infrastructure. The SRWG developed this initial list of security requirements as a consensus document and submitted it as a contribution to the Alliance for Telecommunications Industry Solutions (ATIS) Committee T1-Telecommunications, Working Group T1M1.5 OAM&P Architecture, Interface and Protocols for consideration as a standard.

Representatives from T1M1.5, the NSTAC NSIE, the Government NSIE, and T1M1 liaison organizations further refined the initial document and developed the standard, entitled *Operations, Administration, Maintenance, and Provisioning Security Requirements for the Public Telecommunications Network: A Baseline of Security Requirements for the Management Plane*. Committee T1 approved the standard (T1.276-2003) in July 2003.

During the NSTAC XXVII cycle, the IES created the OAM&P Standard Working Group to further examine the standard and develop conclusions and recommendations for action.

History of NSTAC Actions and Recommendations

On July 17, 1992, the NSTAC approved the *Network Security Task Force Final Report*. The report recommended that the President:

- ▶ Publicly support the NSTAC network security initiative; and
- ▶ Establish a Government focal point for coordination on network security standards.

The NSTAC also endorsed both the NSSOG and a strong network security information exchange among industry companies. The NSTAC formed its NSIE in 1991, paralleling a GNSS effort to create a Government NSIE. The joint meetings of the NSTAC and Government NSIEs remain a unique industry and Government forum where representatives exchange information on network threats and vulnerabilities in a trusted, nondisclosure environment.

The IES established the NSSOG and the NSSC in response to NSTAC XIV charges to continue network security activities. The IES established the NSSC as a permanent IES working group with oversight responsibility for network security activities.

On May 27, 1993, the NSSC recommended that the President:

- ▶ Correct the legislative deficiencies affecting the capability to gather evidence about computer crimes and to prosecute and convict computer criminals who target computers that support the national telecommunications infrastructure.

In February 1994, the Government and NSTAC NSIEs sponsored a Network Security Symposium. These groups designed the symposium to inform attendees of the potential threats to and vulnerabilities of the public switched network (PSN) from computer intruders. Subject matter experts from industry, Government, and law enforcement presented information.

At the March 2, 1994, NSTAC XVI meeting, the NSSC updated its assessment of the risk to the PSN and noted its plans to strengthen the NSTAC NSIE and expand its membership.

On June 28, 1994, the Government and NSTAC NSIEs sponsored a network firewalls workshop. The workshop provided an overview of firewall technologies, addressed strategies for mitigating vulnerabilities, discussed firewall uses and applications, and reviewed case histories.

In October 1994, the NSSOG released a technical report focusing on network security standards issues for the PSN. In its report, the NSSOG categorized 12 recommendations on policy, procedural, and technical issues important to promoting interoperability, mitigating current or future threat scenarios, implementing realistic solutions, and/or addressing a range of technologies or architectures.

At the January 12, 1995, NSTAC XVII meeting, the NSTAC approved the NSSOG report and recommended that the President:

- ▶ Task the National Institute of Standards and Technology (NIST) and other Government organizations to support industry in the development of standards recommended in the NSSOG report.

At the February 28, 1996, NSTAC XVIII meeting, the NSTAC approved the NSG's findings with respect to determining NSTAC's potential contributions to developing a middle-ground security technology solution. The NSTAC also presented the findings of a report entitled, *An Assessment of the Risk to the Security of Public Networks*, which was co-authored by the Government and NSTAC NSIEs.

On September 11, 1996, the Government and NSTAC NSIEs sponsored a symposium on securing data networks. This event continued successful efforts by the NSIEs to share lessons learned about network security with a broader audience through workshops and analytical reports.

Also in September 1996, the NSG sponsored the Network Security Research and Development (R&D) Exchange. The event's purpose was to analyze R&D activities ongoing in both the public and private sectors and to address issues of authentication, intrusion detection, and access control from the capabilities management perspective. In November 1996, the NSG organized the Forward-Looking Analysis Panel to consider the impact of the Telecommunications Act of 1996 on network security and NS/EP telecommunications services. The panel addressed issues such as carrier interconnection, collocation, and open network architecture. The Federal Communications Commission's (FCC) Network Reliability and Interoperability Council (NRIC) considered the panel's input and subsequently included it in the NRIC's final report.

At the March 18, 1997, NSTAC XIX meeting, the NSG reported on its work to address the impact of the changing regulatory and technological environment on NS/EP telecommunications services. The NSG also reviewed its recent activities in the areas of R&D, intrusion detection, and forward-looking network control security analysis. At the meeting, the NSG outlined the efforts of the newly established Intrusion Detection Subgroup (IDSG) and its charge to explore a more cooperative approach to developing enhanced intrusion detection tools. The NSG concluded by addressing the activities of the

NSIEs and noted that the NSTAC NSIE expanded its membership from nine to twenty.

Following NSTAC XIX, the NG's IDSG assessed network intrusion detection R&D activities to determine whether NS/EP considerations required additional efforts. Working with industry groups, the Defense Advanced Research Projects Agency (DARPA) and other Government groups, the IDSG identified the current state of intrusion detection research. The IDSG subsequently provided a report to NSTAC XX in December 1997 detailing its findings and recommendations for the President to consider in promoting the R&D of intrusion detection technologies. The NSTAC accepted and approved the report and recommended that the President:

- Promulgate a national technology policy to address intrusion detection;
- Establish an interagency working group for intrusion detection;
- Increase R&D funding for intrusion detection for network control systems vital to continued operation of critical infrastructures; and
- Encourage cooperative development programs.

The NG established another subgroup following NSTAC XIX to respond to a request by Dr. John Gibbons, then Assistant to the President for Science and Technology. Dr. Gibbons asked NSTAC to determine the likelihood of a widespread telecommunications outage, identify industry plans in place for intercarrier coordination to respond to such an outage, and describe how telecommunications service providers and the Government would cooperate to assure the President that restoration priorities would meet the national interest. The NG established the Widespread Outage Subgroup (WOS) to focus on these issues and provided a report to NSTAC XX reflecting its findings. The WOS determined that, given the limited precedent for telecommunications outages of such magnitude, there was a low probability of a widespread,

sustained outage of public telecommunications service. In December 1997, the NSTAC approved the WOS report and recommended that the President:

- ▶ Direct the appropriate Federal departments and/or agencies to work with industry to improve intercarrier coordination plans and procedures;
- ▶ Encourage the FCC to maintain a Defense Commissioner at all times to help industry and Government overcome legal and regulatory impediments to a rapid and orderly restoration of service during a widespread telecommunications outage;
- ▶ Task the appropriate Federal departments and agencies to work with industry to advance the state-of-the-art for software integrity; and
- ▶ Direct the expansion of Government R&D efforts to address the most significant vulnerabilities of new and evolving telecommunications technologies and services.

Following NSTAC XX, the NG examined the readiness of the telecommunications industry to ensure continuity of service through the millennium change, focusing on NS/EP and the national telecommunications infrastructure. The NG surveyed telecommunications service providers, equipment vendors, system integrators, industry forums addressing the Year 2000 (Y2K) problem, and vendors providing Y2K solutions. The NG concluded that significant efforts were underway in both industry and Government to eradicate the Y2K problem within the Nation's telecommunications infrastructure. However, given the extent and complexity of the Y2K software augmentation, there were no guarantees that Y2K measures would anticipate, and/or prevent, every problem. In September 1998, the NSTAC approved the NG's *Year 2000 Problem Status Report* and recommended that the President:

- ▶ Direct appropriate departments and agencies to develop contingency plans to:

- ▶ Respond to Y2K-induced service impairments of the Government's NS/EP customer premises equipment (CPE), functions, and applications
- ▶ Fulfill mission-critical NS/EP responsibilities in the event of Y2K induced PN service impairments
- ▶ Direct his Y2K focal point to ensure the coordination of the Government's requests for Y2K readiness information from the telecommunications industry

Following NSTAC XXI, the NG continued the tasking from the NSTAC XX meeting to examine how NS/EP operations might be affected by a severe disruption of Internet service. In conjunction with the gap analysis effort by the Office of the Manager, National Communications System (OMNCS), NG members provided their individual perspectives on the *Public Network (PN) Alternatives Analysis Report* developed by the OMNCS. During this cycle, the NG continued to oversee the NSTAC NSIE and worked toward facilitating the exchange of network security R&D information between industry and Government.

The R&D effort subsequently resulted in an NG-sponsored R&D Exchange in October 1998, held in collaboration with activities sponsored by Purdue University's Computer Operations, Audit, and Security Technology (COAST) Laboratory and the Institute of Electrical and Electronics Engineers (IEEE). The exchange focused on two themes. The first theme examined how industry and Government can better collaborate on R&D. The second examined the growing convergence of telecommunications and the Internet. The attendees overwhelmingly agreed on the need to identify potential centers of excellence in industry, Government, and academia and provide them with appropriate long-term funding to promote the development of computer and network security professionals, disciplines, and programs. Equally important was the need to establish large-scale testbeds to promote joint research, develop and verify metrics and evaluate security products, and

address other technical needs in network security and information assurance.

The Government and NSTAC NSIEs completed an after-action report on the workshop, *The Insider Threat to Information Systems: A Framework for Understanding and Managing the Insider Threat in Today's Business Environment*. The workshop was held in June 1998. The after-action report provided for sharing lessons learned in this vital area of insider threat that is affecting both industry and Government. In addition, the NSIEs completed their *1999 Assessment of the Risk to the Security of the Public Network*. The NSIEs concluded that the 1995 findings regarding the overall vulnerabilities of the PN were still valid. Old vulnerabilities were still being exploited even though fixes were readily available. Vulnerabilities in many of the PN's diverse technologies (including, Signaling System 7 [SS7], Intelligent Networks [IN], Asynchronous Transfer Mode [ATM], and Synchronous Optical Network [SONET]) remained unaddressed. The interconnectivity among technologies and networks had not merely persisted, but had become even greater than it was in 1995. Between 1995 and 1999, three major factors exacerbated the overall vulnerability of the PN: the *Telecommunications Act of 1996* (Telecom Act), changing business practices, and the Y2K problem.

In addition, the NSTAC NSIE revised its charter to bring it in line with how the NSIEs function. The NSIEs are primarily information sharing bodies in the area of network vulnerabilities and threat analysis.

In June 1999, the NG completed its work on the *Internet Report: An Examination of NS/EP Implications of Internet Technologies*. The report addressed the following three objectives: 1) examine the extent to which NS/EP operations will depend on the Internet over the next 3 years; 2) identify vulnerabilities of network control elements associated with the Internet and their ability to cause a severe disruption of Internet service, applying lessons learned from NSTAC's similar studies of the PSN; and 3) examine how Internet reliability, availability, and service priority issues apply to NS/EP operations.

The NG concluded that the NS/EP community's direct dependence on the Internet for mission critical operations was modest. Departments and agencies with NS/EP responsibilities were using the Internet mostly for outreach, information sharing, and electronic mail. The NS/EP community was more inclined to depend on dedicated Transmission Control Protocol/Internet Protocol (TCP/IP) networks (also called intranets) for mission-critical NS/EP operations, at this time, because of significant security and reliability concerns associated with the Internet. In June 1999, the NSTAC approved the NG's report and the following recommendations:

- Recommend that the President, in accordance with responsibilities and existing mechanisms established by Executive Order 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions*, direct the establishment of a permanent program to address NS/EP issues related to the Internet. The program should have the following objectives:
 - Work with the NS/EP community to increase understanding of evolving Internet dependencies
 - Work with key Internet organizations and standards bodies to increase awareness of NS/EP requirements
 - Interact with the appropriate Internet organizations and initiatives to investigate, develop, and employ NS/EP-specific Internet priority services, such as end-to-end priority routing and transport
 - Examine the potential impact of IP network-PSN convergence on PSN specific priority services
- Recommend that the President direct the appropriate Government departments and agencies to use existing industry/Government partnership mechanisms to increase awareness

of NS/EP requirements within key Internet organizations and standards bodies

In addition, the NSTAC directed the IES to examine the potential impact of IP network-PSN convergence on PSN-specific NS/EP priority services (including, Government Emergency Telecommunications Service [GETS] and Telecommunications Service Priority [TSP]).

Following the NSTAC XXV Meeting on March 13, 2002, the IES again focused on network and Internet security issues. At the meeting, the Special Advisor to the President for Cyberspace Security discussed the serious threats posed by vulnerabilities within the Domain Name Servers and the Border Gateway Protocol. In response to these concerns, the NSTAC created the ISATF to develop recommendations to the President on how to identify and remediate vulnerabilities in pervasive software/protocols, define the “edge” elements of the Internet, and determine ways that the NSTAC could integrate its efforts to define and monitor significant critical infrastructures supporting the Internet with other industry activities.

In its *First Steps in Identifying and Remediating Vulnerabilities in Pervasive Software/Protocols* report, the ISATF analyzed five stages relevant to identifying and remediating vulnerabilities in pervasive software and protocols: prevention, detection, information sharing, analysis, and correction. In the area of prevention, the task force advocated aggressive public-private research and development activities and cited the need to develop adequate alert and warning systems to support the operations of information sharing and analysis centers. The task force also identified barriers to the effective detection of vulnerabilities, such as the myriad number of forums devoted to detection and the lack of standardization in reporting procedures. Next, the task force emphasized that significant barriers to information sharing exist, such as the *Freedom of Information Act* (FOIA) and liability concerns, and advocated the creation of legislation that would ease the sharing of critical information. The ISATF also concluded that the analysis functions within industry that detect and publish vulnerabilities

appear to be adequate, but the Government may find some benefit in better leveraging available synergies by consolidating Government-funded analysis centers where appropriate. Finally, the task force observed that while many organizations are successfully correcting and remediating vulnerabilities, they fail to utilize a streamlined method for expeditiously disseminating corrected information to the telecommunications and Internet service provider (ISP) communities.

Based on the findings of the ISATF report, the NSTAC recommended that the President direct the appropriate departments and agencies, in coordination with industry, to:

- ▶ Consolidate Government-funded watch center operations of agencies and departments dedicated to the detection and dissemination of information related to Internet vulnerabilities into one organization to create a more efficient and effective collaborative industry/Government information-sharing partnership;
- ▶ Establish a lead organization within the Department of Homeland Security (DHS) to coordinate with industry a process for warning, notification, coordination, and remediation of widespread problems in a national emergency;
- ▶ Recognize the need to involve all aspects of the Internet in the process of identifying significant vulnerabilities, including the web hosting, network access provider, backbone, and ISP communities;
- ▶ Fund efforts related to identifying and mitigating vulnerabilities in the most critical protocols or software that key sectors of the Nation's infrastructure rely upon; and
- ▶ Promote and support legislation to address FOIA, antitrust, and liability concerns regarding information shared by industry for the purposes of critical infrastructure protection.

Additionally, the ISATF made other recommendations focused on developing a process for the Internet community, both private and public, to share information within its component communities, and within the larger telecommunications and Internet infrastructure context.

At the NSTAC XXV Meeting, participants also expressed concern over the ability to defend the Internet by protecting the edges of the Internet against attack or exploitation. In response to these concerns, the IES tasked the ISATF to provide guidance on how to define the edge of the Internet.

Through detailed analysis, the ISATF determined that because the Internet is not a single network but a network of interconnected networks, there is no single definition of the edge, as the definition depends on perspective. The ISATF also noted that there are many different ways to define the edge that include, but are not limited to the following: all systems that contain Internet Protocol (IP) addresses that do not route IP packets; the composition of information systems; and zones of responsibility for network operators versus end-users. In addition, the group noted that emphasis should focus not on defining the edge of the Internet but on defending the Internet as the adoption of a single definition of the edge could prevent critical security precautions from being addressed in other areas.

Based on the ISATF's analysis, the NSTAC recommended to the President that:

- The Government should continue its work to identify the critical national security and emergency preparedness missions and functions supporting those missions that rely on the Internet and encourage the parties responsible for those missions to ensure that they are adequately protected through redundancy and alternative capabilities;
- Industry, standards bodies, software vendors, equipment vendors, network operators, and end-users of all products and services that make

up the Internet should ensure that these products have built-in baseline security features and that these capabilities are appropriately configured and kept current; and

- The Government should work with Internet security experts and standards bodies to develop a standard set of key warnings and indicators that all service providers can use as a baseline to measure security threats.

The NSTAC's OAM&P Working Group recognized that Executive Orders, Presidential directives, and Presidential commissions have specified infrastructures as national assets that are critical to the defense and economic security of the United States. Telecommunications is one of these critical infrastructures. Security for the network management functions controlling this infrastructure is essential. Many standards for network management security exist; however, compliance is low and implementation is inconsistent across the various telecommunications equipment and software providers. In addition, service providers are specifying contradicting requirements for products, which results in inconsistent vendor feature sets and potentially higher costs for vendors. Finally, as the telecommunications industry transitions to a converged network environment, new security challenges emerge; and threats in the public network become threats in the management and control planes.

Previous NSIE security assessments of the public network have also documented the management plane's vulnerabilities and susceptibility to intruder attacks. Because an increasing number of networks are closely tied to intranets, these networks are susceptible to hacker threats. Furthermore, the lack of standards to address this issue enables intruders to penetrate vulnerabilities and further deteriorate the telecommunications networks. Therefore, an urgent need exists for this baseline standard to provide much-needed security mechanisms for telecommunications carriers and vendors to implement.

The OAM&P Standard Working Group reviewed T1.276-2003 and concluded that the current standard addresses only one aspect (such as, the management plane) of an overall end-to-end security solution. T1.276-2003 addresses security for network element, management system, and element management system equipment only; it does not specifically address security for other equipment, such as customer premises equipment. Apart from the T1.276-2003 requirements, the current standard assumes that effective hardware and software controls provided by the operating system protect the data and resources being managed.

In addition, the OAM&P Standard Working Group developed recommended to the President that:

- ▶ The National Institute of Standards and Technology (NIST) review the T1.276-2003 standard. If a review finds a conflict between the T1.276-2003 standard and existing Federal Information Processing Standards and NIST publications, NIST should make these conflicts known to the appropriate standards bodies;
- ▶ Federal departments and agencies be encouraged to use the T1.276-2003 standard in requests for proposals, as appropriate; and
- ▶ Through the DHS, encourage officials responsible for other infrastructures to consider the elements of the T1.276-2003 standard as a baseline for security requirements and adapt appropriate requirements for their respective infrastructure.

Actions Resulting from NSTAC Recommendations

In response to an NSTAC XIV charge to continue network security activities, the IES established the NSSC and the NSSOG. The IES charged the NSSC to:

- ▶ Oversee the NSIE and recommend NSIE follow-on activities;
- ▶ Establish and oversee the NSTAC NSSOG;

- ▶ Continue involvement in R&D information exchange;
- ▶ Represent the NSTAC on NSIE matters to the FCC Network Reliability Council (subsequently renamed the Network Reliability and Interoperability Council) and the Manager, NCS; and
- ▶ Support other network security issues as required.

The IES charged the NSSOG to establish and prioritize industry objectives for network security standards to support NS/EP capabilities, and to work with the standards community to provide guidance and motivation to develop and accept industry-wide standards.

In response to recommendations at NSTAC XV, Congress included provisions in the Violent Crime Control and Law Enforcement Act of 1994 that expanded the law's applicability to telecommunications operations, administration, maintenance, and provisioning systems. However, the Act did not fully address the concerns that prompted NSTAC's recommendations. Congress subsequently passed the National Information Infrastructure (NII) Protection Act of 1996, which provides measures to strengthen Federal laws against computer crime.

As the IDSG focused primarily on R&D issues related to intrusion detection technology, the Government was exploring broader R&D issues. In particular, the President's Commission on Critical Infrastructure Protection (PCCIP) examined R&D issues affecting the security of all critical infrastructures. NSTAC's findings and recommendations are consistent with those resulting from the PCCIP's work. Further, Presidential Decision Directive (PDD) 63 assigned the Office of Science and Technology Policy (OSTP) responsibility for coordinating R&D agendas and programs for the Government through the National Science and Technology Council.

Since NSTAC XX, three events occurred to address

the WOS's recommendations. First, the OMNCS began expanding the National Telecommunications Coordination Network (NTCN) to provide a mechanism to support intercarrier coordination in the event of a widespread outage. Second, the FCC designated a Defense Commissioner, and industry and Government developed procedural guidelines to help telecommunications carriers resolve issues with the FCC. Third, Government began focusing more attention on R&D and the need to advance the state-of-the-art equipment for software integrity and address the most significant vulnerabilities of new and evolving telecommunications technologies and services.

Following NSTAC XXI, the Government took measures to make critical Government systems Y2K compliant and to develop contingency plans to deal with any potential system failures that might occur. NSTAC's Year 2000 *Problem Status Report*, issued in September 1998, influenced the President's Council on Year 2000 Conversion on the need to develop comprehensive contingency plans to mitigate any potential harmful effects on the Nation's NS/EP posture.

In response to the recommendation from the NSTAC's June 1999 *Network Group Internet Report: An Examination of the NS/EP Implications of Internet Technologies*, the OMNCS established a permanent program to address NS/EP issues related to the Internet. The Priority Services and Internet Technology and Standards program actively promotes NS/EP requirements among pertinent standards bodies, including the Internet Engineering Task Force, the European Telecommunications Standards Institute, and the International Telecommunication Union.

Following NSTAC XXII in June 1999, the NSTAC tasked the IES to develop recommendations for the President regarding how the Government can optimally focus its efforts to enhance the security of the Nation's NS/EP telecommunications and information technology systems.

The IES subsequently formed the PSTF to address

this task, The PSTF's objective was to examine current network security strategies to determine whether alternative strategies might more effectively diminish risk and, if appropriate, develop recommendations regarding those alternatives. The PSTF based the methodology for its study, in part, on a model of network security developed by the IDSG in 1997. The IDSG identified four basic components of network security: prevention, detection, response, and mitigation. Using this model, the PSTF sought to answer the question: Could the risk to network security be more effectively reduced by changing the relative focus of network security efforts among these four components?

While the PSTF initially expected to find an optimal focus that might apply to all organizations, analysis of the data yielded a different answer, such as, security is not a "onesize-fits-all" proposition. While it is not feasible to specify an optimal focus among prevention, detection, response, and mitigation that will be suitable for all organizations, it is reasonable for each individual organization to consider how it focuses its network security efforts among these four components and ensure that it employs a strategy that is optimal for its own needs.

The PSTF subsequently identified a number of common themes among the organizations providing input to the study as well as some barriers that may impede the ability of an organization to implement an optimal focus among the four components. While the PSTF gathered a representative sample of data to reflect a broad range of industry perspectives, the PSTF determined that it did not have sufficient information to adequately reflect the Government's perspective. Consequently, the PSTF decided to provide a status report to NSTAC XXIII in May 2000 and recommended that the IES consider including in the NSTAC XXIV work plan the following task:

- Based on the preliminary analysis and general observations of the PSTF report, complete the analysis of the focus of network security efforts by seeking a broader range of input from

Government and academia, as well as additional input from industry.

At the NSTAC XXII meeting, the Honorable John Hamre, Deputy Secretary of Defense, discussed the need for open dialogue between industry/ Government in the current era of dynamic technological change. Dr. Hamre requested NSTAC's assistance to "tackle the much deeper, more complicated problem, which is how do we embed security in depth in the infrastructure upon which we, the Government, depend and upon which you and your customers depend." NSTAC's IES subsequently began to scope this issue to determine how to respond to Dr. Hamre's request. The IES tasked the EISISG to determine the depth and breadth of this request and provide the IES with a recommended action plan.

The scoping concluded, through briefings and various interactions with industry and Government, that the NSTAC can help in two distinct ways:

- ▶ Promote the Federal Government's efforts to work with industry to accomplish their mission of incorporating electronic commerce into their operations; and
- ▶ Individually support and participate in existing, successful industry and Government forums.

Following the recommendation of the NSTAC based on the ISATF's recommendation to establish a lead organization within the Department to coordinate with industry regarding threat warnings and notifications, DHS created the Information Analysis and Infrastructure Protection Directorate (which was reorganized in 2005 into other directorates within the Department) to identify and assess intelligence information concerning threats to the United States, issue warnings, and take preventative and protective action against those threats. Moreover, DHS consolidated the watch center capabilities of several Federal Government agencies under its auspices.

The U.S. Congress included a provision (section 214) in the Homeland Security Act of 2002 establishing the protection of voluntarily shared critical infrastructure information.

The National Cyber Security Partnership (NCSP) Task Force 4, Working Group 5 designated a liaison to work with TIM1 as they explore technical standards and Common Criteria. T1.276-2003 will be one of the many standards that will be considered as the NCSP works to secure cyberspace. In addition, the International Telecommunication Union is developing an international standard based on the requirements outlined in T1.276-2003.

Finally, the General Services Administration required compliance by all Federal departments and agencies with the American National Standard T1.276-2003 on OAM&P security requirements for the management plane.

Reports Issued

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Network Security Task Force Final Report, July 1992.

NSTAC/NSIE Report on Deficiencies in Federal Laws on Computer Crime, April/May 1993.

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An Assessment of the Risk to the Security of the Public Network, April 1999.

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Protecting Systems Task Force Report on Enhancing the Nation's Network Security Efforts, May 2000.

First Steps in Identifying and Remediating Vulnerabilities in Pervasive Software/Protocols, April 2003.

Defining the Edge of the Internet, June 2003.

Operations, Administration, Maintenance, and Provisioning (OAM&P) Security Requirements for the Public Telecommunications Network: A Baseline of Security Requirements for the Management Plane, August 2003.

Obtaining Critical Telecommunications Facility Protection During a Civil Disturbance

Investigation Group / Period of Activity

NS/EP Panel

September 1993 – April 1994

Issue Background

The April 1992 civil disturbance in Los Angeles identified the need for standardized guidelines in requesting the protection of critical telecommunications facilities. In response to the problems noted, the NS/EP Panel met with California State, Federal Government, and telecommunications industry representatives in San Francisco. The meeting participants generally agreed that emergency response personnel were not sufficiently prepared to respond to the crisis that overwhelmed local law enforcement and fire protection services.

Telecommunications industry representatives discussed their difficulties in obtaining protection for their facilities, while other participants acknowledged they had been confused about whom to contact and who had authority during the widespread civil unrest. Because the President declared the crisis to be a Federal emergency, points of contact and authorities changed, causing some confusion. Participants raised this issue at the meeting and questioned how to obtain critical telecommunications facility protection during a Federal emergency. DOJ and Department of Defense (DOD) representatives briefed the panel on the roles of the DOJ, the National Guard, and active duty military personnel during national emergencies.

As a result of the meeting, the NCC, working closely with the NS/EP Panel, agreed to develop guidelines to assist emergency planners during their preparations for and response to civil disturbances.

The NS/EP Panel and the NCC developed the document in close coordination with the California Office of Emergency Services and the California Utilities Emergency Association.

In May 1994, the NCC and the NS/EP Panel issued *Guidelines for Obtaining Protection of Critical Telecommunications Facilities During Civil Disturbances*. The document serves as a guide for telecommunications industry emergency planners when discussing their facility protection needs with local, State, and Federal authorities.

On October 4, 1995, the NS/EP Panel conducted an industry/Government Critical Telecommunications Facilities Protection exercise simultaneously at three separate locations using video teleconferencing linking sites in Arlington, Virginia; Oakland, California; and Los Angeles, California. The exercise provided an opportunity for key emergency response planners at the local, State, and national levels to develop working relationships, gain a better understanding of the many planning factors required by each participant, and define the critical steps in the protection process.

Participants noted this exercise helped clarify the lines of communication when requesting protection from the city to county to State to national levels and helped clarify the various roles and responsibilities of the organizations involved. The activity also highlighted planning shortfalls that required correction to streamline the protection process. The NS/EP Panel identified two key issues for inclusion in the *Guidelines for Obtaining Protection of Critical Telecommunications Facilities During Civil Disturbances* document: (1) adding procedures for transitioning from Federal control back to State control and (2) discussing the legal aspects of federalized versus non-federalized troops.

In an October 1996 conference call, participants of the industry/Government exercise discussed options for clarifying the federalization issues. The NS/EP Panel added new language to the document, indicating that both federalized and non-federalized

National Guard troops, each with different chains of command, may participate in restoring and maintaining law and order. In addition, the panel added a section authorizing the Secretary of Defense to determine when Federal military forces should withdraw from the disturbance area and when National Guard units would return to State control.

Reports Issued

Guidelines for Obtaining Protection of Critical Telecommunications Facilities During Civil Disturbances, May 1994.

Protection of Critical Facilities Exercise, After-Action Report, December 1995.

Physical Security of the Telecommunications Network

Investigation Group / Period of Activity

Plans Working Group

December 1990 – September 1991

Vulnerabilities Task Force

May 2002 – February 2003

Trusted Access Task Force

April 2003 – April 2004

Issue Background

The United States Government recognizes the telecommunications sector as a critical component of national security and emergency preparedness (NS/EP) services and the potential for risk due to the growing reliance on the availability of telecommunications resources by the Government, other critical infrastructures, and the general public. Like all other critical infrastructures in the United States, the communications infrastructure remains vulnerable to physical attacks that could significantly damage a facility or free standing component of the network severely enough to interrupt service.

History of NSTAC Actions and Recommendations

On December 13, 1990, at NSTAC XII, an NSTAC Principal questioned the physical security of the public switched network, due to issues surfaced by a National Research Council report on the growing vulnerability of the Nation's communications network. As a result, the NSTAC established and tasked the Plans Working Group (PWG) with investigating the Committee's growing concerns related to physical security of the telecommunications infrastructure.

In response, the PWG, in conjunction with the National Communications System (NCS) Office of the Joint Secretariat, prepared a physical security study that examined current industry/Government activities, including results from a questionnaire

given to the National Coordinating Center's industry representatives on physical security policy, operational procedures, and methods. The study also documented past NCS efforts regarding physical security of NS/EP telecommunications facilities, sites, and assets and relevant conclusions and recommendations of those past efforts. The study concluded that current industry/Government activity and past NCS documents demonstrated industry and Government had made substantial progress in addressing the physical security of telecommunications facilities, sites, and assets. According to the study, physical security was well planned and managed in general.

After reviewing the information in this study, the NSTAC concluded that the document required no further NSTAC action at that time.

The NSTAC again addressed physical security concerns during the business and executive sessions of the NSTAC XXV Meeting, at which time the Principals again raised concerns related to the physical security of the telecommunications infrastructure in the wake of the attacks against the United States on September 11, 2001. As a result, the NSTAC chartered the Vulnerabilities Task Force (VTF) to examine possible risks associated with the concentration of critical telecommunications assets in telecom hotels and Internet peering points, as well as vulnerabilities involving equipment chain of control and trusted access procedures to telecommunications facilities. The VTF concluded that, while the telecommunications infrastructure is inherently vulnerable to physical attack, the existence of multiple interconnection facilities, such as telecom hotels, has helped to disperse telecommunications assets over numerous locations, thereby reducing service impacts caused by the loss of any one facility. The task force acknowledged that the physical destruction of individual critical telecommunications facilities could disrupt service at the local level and restrict access to the infrastructure. Therefore, site by site mission critical risk analyses are the only way for organizations to identify possible vulnerabilities

that could affect critical functions supporting those missions.

The VTF also addressed the Government's concern that the telecommunications infrastructure may be especially vulnerable because trusted physical access is granted to individuals requiring entrance to sites where critical telecommunications assets are concentrated. During its deliberations, the task force stressed how the nationwide web of telecommunications assets has become far too extensive to ensure full access control to prevent tampering. While owners can secure critical sites and equipment to the extent possible with electronic locks, padlocks, fences, alarms, security cameras, and the like, access control remains an important issue because the loss of or damage to a site housing numerous critical telecommunications assets could have local or "last mile" impacts and adversely affect NS/EP services. Primary factors influencing the efficacy of access control procedures include individuals with malicious intent, the omnipresent insider threat, the lack of a standard personal identification and background check capabilities, and a lack of universally applied access control procedures and best practices.

Furthermore, the VTF addressed chain of control issues regarding the security of products and services delivered to critical locations. The task force concluded that, although security will remain a priority, no policy actions are deemed necessary at this time. However, if networks become reliant on commodity equipment, this could become an issue for consideration.

In response to the analysis conducted by the VTF, and to mitigate any risks associated with concentration of assets, such as telecom hotels, the NSTAC presented four consecutive reports to the President titled *Chain of Control*, *Telecom Hotels*, *Trusted Access*, and *Internet Peering Security* with specific recommendations on measures to be undertaken to secure the telecommunications industry.

In direct response to the work delineated in the *Trusted Access Report*, the NSTAC established the Trusted Access Task Force (TATF) and charged it to examine how industry and the Government can work together to address concerns associated with implementing a national security background check program for access to key facilities.

In response to the NSTAC's earlier findings in this area, the TATF further examined the concerns that the telecommunications infrastructure may be vulnerable because trusted physical access is granted to individuals who require entrance to sites where telecommunications assets are concentrated without ensuring that the individual does not pose a threat to the facility or infrastructure. The task force proposed that a national standard for personnel screenings using Federal databases, such as the program used by the Department of Homeland Security's (DHS) Transportation Security Administration (TSA), may be beneficial for industry in mitigating threats to the telecommunications infrastructure.

The TATF also examined the need for a standard, industry-wide, certificate-based picture identification (ID) card. The group noted that the creation of such a card would further solidify the security of the Nation's telecommunications infrastructure, and also assist in the identification of those employees who have passed the national screening. In an emergency or crisis the credential will also expedite recovery efforts by helping to easily identify personnel who are needed at the site.

During the May 2004 NSTAC XXVII Meeting, the Assistant Secretary for Infrastructure Protection, DHS, emphasized the importance of the group's work and commented on the need for short-term initiatives that could be undertaken to increase security at numerous upcoming National Special Security Events (NSSE), and could also be used as the basis for long-term perimeter access guidelines. As a result, the TATF, with the assistance of the NCC's Information Sharing and Analysis Center (ISAC) member companies, proposed the establishment of a pilot program to pre-screen, against Federal terrorist lists/Government

databases, a small group of industry employees who may need access to physical sites or critical information concerning NSSEs and associated critical facilities. The TATF deemed the United States Secret Service (USSS) the most appropriate resource for conducting industry screenings on the specified personnel due to their role in planning NSSEs. The pilot screening program produced a list of key lessons learned, as well as several human resources concerns from industry.

Based on the TATF's analysis the NSTAC recommended that the President direct the appropriate departments and agencies to:

- Coordinate with industry to:
 - Implement and support a standardized screening process for industry to voluntarily conduct screenings on persons who have regular and continued unescorted access to critical telecommunications facilities (*e.g.*, switching facilities), including telecommunications employees and vendors, suppliers, and contractor staff, including:
 - Modeling such a program after the current TSA program by including different relative background investigation levels for various facilities and personnel types;
 - Partnering with DHS, through TSA, to upon request from industry, conduct screenings for industry personnel working at critical private telecommunications facilities; and
 - Working with NRIC to develop industry best practices defining specific criteria for determining which telecommunications employees should be subject to screenings.
 - Make available a standard “tamper-proof,” certificate-based picture identification technology to enable the positive identification of screened individuals at critical sites and to support both physical and logical access for such individuals to critical telecommunications

facilities and the networks and information concerning them by building on the ongoing work of the General Services Administration's Federal Identity Credentialing Committee.

- Build on the recommendations in the NCC ISAC report, *Preparing for a National Special Security Event*, to develop a national plan for controlling access at the perimeter of an NSSE or a disaster area. To facilitate the development of a national perimeter access plan to be incorporated in the *National Response Plan*, the Government should continue to support the screening program coordinated by the NCC ISAC with screenings facilitated by DHS and the USSS.
- Partner with the ISACs across infrastructures to implement screening, credentialing, and access control policies mirroring those recommended for the telecommunications infrastructure for all critical infrastructures.

Actions Related to NSTAC Recommendations

In accordance with the NSTAC's recommendations and the NCC's *Preparing for a National Special Security Event Report*, the Government implemented a pilot program to coordinate industry access for the 2005 Presidential Inauguration. In addition, in a related effort, the NCS developed in early 2006, in partnership with Federal, State, and local Government entities, as well as a private sector company, an access standard operating procedure (SOP) to ensure that private critical infrastructure responders have priority access to disaster areas. The access SOP has been adopted by the State of Georgia and is currently being used as an example for other States.

Reports Issued

IES Plans Working Group, A Review of Physical Security,
September 1991.

Vulnerabilities Task Force Report: Chain of Control, March 2003.

Vulnerabilities Task Force Report: Telecom Hotels, March 2003.

Vulnerabilities Task Force Report: Trusted Access, March 2003.

Vulnerabilities Task Force Report: Internet Peering Security,
April 2003.

*Trusted Access Task Force Report: Screening, Credentialing, and
Perimeter Access Controls Report*, January 2005.

Response to September 11, 2001, Terrorist Attacks

Investigation Group / Period of Activity

September 11 “Lessons Learned” Ad Hoc Group

October 15, 2001 – December 3, 2001

Issue Background

The terrorist attacks of September 11, 2001, required industry and Government to marshal resources at the national, State, and local levels to support response and recovery efforts. A critical part of those efforts was the restoration of emergency telecommunications services and the provisioning of communications to emergency response personnel. The National Communications System and the NCC, in partnership with NSTAC companies, played a major role in ensuring a quick response and recovery of telecommunications capabilities in the wake of the September 11th attacks. Subsequently, in response to a request from the Special Advisor to the President for Cyberspace Security, the NSTAC formed the September 11th “Lessons Learned” Ad Hoc Group to provide an industry perspective on lessons learned in responding to the September 11th tragic events. The NSTAC Chair discussed the ad hoc group’s analysis in its December 12, 2001, letter to the President.

History of NSTAC Actions and Recommendations

After identifying nearly 40 policy and operational lessons learned from the September 11, 2001, response, the ad hoc group narrowed its focus to the following issues: access procedures to disaster sites, communications procedures, and industry representation within the NCC.

The major issue dealt with procedures for access to disaster sites affected by the attacks. Specifically, inconsistent access control procedures for moving telecommunications equipment and personnel into and out of the World Trade Center disaster area created confusion and presented obstacles for the telecommunications companies engaged in the

restoration of the infrastructure. Procedures were revised each time a new authority took responsibility for managing access to the disaster area. Depending on the phase of the response, local responders, State authorities, or Federal personnel were in control. The invocation of both crisis management, *i.e.* law enforcement officials treated the disaster area as an ongoing crime scene, and consequence management measures served to complicate the access control issue even further.

Based on the ad hoc group’s analysis, the NSTAC recommended that the President direct the appropriate departments and agencies to lead a national effort to examine remedies to perimeter access control issues. The NSTAC determined that these remedies should consider overlapping jurisdictions and result in consistent processes and procedures for incorporation into the Federal Response Plan and State and local emergency response plans. The objective was to ensure that any future national response efforts to unanticipated attacks would be fully planned and coordinated and consistently carried out without delay.

Additionally, the ad hoc group addressed communications procedures during emergencies. The events of September 11, 2001, demonstrated the need for standard procedures to improve communications among decision makers, operational personnel, and other stakeholders during emergencies. Such procedures would have to take into account the severity of the emergency, the classification of the communications, the location of the communicators, and the telecommunications capabilities available, among other factors. The ad hoc group found that the requisite operational procedures were already developed and in place at the NCC, including procedures related to the NCC’s Telecom-ISAC function. The NSTAC had consistently identified ISACs as the appropriate focal points for coordinating communications among industry players and between industry and Government in the new threat environment. Consequently, the ad hoc group concluded that the telecommunications industry should work through NCC representatives

to address communications requirements during emergencies.

The ad hoc group also analyzed NCC industry representation. The group acknowledged that the NCC must maintain proper industry representation to meet operational challenges in the evolving threat and technology environments. In the aftermath of the September 11, 2001, attacks, the NS/EP community reaffirmed the critical role wireless communications plays in response to national emergencies. Similarly, Internet services were deemed to be increasingly important in disaster response and central to the mission-critical operations of business and Government agencies. Accordingly, the ad hoc group examined the mix of industry representation in the NCC and found that NCC members represented (1) the majority of the wireless carrier market share; (2) more than half of the Internet backbone provider market; and (3) a minority of the Internet access provider market. The ad hoc group concluded that augmenting Internet access provider membership in the NCC could help the NCC better address potential network security issues. Such issues included the threat of distributed denial of service attacks and software viruses launched by end users *via* dial-up connections to the network.

As part of its lessons learned analysis, the ad hoc group reviewed previous NSTAC recommendations, recognizing that the NSTAC's cumulative work could provide valuable information related to ensuring reliable infrastructure services and securing the Nation's critical facilities. The group also recognized that the sharing of such information had gained new importance with the national focus on homeland security. Previous NSTAC studies selected for review by the group were in the areas of cellular priority access, energy service priority, protection of critical facilities, public network convergence and vulnerabilities, and national information sharing, analysis, and warning. The group concluded that such studies and associated recommendations could demonstrate best practices for use by other organizations concerned with the physical and cyber security of critical infrastructures supporting multiple sectors.

Report Issued

NSTAC Letter to the President, December 17, 2001.

Telecommunications Industry Mobilization

Investigation Group / Period of Activity

Telecommunications Industry Mobilization (TIM) Task Force
June 7, 1985 – June 8, 1989

Issue Background

Recognizing the prominent role of the telecommunications industry in a national mobilization, the NSTAC formed the TIM Task Force and instructed it to develop an issue statement. Meanwhile, the OMNCS developed the *NS/EP Telecommunications Plan of Action* to implement relevant portions of E.O. 12472 and National Security Decision Directives 47 and 97. The plan, approved by the NCS Committee of Principals (COP) in 1985, included an action to provide Government leadership in telecommunications industry mobilization planning activities.

In September 1985, the TIM Task Force identified the following mobilization subjects as needing further study:

- Telecommunications service surge requirements;
- Personnel issues;
- Maintenance of stockpiles and inventories;
- Dependence on foreign sources;
- Dependence on other infrastructure systems;
- Industry and Government mobilization management structure; and
- Jurisdictional issues.

The TIM Task Force recommended a industry and Government forum be established to assess the seven TIM subject areas. In December 1985, industry and Government concurred with the

formation of the Joint Industry/Government TIM Group, which began addressing TIM subjects on January 29, 1986.

History of NSTAC Actions and Recommendations

The NSTAC approved and forwarded to the President the Joint TIM Group's reports, *Personnel Issues and Dependence on Foreign Sources*, on November 6, 1987, and approved and forwarded to the President the reports, *Government and Industry Mobilization Management Structure* and *Maintenance of Stockpiles and Inventories* on September 22, 1988.

On June 8, 1989, the NSTAC approved and forwarded to the President the Joint TIM Group's final reports on *Telecommunications Service Surge Requirements, Dependence on other Infrastructure Systems, and Jurisdictional Issues*, a final report with overall recommendations on telecommunications industry mobilization. The NSTAC then disbanded the Joint TIM Group.

Actions Resulting from NSTAC Recommendations

The original Energy Task Force further defined the TIM recommendations on energy issues, including underground storage tank regulations.

The National Security Council and the Executive Office of the President initiated a review of overall national security mobilization preparedness. The Federal Emergency Management Agency implemented several TIM recommendations as part of the *Graduated Mobilization Response Plan*. The OMNCS Office of the Joint Secretariat developed a plan of action, involving all NCS member organizations, designed to track implementation of the TIM recommendations. The plan included identification of task responsibilities, a time-phased work plan, and a schedule of status reports. The Baseline Mobilization program involved assigning "lead" organizations to follow up and take actions necessary to implement each TIM recommendation during a 3-year period, with 36 tasks distributed among the NCS member organizations.

In September 1993, the OMNCS Office of the Joint Secretariat issued its *Final Report on TIM Recommendations*.

The report presented the actions taken by various NCS member agencies on 11 recommendations having a significant and immediate effect on NS/EP telecommunications. The remaining 25 recommendations, while of considerable importance, were of somewhat lesser significance relative to their immediate impact on NS/EP telecommunications. The telecommunications industry had substantially implemented those recommendations and the report addressed them. The OMNCS believed that the agencies assigned to implement the recommendations had responded favorably, and that the TIM program could be considered a success. The OMNCS also believed that further formal monitoring of the TIM program was not necessary.

Reports Issued

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Volume II, Background and Supporting Material, September 5, 1985.

Personnel Issues, September 1987.

Dependence on Foreign Sources, October 1987.

Government and Industry Mobilization Management Structure, June 1988.

Maintenance of Stockpiles and Inventories, June 1988.

Telecommunications Service Surge Requirements, January 1989.

Dependence on Other Infrastructure Systems, April 1989.

Assessment of TIM Capabilities (V. I), April 1989.

TIM Subject Reports (V. II), April 1989.

Jurisdictional Issues, April 1989.

Exercise Participation, April 1989.

Final Report on TIM Recommendations, September 1993.

Telecommunications Service Priority

Investigation Group / Period of Activity

Telecommunications Service Priority (TSP) Task Force

December 1984 – December 1990

Issue Background

In December 1984, the NSTAC identified TSP as an urgent issue because of the need for a system that authorized both priority provisioning and restoration of NS/EP services for Federal, State, and local governments and private users. The TSP System replaced the Restoration Priority (RP) System, which covered only the restoration of Federal Government, inter-city, and private lines. The NSTAC IES established the TSP Task Force on February 21, 1985, to advise and assist the OMNCS in developing the TSP System, specifically regarding provisioning, restoration, maintenance, legal, and regulatory issues.

History of NSTAC Actions and Recommendations

The task force worked closely with the OMNCS in the development of the TSP System and provided assistance with its implementation. Specifically, the task force had a significant advisory role in creating the *Petition for Rulemaking and Proposed Federal Communications Commission (FCC) Rules* for the TSP System. The task force also assisted the TSP Program Office in establishing the initial TSP System Oversight Committee charter. The NCS Council of Representatives (COR) TSP Subcommittee and the TSP Task Force drafted and approved the charter in February 1990, and the DOD and the General Services Administration (GSA) approved the charter in November 1990. Subsequently, adoption of an amendment occurred in April 1991.

The task force had a role in both the creation of the TSP Oversight Committee and the selection of Oversight Committee members. During the week of September 28 through October 3, 1987, the

TSP Task Force and NCS COR met and discussed the operational framework for the TSP System, including the establishment of the TSP Oversight Committee. On March 29, 1990, the TSP Task Force recommended that the Manager, NCS, appoint the following initial members to the TSP Oversight Committee: AT&T, Contel, McCaw Cellular, MCI, Bellcore, Sprint, GTE, State of California, State of South Carolina, Department of Transportation, Federal Emergency Management Agency, DOD, GSA, Department of Energy, Department of Commerce, National Telecommunications and Information Administration, and the FCC. The NSTAC approved the membership list and delegated future industry TSP Oversight Committee membership nominating authority to the IES.

Additionally, the task force assisted in developing the documentation that made the TSP System operational. The task force helped create the *TSP Service Vendor Handbook*, which provides operational details of the TSP System that service vendors will use as guidance for implementation and operation of TSP. The task force developed the *TSP Information Guide*, a TSP primer for small telephone companies, published by the United States Telephone Association in December 1989. Furthermore, the task force had a significant advisory role in creating NCS issuances on TSP procedures. Specifically, the task force helped develop NCS Directive 3-1, which clarified the responsibilities of and procedures for all TSP System entities. The task force also assisted in the development of the *TSP Service User Manual*, which provided a set of guidelines for all users of the TSP System.

The task force presented its final report at NSTAC XII in December 1990, including a recommendation to the President, which stated that the Federal Government should continue to support and administer the TSP System, as defined in NCS Directive 3-1.

Actions Resulting from NSTAC Recommendations

TSP System implementation began on September 10, 1990. The implementation plan included a 2.5-year period for transition from the RP to the TSP System. The TSP System became fully operational on March 9, 1993.

Today, the TSP Oversight Committee continues to meet on a biannual basis. Likewise, the OMNCS continues to provide the operational support for the TSP System.

Reports Issued

TSP Information Guide, December 1989 (published for the TSP Task Force by the U.S. Telephone Association, now the U.S. Telecom Association).

TSP Service Vendor Handbook (NCSH 3-1-2), July 1990.

Final Report of the TSP Task Force, September 1990.

Telecommunications Service Priority Carrier Liability

Investigation Group / Period of Activity

Industry Executive Subcommittee (IES)

Funding and Regulatory Working Group (FRWG)

November 16, 1990 – January 31, 1991

Issue Background

The Federal Communications Commission *Telecommunications Service Priority (TSP) Report and Order* authorizes telecommunications carriers to install or restore NS/EP telecommunications on a priority basis over services that do not serve NS/EP requirements. The FRWG reviewed this issue to further define the protection against liability offered by the *TSP Report and Order*. One area of concern identified by the working group was 911 service. The working group concurred that the *TSP Report and Order* offered adequate protection to carriers. The FRWG also observed that services provided under contract rather than through tariffs may not be protected by the *TSP Report and Order* language. The FRWG reached the following conclusions:

- The *TSP Report and Order* offered sufficient protection against liability charges arising from the disruption of non-NS/EP user tariffed services;
- The *TSP Report and Order* had not fully defined the legal ramifications of preempting a contracted versus a tariffed service; and
- Carriers should develop internal policies for preempting non-NS/EP users.

On March 15, 1991, the FRWG reported its findings to the IES. The IES concurred with the FRWG's findings.

Telecommunications Systems Survivability

Investigation Group / Period of Activity

Telecommunications Systems Survivability (TSS) Task Force

March 6, 1986 – June 8, 1989

Issue Background

The NSTAC developed the TSS issue in December 1982 to address all aspects of the telecommunications survivability question. The Commercial Satellite Survivability (CSS) and Commercial Network Survivability (CNS) issues evolved from the NSTAC's initial focus on TSS. On March 6, 1986, the NSTAC IES established the TSS Task Force and directed it to determine whether NSTAC recommendations had inconsistencies, whether the recommendations met the Government's NS/EP telecommunications policy requirements, and whether the Government effectively responded to the recommendations. In early 1987, the NSTAC charged the TSS Task Force to assess the impact of new technologies on telecommunications survivability.

The TSS Task Force concluded that no serious inconsistencies or gaps existed among NSTAC recommendations and the recommendations sufficiently met the Government's NS/EP telecommunications policy objectives. The NSTAC forwarded to the President the TSS Task Force recommendation to initiate a study to identify options for ensuring survivable electric power. The TSS Task Force completed reports on Government actions taken in response to NSTAC recommendations from the CNS, CSS, and Electromagnetic Pulse Task Forces, and submitted them to the NSTAC on November 6, 1987. The task force submitted similar reports on automated information processing and the National Coordinating Mechanism to NSTAC IX on September 22, 1988. The NSTAC approved these reports and forwarded them to the President on the respective dates. The TSS Task Force also completed an assessment of the applicability

of network management technology to NS/EP telecommunications survivability, which the NSTAC forwarded to the President on September 22, 1988. The TSS Task Force assisted the OMNCS in developing the Federal Government's policy on essential line service (ELS).

On June 8, 1989, the NSTAC approved the TSS Task Force's final report and disbanded the task force. The NSTAC also directed the IES to proceed with the study of intelligent networks and virtual networks usefulness for enhancing network survivability, which the TSS Task Force initiated, pending review of the issue by the IES Plans Working Group (PWG).

History of NSTAC Actions and Recommendations

The NSTAC approved the TSS Task Force's final report and disbanded the task force on June 8, 1989.

Actions Resulting from NSTAC Recommendations

The TSS Task Force's electric power recommendations led to the establishment of the original Energy Task Force, and the intelligent networks study led to the establishment of the Intelligent Networks Task Force. The IES, through the OWG NS/EP Panel, provides a continuing evaluation of the overall progress and direction of TSS. The NS/EP Panel identifies any new concerns relating to TSS, advises the OWG of areas requiring NSTAC or NCS actions or study, monitors the status of general survivability of telecommunications systems, and reports periodically on the status of TSS to the OWG.

As part of the CNS program, the OMNCS Office of Plans and Programs monitored network management developments, including local exchange carrier network management capabilities. In addition, members assigned to the OMNCS Office of Technology and Standards Network Management and Technology Planning task assessed the effects of congestion on NS/EP telecommunications and how expert systems could improve network management for NS/EP telecommunications. The NCS continued to encourage compliance with NCS Notice 3-0-1, NS/EP ELS, which recommended that Federal departments and agencies having NS/EP

telecommunications missions consider obtaining ELS to increase their probability of obtaining a timely dial tone. The Department of Energy was directed to implement several Energy Task Force recommendations.

Reports Issued

TSS: Industry Responses to May 13, 1983 Questionnaire, September 1983.

TSS Task Force—Subgroup 1 Review, September 1986.

TSS Task Force—Review of Power, September 1986.

TSS Task Force—Review of Security, September 1986.

TSS Network Management Report, June 21, 1988.

TSS Review of Government Actions in Response to NSTAC-Recommended Initiatives, June 21, 1988.

TSS Electric Power Survivability Status Report, August 9, 1988.

TSS Task Force Final Report: Telecommunications System Survivability—Assessment and Future Directions, May 2, 1989.

Underground Storage Tanks

Investigation Group / Period of Activity

Industry Executive Subcommittee Funding and Regulatory Working Group (FRWG)

April 12, 1990 – March 1, 1991

Issue Background

In 1988, the Energy Task Force voiced concerns that the Environmental Protection Agency (EPA) regulations on underground fuel storage tanks would encourage telecommunications carriers to reduce the amount of fuel available for their backup generators. The EPA regulations (40 *Code of Federal Regulations* Part 280), originally proposed in April 1987, included standards for maintaining the integrity of the tank, protecting against spill and overflow, and detecting leaks. The telecommunications industry modified or replaced several thousand underground storage tanks (UST) pursuant to these regulations and added detection monitoring systems.

The Energy Task Force considered the implications of the regulations and concluded that if the telecommunications industry complied with the new EPA regulations, the public switched network might not have enough backup fuel storage capacity in all locations to operate through normal power outages. The Energy Task Force recommended that the Government grant a national security waiver from those parts of the regulations that affected NS/EP telecommunications providers.

The FRWG received briefings from the EPA and support staff on EPA UST regulations. The FRWG also investigated UST regulations at the Federal, State, and local levels. The group also surveyed several local exchange carriers and interexchange carriers to determine UST policies and procedures. The survey revealed that industry was reviewing the UST requirements as a result of the EPA regulations, and that companies used several criteria when developing UST requirements. The FRWG developed

a paper outlining the UST issue and recommended the following:

- A waiver of EPA UST regulations should not be pursued. The waiver would not make a significant contribution to meeting Government backup power needs because companies were already pursuing their own UST programs, State and local regulations would be addressed regardless of any Federal waiver, and telecommunications companies would probably not use Federal waivers unless mandated by the Government.

The FRWG supported the implementation of an Energy Task Force recommendation:

- Government should specify an NS/EP backup fuel requirement in cooperation with industry.

Actions Resulting from NSTAC Recommendations

At the December 12, 1990, NSTAC XII Meeting, members agreed with the recommendation not to pursue a waiver of EPA UST regulations.

Report Issued

Energy Task Force Final Report, February 1990.

Wireless Security

Investigation Group / Period of Activity

Wireless Task Force (WTF)

April 2002 – January 2003

Issue Background

Numerous wireless technologies are being used with greater regularity to transmit voice, data, and video in support of NS/EP operations. However, there are increasing concerns that wireless communications could expose NS/EP users to new security threats and vulnerabilities. As such, the NS/EP community needs to understand its security requirements and identify potential wireless vulnerabilities.

Challenges exist at many levels, including product design, wireless standards, and wireless/Internet convergence. First, the wide use of commercial off-the-shelf products and legacy equipment by the NS/EP community is an important consideration because these devices and equipment were not designed with NS/EP security requirements in mind and sometimes without security features at all. Second, interoperability issues arise from the implementation of different security models and standards—for instance, there are several conflicting policies either established or in development, designed to inhibit or prohibit the use of particular wireless capabilities and connectivity to classified networks and computers. Third, the extension of the Internet into the wireless domain adds new security challenges.

At the NSTAC XXV Meeting held on March 13, 2002, participants discussed the topic of security vulnerabilities in wireless communications devices and networks. Since subscribers use wireless technologies to transmit voice, data, and video in support of NS/EP operations, meeting participants agreed that the NS/EP community needed to identify its security requirements and understand potential wireless vulnerabilities. After an initial scoping of

wireless security and other related wireless issues, the NSTAC IES formed the WTF at its April 18, 2002, meeting. The IES tasked the WTF to determine how the NS/EP user can operate in a secure environment and to provide conclusions and recommendations to the President regarding wireless security.

History of NSTAC Actions and Recommendations

To adequately discuss these subjects and formulate actionable recommendations designed to help offset wireless threats and vulnerabilities, the WTF agreed to: (1) define the terms “wireless” and “wireless security;” (2) identify NS/EP wireless users’ unique requirements; (3) compile a list of wireless vulnerabilities and threats; and (4) where known, identify mitigation approaches to address wireless vulnerabilities and threats. The task force used the expertise of subject matter experts from NSTAC member companies, as well as other information technology companies, industry associations, and Government participants, throughout its study of wireless security.

After defining NS/EP user requirements, the task force identified advantages to using wireless systems for NS/EP communications, as well as vulnerabilities and threats that must be addressed before using wireless capabilities for mission-critical NS/EP communications. The WTF’s findings concurred with other prevalent studies, which determined that any vulnerabilities that exist in conventional wired and computer communications and networks are applicable to wireless technologies.

The WTF concluded that there is a range of wireless security, which varies from effective, practical security on the commercial wireless networks, to significantly less security on the public wireless networks. As such, an NS/EP agency must ensure that its NS/EP communications are secured appropriately for its mission. The WTF also agreed that the extent to which these vulnerabilities have been or can be addressed would be a function of the degree to which organizations with experience in security issues manage the network.

The WTF concluded its analysis of wireless security in January 2003 and presented its findings in its WTF Report on Wireless Security. The task force found that wireless security challenges exist at many levels, including product design, wireless standards, and wireless/Internet convergence. Based on its analysis of issues related to wireless security, the NSTAC offered the following recommendations to the President:

- ▶ Direct Federal departments and agencies to construct mitigation and alleviation policies regarding wireless vulnerabilities and further consider the applicability of the recent wireless security policies of the NIST and the Department of Defense to all Federal departments and agencies;
- ▶ Direct Government chief information officers to immediately emphasize enterprise management controls, with respect to wireless devices, to ensure that appropriate security controls are implemented, given that the banning of wireless devices is counterproductive and ignores the efficiency that such devices brings to users;
- ▶ Direct Federal departments and agencies to work in concert with industry to develop security principles and to resolve security-related deficiencies in wireless devices when employed by NS/EP users;
- ▶ Direct Federal departments and agencies using wireless communications to address wireless security threats and vulnerabilities, and to consider the end-to-end security of their respective communications and information system capabilities;
- ▶ Direct Federal departments and agencies using wireless communications to purchase and implement fully tested and compliant secure wireless products and services;
- ▶ Direct appropriate staff to advocate funding initiatives for replacing non-secure analog with secure digital NS/EP equipment and systems;

- ▶ Direct Federal departments and agencies using microwave communications facilities to address unprotected link security vulnerabilities. In addition, advise State and local Governments and other critical infrastructure providers of the vulnerability of unprotected microwave communications as part of the homeland security initiative; and
- ▶ Establish policies regarding the public availability and dissemination of Federal critical infrastructure information (such as the policies on Internet availability of the FCC and the Federal Aviation Administration databases of tower locations).

At a December 2, 2002, IES Meeting briefing, the Chair of the President's Critical Infrastructure Protection Board requested that the WTF consider examining the security of Internet-enabled wireless communications devices and the efficacy of installing anti-virus software for wireless telephones, since such devices are becoming increasingly more integrated with computing functions. In response to the Administration's request, the WTF scoped the issue.

The WTF reported a number of observations on the security of Internet-enabled wireless devices in its *Wireless Task Force Findings: Security of Internet-Enabled Wireless Devices*, January 2003. The task force agreed that it is a serious issue, which is not limited exclusively to "wireless" or "third generation" wireless devices, because any device connected to the Internet can be attacked. The WTF concluded that although the tasking referenced wireless specifically, the NSTAC has already studied the larger issue as it relates to the convergence of telecommunications networks and the Internet. The complete findings based on the task force's initial scoping were forwarded to NSTAC stakeholders for review.

The WTF concluded its activities upon NSTAC approval of its reports and finalization of its findings on the security of Internet-enabled wireless devices.

Actions Resulting from NSTAC Recommendations

NSTAC wireless security recommendations were formed after considerable collaboration with experts from industry and the Government. The recommendations were provided to and well received by other technical and policy advisory groups. For example, the Network Reliability and Interoperability Council (NRIC) VI, which assures homeland security, optimal reliability, interoperability, and interconnectivity of, and accessibility to, the public telecommunications networks, maintained close coordination with NSTAC efforts and recommendations. NRIC's best practices and recommendations complemented NSTAC findings regarding wireless security principles and the resolution of security-related deficiencies in wireless devices.

Reports Issued

Wireless Task Force Report: Wireless Security, January 2003.

Wireless Task Force Findings: Security of Internet-Enabled Wireless Devices, January 2003.

Wireless Services (Including Priority Services)

Investigation Group / Period of Activity

Wireless/Low-Bit-Rate Digital Services Task Force (W/LBRDSTF)

March 1991 – October 1991

Wireless Services Task Force (WSTF)

December 1991 – September 1995

Legislative and Regulatory Task Force (LRTF)

February 2001 – Present

Wireless Task Force (WTF)

April 2002 – January 2003

Issue Background

At its March 15, 1991, meeting, the President's National Security Telecommunications Advisory Committee's (NSTAC) Industry Executive Subcommittee (IES) established the Wireless/Low-Bit-Rate Digital Services Task Force (W/LBRDSTF) to address Office of the Manager, National Communications System (OMNCS) concerns about the possible adverse effects of developments in the rapidly evolving wireless telecommunications sector that would impact the public switched network's ability to handle secure voice and data communications. The OMNCS recommended that the task force's charge be to: (1) define the scope of the issues regarding wireless services, and (2) advise the Government on how to minimize any adverse effects of emerging digital mobile communications standards and technologies on mobile national security and emergency preparedness (NS/EP) users.

On October 3, 1991, in its final NSTAC XIII report, the W/LBRDSTF concluded that no Government organization existed for defining NS/EP requirements for wireless digital communications. In addition, the task force determined that compatibility problems existed between certain existing and developing voice/data devices (for example, secure telephone unit [STU]-III analog)

and the emerging digital wireless network. Based on the task force's report, the NSTAC recommended that the Government determine the appropriate organization to address and monitor wireless digital interface issues. Accordingly, the Government tasked the OMNCS Wireless Services Program Office (WSPO) with the responsibility.

In December 1991, following the establishment of the WSPO, the IES approved the establishment of a follow-on Wireless Services Task Force (WSTF). The IES tasked the WSTF to provide an industry perspective to the WSPO and to assist in developing a plan of action for addressing NS/EP wireless issues. This included identifying Government requirements and developing a white paper to support standards activities. The IES also instructed the task force to continue its investigation into wireless services supporting NS/EP. To that end, the task force surveyed the evolving wireless services environment and identified and assessed candidate solutions that would ensure interoperability and connectivity among wireless services and between wireless and non-wireless systems. The WSTF, in conjunction with the OMNCS WSPO and the Federal Wireless Users Forum, addressed methods for incorporating priority access into wireless systems for NS/EP use. In addition, they determined the potential for emerging wireless technologies to complement existing communications support in the *Federal Response Plan* (FRP) Emergency Support Function (ESF) #2 (Communications).

The WSTF established the Cellular Priority Access Services (CPAS) subgroup in July 1994 to investigate technical, administrative, and regulatory issues associated with the deployment of a nationwide priority access capability for NS/EP cellular users.

On March 2, 1995, the IES instructed the WSTF to determine the NS/EP implications of, and scope the future task force involvement in, wireless technologies. These technologies include land mobile radio/specialized mobile radio, mobile satellite services, personal communications services, and mobile wireless access to data networks.

At its September 22, 1995, meeting, the IES placed the WSTF on standby status until needed by the Government. At that meeting, the IES also voted to place the CPAS subgroup under the direction of the NS/EP group. Since then, the subgroup has assisted in developing CPAS forms and a manual for the administration of CPAS. Additionally, the subgroup monitored the development and modifications of standards and regulatory issues relevant to CPAS, which is now referred to as Wireless Priority Service (WPS).

The NSTAC revisited WPS issues during the NSTAC XXVI cycle (March 2002–April 2003). After scoping current wireless issues related to NS/EP users, the IES formed the Wireless Task Force (WTF) to study issues relating to the ubiquitous rollout of WPS at its April 18, 2002, meeting. In addition to analyzing the impediments to the ubiquitous rollout of WPS, the IES detailed the task force to study how WPS can be promoted publicly and explore non-device specific and secure solutions for deploying WPS.

History of NSTAC Actions and Recommendations

At the October 3, 1991, NSTAC XIII Meeting, the NSTAC approved the following W/LBRDSTF recommendations to the President:

- ▶ The Government should establish a focal point, supported by the National Security Agency (NSA) and the National Institute of Standards and Technology (NIST), to address and monitor wireless digital interface issues; and
- ▶ The Government should formulate policies at a high level to ensure that all wireless digital service acquisition activities take NS/EP needs into account.

The NSTAC reconvened the task force following the establishment of the WSPO.

At the March 4, 1994, NSTAC XVI Meeting, the NSTAC approved the WSTF report and forwarded recommendations to the Government on pursuing implementation of a single, nationwide priority

access capability for NS/EP users and expanding the FRP ESF#2 planning process to make more effective use of wireless technologies and services.

At the NSTAC XVII Meeting, held on January 12, 1995, the task force reported on its activities in the areas of wireless interoperability and cellular priority access.

At the NSTAC XVIII Meeting, the WSTF presented its task force report and recommendations on the NS/EP implications of land mobile radio/specialized mobile radio, mobile satellite services, personal communications services, and wireless data to the President. The report had several recommendations related to the Government continuing to actively exploit emerging technologies in support of NS/EP activities by working at the international, Federal, State, and local levels in defining wireless requirements.

Additionally, the subgroup submitted the *Cellular Priority Access Services Subgroup Report*, which recommended the Government continue to gain a consensus on CPAS regulatory, administrative, and technical issues to finalize a comprehensive CPAS implementation strategy.

At the NSTAC XXV Executive Breakfast on March 13, 2002, Senator Robert Bennett (R-UT) requested that the NSTAC revisit the issue of WPS and further examine obstacles to the ubiquitous rollout of WPS. In response to this charge, the NSTAC tasked the WTF with assessing the issues related to the ubiquitous deployment of WPS. The WTF closely monitored the deployment of WPS, noting that the ubiquitous deployment of the program had not been achieved for a variety of operational, technical, funding, and regulatory reasons. WTF members agreed that the ubiquitous, nationwide deployment of WPS would be achieved through the inclusion of all wireless technologies in the solution set, satellite back-up capabilities, and the participation of large and small wireless carriers. Members also cited inadequate Government funding, lack of liability protection for carriers, and technological limitations as additional impediments to the ubiquitous rollout of WPS. Lastly, the WTF

determined the need for an effective WPS outreach campaign to State and local Governments, smaller wireless carriers, private sector critical infrastructure protection providers, and the general public. Providing these entities with timely and accurate information would dispel misconceptions regarding the WPS program and facilitate the inclusion of WPS in various NS/EP homeland security, contingency, and disaster recovery plans.

As a result of this analysis, the NSTAC offered the following recommendations to the President:

- Encourage the development of WPS solutions for all wireless technologies (*e.g.*, cellular/personal communications service, third generation networks, paging, and other wireless data services) to maximize WPS coverage, increase ubiquity, and give NS/EP users the flexibility to handle a variety of emergencies and disasters;
- Reaffirm that the Federal Communications Commission's (FCC) Second Report and Order (R&O) on Priority Access Service (PAS) does extend liability protection to wireless priority solution providers equivalent to liability protection found in wireline priority communications programs;
- Encourage and support adequate funding for the development and deployment of a multi-technology and multi-carrier WPS program, including a satellite backup capability to continue through WPS full operational capability and later generations and integration with the Government Emergency Telecommunications Service (GETS);
- Direct the appropriate departments and agencies to conduct outreach and educational campaigns regarding WPS and its role in homeland security, specifically targeting:
 - State and local Governments—Emphasizing the role of WPS in homeland security and the importance of expediting zoning and siting requests from wireless carriers, including the use of Government sites and buildings, to increase WPS coverage and ubiquity
 - Smaller carriers—Educating them on WPS and encouraging their involvement in the program
 - Private sector critical infrastructure providers—Facilitating greater awareness of the WPS program and enabling improved contingency and disaster recovery programs
 - The general public—Detailing the benefits WPS provides for public safety and homeland security
- Direct the National Communications System (NCS), Government agencies and departments, and organizations with NS/EP missions to implement proactive policies regarding the implementation and use of the WPS program, including:
 - Stockpiling WPS-enabled phones for large-scale distribution to NS/EP users during emergencies
 - Monitoring WPS usage following distribution of WPS handsets to protect against fraud and abuse
 - Developing a WPS directory assistance function, enabling NS/EP users to locate one another during emergencies
- Direct the NCS and Government agencies and departments involved in WPS planning and program management to address the technical limitations of wireless and other network technologies that may have a negative impact on the assurance, reliability, and availability of an end-to-end WPS solution. These limitations include but are not limited to:
 - Insufficient commercial capacity available to support NS/EP users
 - Technical infeasibility of offering wireless priority at the network egress within the initial operating capability time frame

- Processing limitations of Signaling System 7 (SS7) during periods of congestion
- Security vulnerabilities resulting from the convergence of voice and data networks and the SS7
- Challenges associated with the integration of GETS with WPS.

In addition, the WTF worked jointly with the Legislative and Regulatory Task Force (LRTF) to assess the legal and regulatory concerns with WPS during the NSTAC XXVI cycle. Specifically, they addressed whether the FCC should revise the Second R&O for PAS. The NSTAC reviewed the R&O and, on January 22, 2003, sent a letter to the President offering recommendations on PAS. In the letter, the NSTAC commended the FCC for adopting a Second R&O for PAS, which indicates that carriers providing PAS shall have liability immunity from Section 202 of the Communications Act; states that the FCC and the National Telecommunications and Information Administration (NTIA) should accelerate on-going efforts to improve interoperability between Federal, State, and local public safety communications agencies; and encourages the Administration to support full and adequate Federal funding for PAS.

Actions Resulting from NSTAC Recommendations

A Memorandum of Understanding established the WSPO as the Government focal point within the OMNCS Technology and Standards Division (now the OMNCS Technology and Programs Division), with full-time participation from NSA and NIST.

On October 19, 1995, the OMNCS, through the WSPO, submitted a CPAS Petition for Rulemaking to the FCC to authorize the nationwide CPAS service. After two years of soliciting comments from industry on the CPAS Petition for Rulemaking, the FCC adopted the First R&O for PAS on August 6, 1998.

The OMNCS worked on CPAS implementation through four parallel approaches: modifying cellular standards to incorporate CPAS, encouraging the FCC to issue CPAS rules, developing CPAS administrative processes, and stimulating competitive interests of service providers to implement the CPAS capability. On July 3, 2000, the FCC adopted the Second R&O for PAS, establishing the regulatory, administrative, and operational framework enabling commercial mobile radio service providers to offer WPS to NS/EP personnel. The R&O also provided WPS priority levels and qualifying criteria to be used as the basis for all WPS assignments. In their rulemaking, the FCC determined that: (1) WPS was in the public interest; (2) WPS offering should be voluntary; (3) carriers should have limited liability if uniform operating procedures were followed; and (4) the NCS is responsible for day-to-day administration of the program.

After the terrorist attacks of September 11, 2001, the NS/EP community had a renewed interest in fully implementing WPS and White House personnel directed the NCS to establish an active program. A WPS-like solution was made available in Salt Lake City in time for the 2002 Olympic Winter Games and the NCS launched an immediate solution in May 2002 in the greater metropolitan areas of Washington, DC, and New York City. As a result of the NCS integration into the Department of Homeland Security (DHS), WPS is now offered through the DHS Information Analysis and Infrastructure Protection (IAIP) Directorate. WPS is offered in most major metropolitan markets on the Global System for Mobile Communications platform. The initial carrier for WPS is T-Mobile, which will reach full operating capability in 2004. In addition, the WPS program expanded to additional GSM carriers in 2004, including AT&T Wireless, Cingular, and Nextel. There are also plans to expand WPS to be offered on the Code Division Multiple Access platform in the future.

Reports Issued

Wireless/Low-Bit-Rate Digital Services Task Force Final Report: Towards National Security and Emergency Preparedness Wireless/Low-Bit-Rate Digital Services, September 1991.

Wireless Services Task Force Report, January 1994.

Emerging Wireless Services Report, September 1995.

Cellular Priority Access Services Subgroup Report, September 1995.

Wireless Task Force Report: Wireless Priority Service, August 2002.

Appendix A

NSTAC Implementing
and Governing
Documentation

Charter of the President's National Security Telecommunications Advisory Committee

I. Official Designation

Under Executive Order 12382, dated September 13, 1982, and Executive Order 13316, dated September 30, 2003, this Committee is officially designated the President's National Security Telecommunications Advisory Committee ("the Committee").

II. Membership and Organization

A. Membership and organization will be in accordance with Executive Order 12382, dated September 13, 1982.

B. There will be an Executive Secretary who will be the Manager, National Communications System, under section 10(e) of the Federal Advisory Committee Act as amended (5 U.S.C. App. II).

C. The Committee will provide such guidance and direction as is necessary and appropriate to ensure the effective functioning of any subcommittee so established. Except where a special rule applicable to such subcommittees appears in an amendment to this Charter, the provisions of this Charter shall apply (with necessary changes appropriate to subcommittees) to the subcommittees.

D. The Chairman of the Federal Communications Commission will be invited to participate in the activities of the Committee and its subcommittees. Agencies and officials of the Executive Branch may also be invited to participate.

III. Objective, Scope of Activity, and Duties

A. The Committee will function in accordance with Section 2 of Executive Order 12382, dated September 13, 1982. The Committee will provide

information and advice to the President on all telecommunications aspects affecting national security and emergency preparedness. Key policy statements include, but are not limited to, Executive Order 12472, Assignment of National Security and Emergency Preparedness Telecommunications Functions and National Security Decision Directive Number 97 (NSDD-97), "National Security Telecommunications Policy."

B. The Committee's officers will have the following responsibilities:

1. The Chair will convene, preside at, and adjourn all meetings at his discretion, with the advance approval of the Executive Secretary. However, the Chair will also be obliged to adjourn any meeting the Executive Secretary advises him to adjourn when the Executive Secretary determines an adjournment to be in the public interest.

2. The Vice Chair will act as Chair in the absence of the Chair.

3. The Executive Secretary, who will be the Manager, National Communications System, will attend all meetings and will advise the Chair to adjourn, or will adjourn, any meeting when the Executive Secretary determines it is in the public interest. The Executive Secretary will invite agencies and officials from the Executive Branch to attend the meetings, as he deems appropriate. The Executive Secretary will prepare the minutes of each meeting, the accuracy of which the Chair will certify and that will at a minimum contain: a record of the membership present and the members of the public who participate in the meeting including the interests and affiliations they

represent; a description of matters and materials discussed and the conclusions, if any, reached; and the rationale for any recommendations made by members of the Committee. The Executive Secretary will also maintain copies of all reports which the Committee receives, issues, or approves.

C. The Committee may consult with interested parties, agencies, interagency committees, or groups of the United States Government and with private groups and individuals as the Committee decides is necessary or desirable.

D. The NSTAC will address all matters pertaining to National Security/Emergency Preparedness (NS/EP) Communications (Cyber and Telecommunications). The NSTAC will coordinate NS/EP communications interdependency issues with the National Infrastructure Advisory Council.

IV. Official to Whom the Committee Reports

A. The Committee will report in writing to the President of the United States through the Secretary of Homeland Security, in his capacity as Executive Agent for the National Communications System by Executive Order 13286, dated February 28, 2003.

B. The Committee, and any subcommittees established by the Committee, will work with the Office of the Manager, National Communications System, and appropriate representatives from National Communications System member organizations.

C. Any subcommittee established by the Committee will report to the Committee.

V. Estimated Costs and Staff Support

A. Members of the Committee will serve on it without any compensation for their work and in accordance with Section 3 of Executive Order 12382, dated September 13, 1982.

B. The estimated annual cost of operating the Committee and its subcommittees is \$2.6 million, including travel expenses, per diem, contractor support, and staff support.

C. The Department of Homeland Security, in its capacity as Executive Agent for the National Communications System, will supply staff and support functions for the Committee. The estimated annual personnel staffing of such functions is 7.5 staff years, excluding contract support.

VI. Meetings and Termination

A. The Committee will meet approximately every 12 months in person and otherwise at the call of the Chair. Subcommittees will meet as necessary for their assigned responsibilities.

B. Under Executive Order 13385, dated September 29, 2005, effective September 30, 2005, the Committee will terminate on September 30, 2007, unless formally determined to be in the public interest to continue it for an additional period. A continuing need for the advice offered by this Committee is anticipated.

VII. Filing Date

December 14, 2005.

Bylaws of the President's National Security Telecommunications Advisory Committee

Adopted: **July 20, 1983**
 Amended: **June 8, 1989**
 Amended: **January 12, 1995**
 Amended: **April 18, 2000**
 Amended: **April 7, 2003**

NSTAC issues; strengthens industry and Government coordination; examines legislative and regulatory issues; oversees network security activities; provides feedback on the status of NSTAC recommendations; and directs and oversees the work of subordinate Groups. The IES shall report to the NSTAC and the subordinate Groups shall report to the IES.

Article I Organization and Operation

Section 1 The National Security and Telecommunications Advisory Committee (NSTAC) shall be organized and operate in accordance with the Federal Advisory Committee Act, as amended (5 U.S.C. App. 2), Executive Order 12382, 13 September 1982, the Charter of the NSTAC, and these Bylaws.

Section 2 The provisions of the Federal Advisory Committee Act, as amended (5 U.S.C. App. 2), Executive Order No. 12382, 13 September 1982, and the Charter of the NSTAC shall govern in the event of any conflict between the provisions thereof and these Bylaws.

Section 3 The NSTAC shall be supported by an Industry Executive Subcommittee (IES). The IES is authorized to form subordinate Groups, titled Working Groups, Task Forces, or other appropriate title, necessary to carry out the direction provided by the NSTAC and to develop recommendations for the NSTAC in accord with the NSTAC Charter and the IES's mission. The purpose of the IES is to advise the NSTAC on matters concerning procedures, plans, and policies for the telecommunications and information systems that support national security and emergency preparedness. The IES shall meet approximately one month before and one month after an NSTAC meeting. At additional Working Sessions of the Subcommittee of the whole, the IES shall carry out its role as the NSTAC'S principal working body. The IES performs the following functions: identifies, plans, and defines

Article II Membership

Section 1 The members of the NSTAC shall be appointed by the President in accordance with the provisions of Section 1(a) of Executive Order No. 12382, dated 13 September 1982.

Section 2 Each member of the NSTAC shall have the authority to appoint one member of the IES. The same individual may represent an industry entity on the IES and on one or more subordinate Groups. Except as provided in Article II, Section 5, the membership of the subordinate Groups shall consist of IES members elected by the IES for a term of two NSTAC cycles.

Section 3 Only NSTAC entities may be represented on the IES or subordinate Groups.

Section 4 Members of the NSTAC may not designate alternates. Members of the IES or any subordinate Group may designate an alternate. Such designation must be in writing with a copy provided to the Office of the Manager, National Communications System (OMNCS). An alternate shall have the privileges of a member.

Section 5 Consistent with any applicable security clearance requirements, any member of the IES or his or her duly designated alternate may be accompanied at any meeting by advisors. Any member or alternate may authorize an adviser to speak on behalf of the member or alternate.

Article III Chair and Voting

Section 1 The Chair and Vice Chair of the NSTAC shall be appointed by the President in accordance with the provisions of Section 1(b) of the Executive Order No. 12382, dated 13 September 1982.

Section 2 The Chair of the IES shall be the Deputy Manager of the National Communications System and not number in the count for a quorum nor vote on issues before the IES. At an IES Working Session, the IES member from the NSTAC Chair's company shall chair the Working Session. The Chairs of subordinate Groups formed by the IES will be appointed by the IES Working Session Chair.

Section 3 A quorum of the Committee, the IES or subordinate Group is required to vote on issues being addressed. Except as set forth in Section 5, a quorum is constituted by the presence of more than half of the membership of the Committee, IES or subordinate Group.

Section 4 Only members of the NSTAC, the IES, or subordinate Group may vote. All issues will be decided, and recommendations or decisions made, by a majority vote of those members present at any NSTAC, IES, or subordinate Group meeting.

Section 5 Absent a request for a recorded and/or secret ballot vote, all votes shall be by either a show of hands or by voice vote. Any member may request a recorded and/or secret ballot vote at any time. With or without a quorum at a meeting, the Chair of the IES or subordinate Group may conduct a recorded vote by mail at any time absent objections of any member. In the case of a mail vote, a quorum is constituted by receipt of votes from more than half of the membership. A non-response from an IES or subordinate Group member will be considered a vote in the affirmative.

Article IV Minutes and Reports

Section 1 Committee records will be maintained as set forth in the Federal Advisory Committee Act, 5 U.S.C. App.2.

Section 2 A written summary will be prepared for each IES meeting and meeting of the IES Working Session. Summaries of the meetings will be prepared by the OMNCS and forwarded to members of the meeting body and other participating entities to review for accuracy and completeness.

Section 3 A consolidated annual report of results of all NSTAC activities shall be prepared and distributed to all members, and to any Federal Government entity upon request. Other reports shall be prepared as directed by the NSTAC.

Section 4 All reports except minority reports shall be prepared by the OMNCS and forwarded to the members for review and comment at least 15 days prior to final distribution.

Section 5 Minority reports may be prepared by any industry member(s) and forwarded to the OMNCS. The OMNCS will attach the minority report to the majority report.

Article V Issue Development

Section 1 Issues for consideration by the NSTAC may be suggested by any Government or industry entity, or any other person. The OMNCS will prepare suggested issues into issue papers for consideration by the IES.

Section 2 The IES will review all issue papers and recommend to the NSTAC their approval or disapproval for further consideration, or recommend such other action as is deemed necessary. For issues sent to a subordinate Group for study, analysis and/or the development of recommendations or options, the IES will provide guidance and direction as necessary.

Section 3 Studies, analyses, recommendations, or options developed by any subordinate Group shall be submitted to the IES, by report or briefing, for consideration prior to presentation or submission to the NSTAC.

Article VI **Amendment of the Bylaws**

Section 1 Amendment of the Bylaws may be proposed by any member of the NSTAC at any time. Such amendments may be adopted or dismissed only by majority vote of the NSTAC.

Section 2 An amendment to the Bylaws shall become effective immediately following its adoption.

Appendix B

NSTAC
Membership

The President's National Security Telecommunications Advisory Committee Membership (as of May 10, 2006)

Mr. F. Duane Ackerman, NSTAC Chair

Chairman and CEO
BellSouth Corporation

NSTAC Vice Chair

To Be Determined

Mr. James F. Albaugh

President and CEO
Boeing Integrated Defense Systems
The Boeing Company

Mr. Lawrence T. Babbio, Jr.

Vice Chairman and President
Verizon Communications, Inc.

Mr. Gregory Q. Brown

Executive Vice President, President
Networks and Enterprise
Motorola, Inc.

Mr. Kenneth C. Dahlberg

Chairman and CEO
Science Applications International
Corporation

Mr. Gary D. Forsee

President and CEO
Sprint Nextel Corporation

Mr. Van B. Honeycutt

Chairman and CEO
Computer Sciences Corporation

Mr. Clayton M. Jones

Chairman, President and CEO
Rockwell Collins, Inc.

Mr. Scott G. Kriens

Chairman and CEO
Juniper Networks, Inc.

Mr. Craig O. McCaw

Chairman
Teledesic Corporation

Mr. Craig J. Mundie

Chief Research and Strategy Officer
Microsoft Corporation

Mr. Richard C. Notebaert

Chairman and CEO
Qwest Communications
International, Inc.

Mr. Donald J. Obert

Group Executive
Network Computing Group
Bank of America Corporation

Mr. Stratton Sclavos

Chairman, President, and CEO
VeriSign, Inc.

Mr. Stanley T. Sigman

President and CEO
Cingular Wireless LLC
CTIA – The Wireless Association

Mr. Randall L. Stephenson

Chief Operating Officer
AT&T, Inc.

Mr. William H. Swanson

Chairman and CEO
Raytheon Company

Mr. Lawrence A. Weinbach

Chairman
Unisys Corporation

Mr. Joseph R. Wright

CEO
PanAmSat Corporation

Position Vacant

Electronic Data Systems

Position Vacant

Lockheed Martin Corporation

Position Vacant

Lucent Technologies

Position Vacant

Nortel

Position Vacant

Northrop Grumman Corporation

Position Vacant

United States Telecom Association

Appendix C

NSTAC XXIX
Executive Report
to the President

Executive Report on the 29th Meeting of the President's National Security Telecommunications Advisory Committee (NSTAC XXIX) – May 10, 2006

The President's National Security Telecommunications Advisory Committee (NSTAC) held its 29th meeting (NSTAC XXIX) on May 10, 2006, at the Ronald Reagan Building and International Trade Center in Washington, DC. The meeting, which centered around the theme "NSTAC: Enhancing National Security and Emergency Preparedness through Communications" focused on issues surrounding national security and emergency preparedness (NS/EP) communications in both this time of heightened security and in the aftermath of the 2005 hurricane season. The NSTAC Principals met with Mr. George Foresman, Under Secretary for Preparedness, Department of Homeland Security (DHS) during the Executive Breakfast; met with Vice President Richard Cheney and other senior Administration leadership; reviewed NSTAC activities over the past cycle and met with Mr. Robert Stephan, Acting Assistant Secretary for Cyber Security and Telecommunications, Assistant Secretary for Infrastructure Protection, and Manager of the National Communications System (NCS), DHS, Mr. Kenneth Rapuano, Deputy Assistant to the President for Homeland Security, Chairman Kevin Martin, Federal Communications Commission (FCC), Mr. John Grimes, Assistant Secretary of Defense for Networks and Information Integration and Chief Information Officer, Department of Defense (DOD), and other senior Administration officials during the Business Session; met with Dr. John H. Marburger III, Science Adviser to the President and Director of the Office of Science and Technology Policy (OSTP), during the Executive Luncheon; and engaged in discussion with Ambassador John Negroponte, Director of National Intelligence (DNI), Ambassador David Gross, United States (U.S.) Coordinator for International Communications and Information Policy in the Bureau of Economic and Business Affairs, Department of State (DOS), Ms. Kristjen Nielsen, Homeland Security Council, Mr. Richard Russell, OSTP, Dr. William Luti, National Security Council

(NSC), and Mr. John Bansemer, NSC, and a number of senior Administration officials during the Executive Session. This Executive Report summarizes those presentations and deliberations. Also attached are the recommendations to the President from NSTAC XXIX (Attachment 1) and an attendance list of NSTAC Principals (Attachment 2).

NSTAC XXIX Executive Breakfast

Call to Order/Opening Remarks.

Mr. F. Duane Ackerman, BellSouth Corporation and NSTAC Chair, called to order the 29th NSTAC Executive Breakfast on May 10, 2006, at 8:00 a.m. at the Ronald Reagan Building and International Trade Center in Washington, DC.

Remarks: Mr. George Foresman.

Mr. Ackerman introduced Mr. Foresman. Mr. Foresman thanked the NSTAC Principals for the opportunity to meet with them and provided an overview of the current state of preparedness. He noted that many of the current telecommunications, cyber, infrastructure protection, and disaster response issues, such as industry access to restoration sites, are the same as many of those encountered during Hurricane Andrew in 1992. In addition, recognition of the need for better public-private sector collaboration during response and recovery activities continues to exist. Mr. Foresman emphasized that his goal as the Under Secretary for Preparedness is to ensure that lessons learned during emergency situations are not just lessons documented. The lessons learned today need to be acted upon in the future to improve the Nation's preparedness posture.

Mr. Foresman emphasized the importance of the industry-Government partnership found in the NSTAC and stated that in his 20 years of Government service, he has learned that Government has an obligation to ensure that the Committee's advice and expertise

are used in an efficient and effective manner. He recognized that the Government is dependent on the private sector and must improve its ability to clearly articulate its needs to industry. Mr. Foresman reminded the group that the DHS was established in the aftermath of the September 11, 2001, terrorist attacks. Initially, DHS tried to fulfill its mission alone without full consideration of the extensive resources and knowledge that exists within private industry. Since then, the Department has recognized it cannot fulfill its mission without the private sector; and for this reason, the Government owes constant feedback on what industry can do to assist DHS in meeting its mission.

Mr. Foresman continued by explaining that, as the Under Secretary for Preparedness, he is challenged to define what is meant by preparedness. It is becoming increasingly important to consider the changing culture of preparedness and how to incorporate new business models of partnership with industry. He added that in the past, the primary relationship between industry and Government had been one of “regulatee” vs regulator; however, recent events challenge the effectiveness of this model. In the post-Enron scandal environment, corporate America has begun to manage risks differently. In addition, the September 11 terrorist attacks emphasized the need to ensure that we, as a Nation, are safer and more secure. In this environment, prevention, protection, response, and recovery must be viewed as a continuum constituting preparedness. Finally, Hurricane Katrina emphasized the need to be prepared not only for terrorist attacks but also for natural disasters. Mr. Foresman highlighted that lessons learned from all of these events can be applied to a broader range of risk management. For example, the severe flooding that paralyzed much of New Orleans, Louisiana, following Hurricane Katrina is illustrative of the situation that could result if a location were contaminated for an extended period as a result of a chemical attack.

Mr. Foresman informed the Principals that a significant challenge in developing an integrated approach to preparedness is the need to consider these activities within the larger international relations

context. Decisions made by the United States Government often have significant, sometimes negative, impacts abroad. However, at the same time, relationships developed through international partnerships are essential to implementing effective preparedness strategies domestically.

He further noted that lessons learned from the recent events must be effectively integrated into preparedness strategies to ensure that future generations of leaders benefit from these lessons. He expressed disappointment that the lessons learned from Hurricane Katrina were identical to approximately 70 percent of the lessons learned previously from Hurricane Andrew. Mr. Foresman underscored the fundamental obligation to ensure that tangible improvements are made so a culture of preparedness can be created.

Although the Hurricane Katrina response activities yielded numerous lessons learned, Mr. Foresman noted that there were several success stories. A wide range of resources were deployed on the ground, helping to save more than 60,000 people and to evacuate 1.2 million people from the disaster area. He thanked the industry members present for their contributions to these efforts. In closing, Mr. Foresman reemphasized the need to be better prepared for the next emergency or disaster and to identify the best business model for preparedness.

Closing Remarks/Adjournment.

Mr. Ackerman thanked the Principals and Mr. Foresman for their participation and adjourned the Executive Breakfast at 9:00 a.m.

NSTAC XXIX Business Session

Call to Order/Opening Remarks.

Mr. Ackerman called to order the 29th NSTAC Business Session on May 10, 2006, at 11:00 a.m. at the Ronald Reagan Building and International Trade Center in Washington, DC.

Mr. Ackerman welcomed members of the NSTAC and recognized the senior Government officials participating in the Business Session:

- Mr. Rapuano;
- Chairman Martin;
- Mr. Grimes;
- Mr. Stephan; and
- Ambassador Gross.

Mr. Ackerman thanked all those in attendance who contributed to the work of the NSTAC over the past year and specifically noted that the strength of the partnership among the industry and Government participants at the meeting table has enabled the NSTAC to develop timely and responsive recommendations. He added that over the past year, the NSTAC has effectively adapted and responded to emerging and developing threats with an appropriate sense of their urgency. The annual meeting presents an opportunity to review the progress made over the preceding year and to set the stage for the coming year of work. Hurricane Katrina seriously tested the Nation's capabilities and taught hard lessons, particularly regarding interdependencies. Preparation efforts for next year must respond to those lessons learned. To best enable those preparations, Mr. Ackerman encouraged all members to provide their input on the work of the coming cycle.

Remarks: Mr. Kenneth Rapuano.

Mr. Rapuano thanked the members for the opportunity to address the NSTAC. He relayed the regrets of Ms. Frances Fragos Townsend, Assistant

to the President for Homeland Security and Counterterrorism, who was unable to attend due to her participation in the 2006 Governor's Hurricane Conference in Florida. He thanked Mr. Ackerman for his service to date and for agreeing to chair the NSTAC for another year. Mr. Rapuano also thanked the NSTAC members for their service on behalf of the President, noting how much the President relies on the Committee's advice.

Mr. Rapuano reiterated the extent of the destruction that the 2005 hurricanes wrought on the telecommunications infrastructure. The storms overwhelmed emergency services, causing response efforts to fall short of expectations. As a result, President George Bush directed Ms. Townsend to study strategies to improve future response efforts. The resulting White House report, *The Federal Response to Hurricane Katrina: Lessons Learned*, identified numerous challenges for ensuring the operability and interoperability of communications networks during all possible hazards and highlighted the need specifically for deployable communications capabilities.

Mr. Rapuano noted that the White House is particularly interested in understanding and developing strategies for using deployable capabilities, such as mobile bridges, satellite technology, and Voice over Internet Protocol, to gather situational awareness information during disaster response and recovery activities. He further noted that recent NSTAC letters and reports offered valuable recommendations regarding emergency communications, and that White House officials will continue to rely on the NSTAC for advice and input to augment the concepts included in the draft *National Emergency Communications Strategy*. In particular, Mr. Rapuano noted that the White House is interested in better understanding those challenges industry foresees in the implementation of deployable, reliable communications. He specifically requested insight on the commitments the Federal Government can expect from industry with regard to finalizing the *National Emergency Communications Strategy* and offering solutions for the implementation of a deployable communications capability, as recommended by the NSTAC.

Finally, Mr. Rapuano commended the NSTAC on its recommendations in the area of next generation networks (NGN), indicating that the White House found the advice to be of great value. He noted the long-term evolution of the communications network and emphasized the need for a similar long-term approach for industry-Government collaboration in this area.

Remarks: Mr. Robert Stephan.

Mr. Stephan thanked the NSTAC members for their efforts over the past year, noting the more than 20-year history of successful industry-Government collaboration represented by the members around the table. He praised Mr. Ackerman's direction and leadership and the NSTAC's work to address many of the complex problems facing the Nation, particularly in the areas of the NGN, infrastructure interdependencies, and coordination. He noted the incredible challenges that the preceding year had presented, including the July 2005 London bombings; hurricanes Katrina, Rita, and Wilma; and the Congressional hearings, and the very timely production of the NSTAC's work this year with regard to those challenges. Terrorism, natural disasters, and industrial accidents are all examples of the wide range of threats the homeland faces and against which the DHS must remain vigilant on a daily basis. He observed that the Executive Office of the President is conducting very important work on how to address NS/EP and crisis communications issues into the future.

Mr. Stephan remarked that the NSTAC has remained a valuable partner in protecting the Nation from such threats through its participation in several key DHS efforts. Specifically, the NSTAC member companies engaged in efforts to strengthen the *National Infrastructure Protection Plan*, resulting in significant, yet beneficial, changes to the base plan. DHS continues to seek industry input on the Sector Specific Plans (SSP) associated with the base plan, particularly those for Information Technology (IT) and Communications. He commented that the

Department appreciates the input from industry received to date and looks forward to additional feedback as the SSPs are refined.

In addition, the NSTAC provided significant value in helping to integrate lessons learned from Hurricane Katrina into Federal plans for addressing future challenges from an all hazards approach. He praised the member companies for their work with Federal, State, and local Government entities to develop an access standard operating procedure (SOP) to ensure that private critical infrastructure responders have priority access to disaster areas. The access SOP has been adopted by the State of Georgia and is currently being used as an example for other states. Furthermore, NSTAC members collaborated with the NCS to develop a process known as the Emergency Wireless Protocol for determining if and when cellular network connections should be terminated in an emergency such as the London bombings. Finally, Mr. Stephan highlighted the importance of industry participation in exercises and informed the Principals that DHS is working with RAND to host a private sector tabletop exercise to consider the issues, protocols, and legal concerns associated with disaster response and recovery efforts in the future. He noted that the exercise will incorporate the lessons learned identified by the NSTAC with regard to the varied interpretations of the *Robert T. Stafford Disaster Relief and Emergency Assistance (Stafford) Act* during Hurricane Katrina. Mr. Stephan concluded his remarks by emphasizing the need for industry and Government to work as a team to defeat the Nation's adversaries.

Remarks: Chairman Kevin Martin.

Chairman Martin commended the NSTAC member companies on their enormous efforts to reestablish communications in the Gulf Coast region after the 2005 hurricanes, and the NSTAC as a whole on the recommendations produced to help prepare the Nation for the 2006 hurricane season. He noted that the FCC has carefully considered the NSTAC recommendations on the restoration of communications, especially the concerns related to access and credentialing.

Chairman Martin encouraged the NSTAC Principals to focus future efforts on three areas—strategies to seamlessly integrate commercial equipment and first responder networks, development of a tool kit to ensure more resilient and rapidly deployable communications capabilities, and ways to more fully integrate industry response efforts with Government leadership at the State level. He offered his thanks to the NSTAC members for their valuable work thus far toward those ends.

Remarks: Mr. John Grimes.

As a founding member of the NSTAC, Mr. Grimes offered his insights on the value of the NSTAC symbolized by its 20 year longevity in a constantly changing communications network and security context. He identified three key drivers that define the partnership in this day and age: (1) the way in which the issues the Nation faced in the Cold War have evolved to today's terrorism-centric domestic threat; (2) the importance of Presidential involvement; and (3) the operational activities of the National Coordinating Center (NCC).

Mr. Grimes informed the NSTAC Principals that DOD will become more involved in domestic emergency response activities. While the Department has always played a role in emergency situations; that role will intensify with the appropriate divisions taking immediate action in response to major events such as Hurricane Katrina. Finally, Mr. Grimes recalled how the NSTAC process began in the wake of the divestiture of AT&T to ensure that industry involvement in protecting the Nation's communications capabilities would endure within a competitive operating environment, and emphasized the continued importance of the process in the evolving communications market environment.

Mr. Ackerman thanked the senior Government officials for their remarks and attendance at the NSTAC XXIX Meeting. He then recognized the newly appointed NSTAC Principal, Mr. Scott Kriens of Juniper Networks, Inc., and the two pending NSTAC Principals, Mr. Walter McCormick of the United States Telecom Association and Mr. Arthur Johnson of Lockheed Martin Corporation. Mr. Ackerman

welcomed the new Principals and stated that their NSTAC colleagues looked forward to working with them in the coming cycle.

Ongoing NSTAC Work.

Mr. Ackerman turned the discussions to a review of the NSTAC's ongoing work efforts. He thanked the Industry Executive Subcommittee (IES) members for their significant work over the past cycle. At the beginning of the NSTAC XXIX cycle, there were five existing task forces: (1) the Next Generation Networks Task Force; (2) the National Coordinating Center Task Force (NCCTF); (3) the Research and Development (R&D) Task Force; (4) the Legislative and Regulatory Task Force (LRTF); and (5) the NSTAC Outreach Task Force. During the course of the cycle, the NSTAC formed the Telecommunications and Electric Power Interdependency Task Force and the Emergency Communications and Interoperability Task Force (ECITF). Mr. Ackerman thanked the NSTAC Principals who championed these task forces for their extensive insight and leadership: Mr. Craig Mundie, Microsoft Corporation; Ms. Patricia Russo, Lucent Technologies; Mr. Gregory Brown, Motorola, Inc.; Mr. Joseph Wright, PanAmSat Corporation; Mr. Lawrence Babbio, Verizon Communications, Inc.; Mr. Van Honeycutt, Computer Sciences Corporation; and Ms. Susan Spradley, Nortel.

Emergency Communications and Interoperability Task Force.

Mr. Brown, ECITF Champion, provided the Principals with an update on the task force's recent efforts. At the December 8, 2005, NSTAC Principals' Hurricane Katrina Response Working Group Meeting, members discussed the lack of network operability and effective management processes which hindered the overall management of the response activities. He emphasized the need for both network operability and interoperability between the communications networks used by the responder community in the future, noting that without the capability to communicate, response efforts would be continually challenged.

He reviewed that the Committee established the ECITF in February 2006 for two purposes: (1) to provide recommendations to the President on short-term interoperability solutions for responders in advance

of the 2006 hurricane season; and (2) to provide mid- to long-term recommendations addressing how a complete suite of communications technologies should be integrated into the Federal Government's emergency communications planning, and how they could more effectively support NS/EP activities. In response to this tasking, the ECITF drafted a letter to the President that outlines emergency communications and interoperability issues and identifies immediately applicable actions to improve responder communications capabilities. Specifically, the letter recommends the establishment of a uniform protocol for identifying emergency management coordinators' contact information, the creation of a deployable communications capability, the integration of the NCS NS/EP priority services programs into the *National Emergency Communications Strategy*, and the establishment of cooperative efforts between the National Telecommunications and Information Administration and the FCC to streamline the authorization process for use of Federal incident response frequencies. The Principals formally approved the letter on the March 28, 2006, NSTAC Principals' Conference Call.

Mr. Brown also commented that the February 2006 White House *Lessons Learned Report* recommends the development of a *National Emergency Communications Strategy* that supports communications operability and interoperability, and takes into consideration the direction of the telecommunications industry and the supporting recommendations of the NSTAC. Mr. Brown noted that the NSTAC fully endorses the development of such a strategy and is committed to help in its development. Specifically, Mr. Brown noted the importance of ensuring that the strategy addresses all-hazards risks and the need to optimize existing capabilities and calls for the seamless integration of first responder and commercial communications capabilities.

Mr. Ackerman thanked Mr. Brown for his update and emphasized that the work of the ECITF will continue to be a top priority in the next cycle.

Legislative and Regulatory Task Force.

Mr. Ackerman reported that throughout the past cycle, the LRTF continued to analyze legislative and regulatory issues relevant to NS/EP telecommunications, especially as they related to Hurricane Katrina response and recovery efforts. Following the December 8, 2005, NSTAC Principals' Hurricane Katrina Response Working Group Meeting, the LRTF drafted a letter and report, *Federal Support to Telecommunications Infrastructure Providers in National Emergencies, Designation as "Emergency Responders (Private Sector),"* recommending the designation of telecommunications infrastructure providers as "Emergency Responders (Private Sector)" and providing them with access to non-monetary Federal assistance, such as fuel, water, and security, for industry telecommunications response personnel. Furthermore, the letter and report recommend the issuance of appropriate Presidential guidance to define "Emergency Responders (Private Sector)" under the *Stafford Act* and other authorities, as appropriate, to align with the broadened definition of national defense in the 2003 amendments to the *Defense Production Act of 1950*. Lastly, the letter and report recommend that the Secretary of Homeland Security work with the Congress to codify the official "Emergency Responder (Private Sector)" term and interpretation that for-profit telecommunications infrastructure providers should receive Federal assistance under the *Stafford Act* and other appropriate legislative authorities. The letter and report received Principal approval during the January 31, 2006, NSTAC Principals' Conference Call.

Mr. Ackerman further reported that the LRTF completed a report to the NSTAC Principals on open source information on academic Web sites and examined NS/EP legislative and regulatory issues as they arose throughout the cycle.

National Coordinating Center Task Force.

Mr. Babbio, NCCTF Champion, reminded the Principals that the task force was established to study the direction of the NCC over the next year, three years, and five years, and to specifically address: (1) how industry members of the NCC should

continue to partner with Government; (2) how the NCC should be structured; and (3) how the new DHS Sector Coordinating Council (SCC) approach could affect the NCC. He noted that the task force recently completed its draft report and recommendations for Principal review and commended the task force members for completing such an important document in the midst of Katrina response activities. He thanked Mr. James Bean, Verizon Communications, Inc., and NCCTF Chair, and Mr. John Stogoski, Sprint Nextel Corporation and NCCTF Vice Chair, as well as all participants for their hard work and dedication.

Mr. Babbio highlighted several key findings in the report, first discussing the need to dispel the artificial separation of the telecommunications and IT sectors. The report recommends that this issue be addressed through a merger of the NCC and the IT Information Sharing and Analysis Center over the next several years. Mr. Babbio also noted the report recommends the need to improve industry-Government coordination at the regional level; to increase industry participation in Government planning, training, and exercises; to improve information sharing among industry members of the NCC as well as between industry and Government; and to include industry in Government impact analyses from the earliest stages to provide for the best possible outcome.

Mr. Babbio noted that the NSTAC completed a letter to the President, which received Principal approval during the March 28, 2006, NSTAC Principals' Conference Call, urging that a task force be convened to design a regional communications coordinating capability. He noted that this task force has been convened by the Communications SCC and work is currently underway. Mr. Babbio further informed the Principals that the NCCTF Report includes a *Roadmap for the NCC's Future*, outlining more than 60 actions for the next one, three, and five years that will better prepare the NCC to meet upcoming challenges.

The NSTAC Principals unanimously voted to approve the NCCTF Report.

Closing Remarks/Adjournment.

Mr. Ackerman recognized the IES members for all of their efforts during the cycle. He thanked the Principals and speakers for their participation in the morning's proceedings. Ambassador Gross remarked that he looked forward to the afternoon discussions regarding the international implications of the NGN. Mr. Ackerman adjourned the NSTAC Business Session at 11:50 a.m.

NSTAC XXIX Executive Luncheon

Call to Order/Opening Remarks.

Mr. Ackerman called to order the 29th NSTAC Executive Luncheon on May 10, 2006, at 12:00 p.m. at the Ronald Reagan Building and International Trade Center in Washington, DC. Mr. Ackerman introduced Dr. Marburger to present the new member certificate and to offer brief remarks to the Principals on the importance of innovation to the Nation's economic and technological competitiveness.

Certificate Presentation.

Dr. Marburger called Mr. Kriens forward to receive his certificate. Mr. Kriens rose and accepted his certificate.

Remarks: Dr. John Marburger.

Dr. Marburger commended the Principals for participating on one of the Federal Government's most important advisory bodies. He noted that the member companies of the NSTAC possess the most accurate knowledge of the vulnerabilities facing the communications networks as well as the complexities of the networks' infrastructure, key pieces of information that the Government must better understand to effectively conduct its varied missions. He asked the members to continue to work in partnership with the Government, advising them as necessary on those issues of which they must be aware.

Dr. Marburger remarked that President Bush recently announced, in his State of the Union speech on January 31, 2006, the establishment of the *American Competitiveness Initiative* (ACI)—a Federal effort to continue to maintain the Nation's economic competitiveness and leadership in science and technology through innovation. He noted that the Administration recognized the importance of investing in the future, particularly in the areas of IT, which has formed the foundation for many of the business plans developed by private industry, and workforce training, the key to producing the technology platforms needed to compete in the future global marketplace. He observed that the concepts underpinning the purpose of the Initiative were highlighted in three reports

developed by the President's Council of Advisors on Science and Technology in 2003 and 2004 as well as the NSTAC. In addition, the National Academies has developed a list of twenty innovative areas for further R&D investment.

Dr. Marburger observed that since the end of the Cold War, the Federal Government has "flat funded" the key agencies responsible for conducting R&D activities. To counteract this trend, the ACI commits \$5.9 billion in fiscal year 2007 to increase investments in R&D, strengthen education, and encourage entrepreneurship. Over 10 years, the Initiative commits \$50 billion to increase funding for research and \$86 billion for R&D tax incentives. The majority of the funding will be provided to three key research agencies—the Department of Commerce's National Institute for Standards and Technology, the National Science Foundation, and the Department of Energy's Office of Science—to focus on issues that serve long-term competitiveness goals. Furthermore, he acknowledged that the President favors the institution of a permanent tax credit for research and is investigating methods for making the tax credit available to a larger number of companies in the R&D community, particularly smaller entities.

Dr. Marburger concluded his remarks by announcing that significant sections of the ACI reflect the need to undertake additional training and education activities. He specifically noted consideration of the extension of the Pell Grants system and efforts to redirect science and technology assets to enrich K-12 math and science education by enhancing understanding of how students learn and applying that knowledge to train highly qualified teachers. Dr. Marburger thanked the Principals for their continued dedication to the NSTAC and welcomed their further attention to R&D issues in the future.

Closing Remarks/Adjournment.

Mr. Ackerman thanked the Principals and speakers for their participation and adjourned the Executive Luncheon at 12:45 p.m.

NSTAC XXIX Executive Session

Opening Remarks.

Mr. Ackerman called to order the 29th NSTAC Executive Session at the Ronald Reagan Building and International Trade Center in Washington, DC, on May 10, 2006, at 1:00 p.m.

Mr. Ackerman explained that the NSTAC Executive Session would provide the NSTAC Principals, along with the senior Government officials in attendance, the opportunity to discuss and refine the key issues for the NSTAC XXX work plan. Before commencing the Executive Session discussion, Mr. Ackerman introduced the Government stakeholders who joined the meeting for the session:

- Ambassador Negroponte;
- Mr. Bansemer;
- Dr. Luti;
- Ms. Nielsen;
- Mr. Russell; and
- Ambassador Gross.

International Implications of Next Generation Networks.

Mr. Stratton Sclavos, VeriSign, Inc., led the discussion on the international implications of the NGN. He noted that the NGNTF briefly delved into issues related to the global nature of the NGN and determined that these issues required further examination by the NSTAC. He noted that the IES established a scoping group to address international issues following the discussion at the NSTAC XXVIII Meeting last year, and suggested that the Principals activate the scoping group as a follow on task to that completed by the NGNTF. He further noted that several NSTAC companies have encountered repeated denial-of-service attacks of significant impact since January 2006 thereby increasing the importance of the international issues for many of those companies at the table at this time. Further investigations revealed that the attacks originated from China, Eastern Europe,

and the U.S. Mr. Sclavos warned that there is a risk that such attacks could be carried out on an even larger scale, and such a threat is illustrative of the critical need to extend the Nation's NS/EP cyber posture internationally.

Commenting on the interconnected nature of the NGN, Ambassador Gross noted that the evolution of the communications network is an important issue for the DOS. Although extensive work is underway domestically, the U.S. is not a leader in this area technically and has not assumed a leadership role in NGN standards development. He informed the group that the Governments in Korea, China, Japan, and Europe are all expending significant resources, both financial and human, to advance the evolution of the network. He added that there are numerous security issues that must be addressed with the further development of NGN standards globally and that DOS stands ready to assist the private sector in any way with this effort. Mr. Bansemer emphasized the importance of considering not only the security concerns related to standards development, but also the importance of international outreach in response activities. He noted that DHS' National Cyber Security Division is engaged with international partners to discuss response efforts. Furthermore, the Global IT Working Group is preparing a report on communications in the global marketplace from the Government's perspective which outlines significant network security implications posed by globalization.

The Principals agreed that the scoping group should begin work first by reviewing the NGNTF Report and determining which of the recommendations that are of an international nature warrant further investigation. Mr. Sclavos suggested that to draw conclusions about best practices, the International Scoping Group should also consider cataloguing current international assets used by public-private partnerships to better understand existing Computer Emergency Readiness Teams-like capabilities and private information sharing mechanisms. He further added that the scoping group should consider the appropriate rules of engagement related to

international incident response and should examine the nature of cyber incidents and the appropriate domestic and international response mechanisms.

A Principal commented that much of the effort to standardize the NGN will be borne by industry; and the scoping group should instead focus its efforts on investigating operational issues. Ambassador Gross agreed to the importance of operational issues but noted that standardization is a key global issue that should be considered from the perspective of whether it is better to maintain a single system that adheres to a universal operational standard or to have numerous separate, but interoperable, systems that are less likely to be attacked. A member further suggested that should standards be addressed, the group consider those associated with the federation of identity management and authentication of foreign persons who must communicate with the U.S. Government during incidents. A Principal proposed that the group also explore the international implications of the deployment of Internet Protocol version 6 (IPv6), as well as Multi Protocol Label Switching deployment, noting that the U.S. is falling behind in the deployment of IPv6. Mr. Ackerman suggested that it may be necessary to resurrect the NGNTF to further explore the IPv6 issue.

Remarks: Ambassador Negroponte

Ambassador Negroponte thanked the NSTAC Principals for the opportunity to meet with them and proceeded to provide an overview of his priorities as DNI. He described his three key areas of focus as: (1) improving the quality of analysis; (2) building a sense of community; and (3) using limited resources effectively.

With regard to improving the quality of analysis, Ambassador Negroponte noted that in the post-9/11 environment, many safeguards have been put in place to ensure that past mistakes are not repeated. In addition, as DNI, he is emphasizing the use of alternative analysis techniques—the practice of analyzing factual information to reach conclusions different from conventional wisdom. He is also creating an analytical resources catalogue, gathering

input from across the intelligence community on key analyses, and emphasizing the need to constantly challenge assumptions.

Ambassador Negroponte informed the Principals that each of the 16 elements of the intelligence community has different strengths which must be pulled together to form one cohesive community. Specifically, he emphasized the need to ensure not just vertical movement, but horizontal movement, of intelligence information. To reach this goal of a true community, consideration is being given to the development of a plan, similar to that prescribed in the *Goldwater-Nichols Department of Defense Reorganization Act of 1986*, which required military officers to work at a joint command—working closely with other military branches—to be promoted beyond a certain level. Ambassador Negroponte informed the Principals that he envisions a similar program in the intelligence community that would require senior intelligence officers to spend a certain amount of time working for another agency. The benefits of such a program will take years to be realized but will be critical to improving the sense of community.

Ambassador Negroponte then emphasized the importance of ensuring that limited intelligence resources are used effectively and wisely. He noted that although the intelligence budget is classified, it is fairly substantial, and efforts are underway to ensure that it is wisely spent. Mr. Ackerman inquired regarding the process for sharing intelligence information with those members of the private sector with critical infrastructure protection responsibilities. Ambassador Negroponte informed the Principals that the Office of the DNI does not have a statutory responsibility for sharing threat information with State and local authorities, or by extension with the private sector. He noted, however, that there are mechanisms through the DHS, the Federal Bureau of Investigation, and State and local Governments for sharing information with industry. He further emphasized that threats are typically too general and too vague to be actionable. However, if specific threat information is received, a mechanism would be found to share it with the private sector. Ambassador

Negroponte further stated that currently the biggest threat from Al-Qaeda and its affiliates appears to be to our interests abroad. In response to an inquiry regarding the risks posed by industrial espionage, Ambassador Negroponte stated that although industrial espionage is a priority concern, the threat from terrorism is currently a higher priority risk. In addition, although the major threat of industrial espionage appears to come from a few countries, there is a challenge inherent to tracking the activities of countries that send thousands of students to the U.S. each year.

Finally, a member inquired regarding steps industry could take to assist in improving the intelligence community's ability to transmit highly sensitive information. Ambassador Negroponte noted that the U.S. still has a technological advantage that must be maintained in the future. He emphasized that R&D are critical to ensuring that the Government is able to conduct secure operations over the communications network within the current globalizing environment.

Emergency Communications and Interoperability.

Mr. Brown, ECITF Champion, continued the morning's discussion on emergency communications and interoperability and the need to establish a survivable and operable emergency communications infrastructure for the public safety community. He emphasized the need to consider the lessons learned from Hurricane Katrina in the deliberations of the task force, the need for the establishment of a rapidly deployable communications capability that offers a range of functionality, the establishment of a process for improved coordination with key public safety officials, and the need for improved training.

Mr. Stephan highlighted the complexity of the interoperability challenge and requested industry assistance in the development of the *National Emergency Communications Strategy*, noting a lack of broad industry input to the current draft document. He further noted that the document outlines an overarching technical architecture to be established, but the Government would value the additional insights that the NSTAC could offer. He cautioned,

however, that Government stakeholders involved in the Strategy's development have "fast tracked" the document requiring input from the NSTAC on an expedited schedule. Mr. Stephan further noted that once the technical framework for the emergency communications architecture has been agreed upon, the Government will need to implement incentives to ensure that interested parties purchase the solution. He suggested that the Federal Grants Program could be utilized to encourage purchase of the solution instead of mandating compliance.

The Principals then discussed and agreed on the need to seamlessly integrate commercial and public safety emergency response networks as raised by Chairman Martin during the NSTAC 29 Business Session. The Principals agreed that an inventory of current emergency communications assets be developed including satellite technologies. Such an inventory would build knowledge of existing capabilities and could be used to help inform the national strategy. Mr. Grimes informed the Principals that the NCS has already undertaken such an effort which could form the foundation for future activities undertaken by the NSTAC. In addition, several members noted that the NCC may already possess a current inventory of emergency communications capabilities.

In response to a question from the Principals regarding additional areas of support from the NSTAC to the Government, Ms. Nielsen informed the Principals that DHS maintains a tactical emergency communications plan and regularly conducts full-scale exercises. She encouraged NSTAC participation in these exercises. In addition, she encouraged NSTAC input on the Department's National Preparedness Goal. The Principals agreed that the NSTAC should coordinate with Mr. Stephan to review both existing and developing Federal plans for emergency communications and interoperability. In particular, the NSTAC should provide input to the *National Emergency Communications Strategy*.

Mr. Brown concluded the discussion with an overview of the scope of work, including NSTAC's plan to review the following: (1) the *National Emergency*

Communications Strategy; (2) current procedural and jurisdictional concerns regarding operability and interoperability; (3) the NCS' current inventory of emergency communications technologies to ensure that all relevant assets are included; (4) the need for the development of short-term operability and interoperability solutions; (5) the progress of standards development and the need for inventory of current operability and interoperability solutions; and (6) the NSTAC's role in the recommended pilot program for deployable communications capabilities. Mr. Ackerman thanked Mr. Brown and the group for their participation in this discussion.

Regional Coordination, Planning, and Exercises.

Mr. Stephan discussed lessons learned from the 2005 hurricane season and changes DHS has already initiated or intends to make. He informed the group that DHS is actively providing training for Federal response teams, hosting a week-long intense leadership training program for responders in each region, including Federal Emergency Management Agency officials, and will engage the participants in tabletop exercises. He noted that there is additional room in these exercises for industry participation.

Mr. Stephan reported that, in coordination with the 1-year anniversary of the publication of the National Response Plan (NRP), the Secretary of Homeland Security is performing a comprehensive review of the NRP and its Emergency Support Function (ESF) Annexes. The ESF#2, Communications, Annex is being modified to incorporate lessons learned from Hurricane Katrina, and the NCS is currently revising the ESF#2 Operations Plan. In a related effort, DHS is restructuring its ESF#2 training and exercise programs, and in May 2006, the NCS will take part in a large-scale ESF#2 exercise. Throughout the exercise, the ESF#2 community will test standard operating procedures in response to a real-world scenario and determine how information sharing requirements can be clearly communicated and effectively met during an emergency situation. In addition, senior officials will be in place at all the Joint Field Offices (JFO) to make decisions in situations where prepared plans are insufficient.

Mr. Stephan remarked that DHS has investigated codifying a more user-friendly interpretation of the *Stafford Act*. The new interpretation of the *Stafford Act* will allow the Federal Government to give greater assistance to the private sector in response and restoration activities, and will be clearly communicated and exercised. The clarified interpretation enables Federal assistance to the private sector, once the requestor has ensured that all other means of meeting the assistance needs have been exhausted and that the Government has the capability to meet the requested needs. The agreed-upon interpretation essentially prescribes a metric that industry requests must pass to obtain Federal assistance. Mr. Stephan asked the Principals to keep in mind that catastrophic events such as Hurricane Katrina create a resource-scarce environment for both industry and Government. Mr. Ackerman asked Mr. Stephan about DHS' plans for the NCC and whether industry should continue to interface with the NCC. Mr. Stephan emphasized that DHS will continue to use the NCC but added that some requests for assistance might come through the JFO initially. He stated that the Government will make sure that those requests are also sent to the NCC.

Mr. Stephan also reported that DHS had reached a final agreement with the State of Georgia to adopt the access pilot to ensure that private critical infrastructure service providers receive priority access to disaster sites. This pilot is now being used as an example for other States, and the State of Georgia, in conjunction with industry, is actively encouraging the Gulf States, including Louisiana, Mississippi, Alabama, and Texas, to adopt it.

Mr. Stephan commented that personal connections are extremely important in an emergency response situation. Members of the DHS protective security unit already have robust personal relationships with State and local officials as well as the private sector. However, during future events, the Department plans to position high-level officials at each JFO, conduct daily telephone calls with the NCC, and hold daily strategic senior-level conferences.

Mr. Ackerman thanked Mr. Stephan for his responsive update and noted that the NSTAC will plan to review the current Federal efforts for regional response improvements, planning, training, and exercises to ensure that nothing is being omitted in this area.

Additional Issues for Discussion.

Mr. Don Obert, Bank of America Corporation, provided the Principals with an overview of the results of the National Diversity Assurance Initiative (NDAI) study, a follow-up to a recommendation in the NSTAC's Financial Services Task Force (FSTF) Report. Following the September 11, 2001, terrorist attacks, diversity assurance was identified as a key issue across the financial services industry. The final NSTAC FSTF Report called for support of the Alliance for Telecommunications Industry Solutions' NDAI and the development of processes to examine diversity assurance capabilities, requirements, and best practices for critical NS/EP customers. The report further recommends that R&D be promoted to increase resiliency, circuit diversity, and alternative transport mechanisms.

The NDAI concluded that: (1) it is not currently possible to guarantee that circuits are diverse and will remain diverse over time unless manual assessment and periodic manual assurances are performed; (2) assessing telecommunications circuits is a very labor- and cost-intensive process and currently can only be conducted manually; (3) circuit diversity assurance cannot be offered as a commercially viable product—only organizations with life-safety missions and critical business needs may be able to justify the expense of manual circuit diversity assurance; (4) an automated solution to track circuits across multiple carriers would streamline the process for diversity assessment and assurance; and (5) the carriers believe that the marketplace to support requirements of NS/EP functions on a wide-scale basis is insufficient to recover costs if the only source is the users of the service; external funding is required.

The NDAI recommends that: (1) other industries with critical missions and circuits evaluate current risks with regard to telecommunications continuity and take the necessary steps to mitigate those risks; (2) the lessons learned from the initiative should provide information and terminology that could be used by organizations supporting critical NS/EP services to better understand the telecommunications infrastructure supporting their business needs in a multiple carrier environment; and (3) follow-up efforts should be undertaken to define the requirements for providing an automated end-to-end diversity assurance solution in a multiple-carrier environment. Mr. Ackerman thanked Mr. Obert for the update on actions undertaken in response to the NSTAC's recommendation, noting that information on the status of all the recommendations is important.

Finally, a member suggested that the IES conduct an assessment of the current NSTAC agenda to determine whether the NSTAC is addressing the right issues for both the current and future NS/EP communications environment. Mr. Ackerman thanked him for his suggestion, commenting that continual re-evaluation of the agenda to ensure timeliness is essential.

Adjournment.

Mr. Ackerman thanked the Principals and the Government stakeholders for their participation and adjourned the NSTAC Executive Session at 3:15 p.m.

Attachment 1: Report Recommendations to the President from the 29th Meeting of the President's National Security Telecommunications Advisory Committee (NSTAC XXIX) – May 10, 2006

The President's National Security Telecommunications Advisory Committee's (NSTAC) Telecommunications and Electric Power Interdependency Task Force (TEPITF) examined national security and emergency preparedness (NS/EP) concerns associated with interdependencies between the telecommunications and electric power sectors. Based on the TEPITF's examinations of current operational issues between the sectors and how the interdependencies will affect both infrastructures, the NSTAC recommends that the President, in accordance with responsibilities and existing mechanisms established by Executive Order 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions*, and other existing authority, direct the appropriate departments and agencies to—

- ▶ Define and establish the term “Emergency Responder” within the National Response Plan (NRP) and other appropriate plans, guidance, directives, and statutes.
- ▶ Ensure that key response personnel of critical infrastructure owners and operators in the telecommunications and electric power sectors be designated as Emergency Responders, and included in local, regional, State, and Federal Government emergency plans.
- ▶ Include fuel supply to critical telecommunications and electric power infrastructures as part of the Emergency Responder planning process to ensure that fuel deliveries receive adequate priority, access, and security during a disaster.
- ▶ Foster and promote effective emergency coordination structures to ensure reliable and robust communication between the two sectors and local, regional, State, and Federal Governments.

- Review examples of proven priority restoration models at the State and regional levels. Encourage States and metropolitan regions without effective models to improve and update their existing frameworks.
- Encourage effective information sharing models at the local/regional Emergency Responder levels, both in advance of a natural disaster and during the emergency restoration period. When developing these models, liability issues should be considered.

The NSTAC's Legislative and Regulatory Task Force (LRTF) evaluated the lessons learned from Hurricane Katrina and developed recommendations designed to strengthen the ability of telecommunications providers to respond even more effectively to future hurricanes and other natural or manmade events. Based on the LRTF's examination, the NSTAC recommends that, no later than June 1, 2006, in accordance with responsibilities and existing mechanisms established by Executive Order 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions*, and other existing authorities, that the President establish and codify the term “Emergency Responder (Private Sector)” to include telecommunications infrastructure providers and ensure non-monetary assistance, including accessing restricted areas and obtaining fuel, water, power, billeting, and workforce and asset security, to them by—

- ▶ Directing the Department of Homeland Security (DHS) to modify the NRP and its Emergency Support Functions (ESF) to designate telecommunications infrastructure providers as Emergency Responders (Private Sector) and to establish protocols and procedures for the way in which Federal, State, local,

and tribal Governments should work with telecommunications infrastructure providers before, during, and after a national disaster.

- Issuing appropriate Presidential guidance to define Emergency Responders (Private Sector) under the *Robert T. Stafford Disaster Relief and Emergency Assistance (Stafford) Act* and other authorities as appropriate to align with the broadened definition of national defense in the 2003 amendments to the *Defense Production Act (DPA) of 1950*. Specifically, the guidance should make clear that key response personnel of critical telecommunications infrastructure owners and operators should be defined as Emergency Responders (Private Sector) and should receive non-monetary Federal assistance under the *Stafford Act*.
- Directing the Secretary of Homeland Security to work with Congress to align the *Stafford Act* and other appropriate legislative authorities with the DPA by codifying the designation of private sector telecommunications infrastructure providers as Emergency Responders (Private Sector) and by codifying the official interpretation that for-profit telecommunications infrastructure providers should receive non-monetary Federal assistance.

The Next Generation Networks (NGN) Task Force (NGNTF) of the NSTAC examined the provisioning of NS/EP communications services on converged networks. Based on its examination, the NSTAC recommends, in accordance with responsibilities and existing mechanisms established by Executive Order 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions*, that the President—

- **Identity Management.** Direct the Office of Management and Budget (OMB), the Department of Commerce (DOC), and DHS to work with the private sector in partnership to build a federated, interoperable, survivable, and effective identity management framework for the NGN that:
 - (1) includes a common assurance taxonomy that

addresses NS/EP requirements and is usable in both the Government and commercial domains; (2) minimizes identity “silos,” allows federation between the Government and commercial domains, and supports use of Government-issued credentials for identification on the NGN; (3) meets other NS/EP requirements, including for priority access to NS/EP communications services; (4) supports broad use of commercial technology, along with existing and emerging protocols and standards; and (5) includes explicit protections for privacy.

- **Coordination on Common Operational Criteria for NGN NS/EP End-to-End Services.** Direct the Office of Science and Technology (OSTP), with support from the collective National Communication System (NCS) agencies, to establish a Common Operational Criteria development framework to meet NS/EP user requirements on the NGN. This would be a joint industry-Government initiative to ensure NS/EP communications capabilities in the NGN environment, and would include the creation of a regular NGN summit with annual reporting that would enable telecommunication/IT industry sector and Government stakeholders to: (1) develop and coordinate common NGN planning activities; (2) measure progress of NGN-related efforts; and (3) recommend and monitor programs that would foster NS/EP capabilities within the NGN, including initiatives concerning:

- A priority regime for both encrypted and unencrypted packets supported by a set of standards specifying how that priority is to be translated end-to-end among the different networks connected to the NGN, consistent with a user's NS/EP authorization and required class of service; and
- NGN designs that respond to NS/EP requirements, including supporting a mixed protocol operational environment during the transition into Internet Protocol version 6; peer-to-peer networks and systems for independence from centralized infrastructure;

meshed networks for resiliency and deployability; and Internet Protocol security for authentication and confidentiality.

- ▶ **Research and Development (R&D).** In support of the prior recommendation, direct OSTP, with support from other relevant agencies, especially the Science and Technology Directorate of DHS, the National Institute of Standards and Technology (NIST), and the Department of Defense (DOD) to establish and prioritize within the Federal Government initiatives that will foster collaborative and coordinated R&D supporting the Common Operational Criteria and accelerate demonstrations of critical NGN NS/EP-supporting capabilities or technology among NGN telecommunication/ IT and service providers.
- ▶ **Technology Lifecycle Assurance and Trusted Technology.** Direct OMB, OSTP, DOD, DHS, and DOC to drive comprehensive change in the security of NS/EP information and communications technology through policy, incentives, and research supporting the development and use of: (1) technology lifecycle assurance mechanisms and (2) innovative trusted technologies that reduce the presence of intrinsic vulnerabilities.
- ▶ **Resilient Alternate Communications.** Direct OMB and DHS, in accordance with their respective authorities, to ensure that Federal agencies are developing, investing in, and maintaining resilient, alternate communications for the NGN environment. Specifically, DHS and OMB should require that NS/EP communicators, including incident managers and emergency responders, plan for communications resiliency especially by examining alternative or substitute access methods to the NGN to address specific threat scenarios, which methods can augment and possibly replace, at least temporarily, damaged, or diminished access to the communications infrastructure.
- ▶ **Agreements, Standards, Policy, and Regulations.** Direct DHS, the Department of State, and the DOC (including NIST and the National Telecommunications and Information Administration [NTIA]) to engage actively with and coordinate among appropriate domestic and international entities to ensure that the relevant policy frameworks support NGN NS/EP capabilities. These policy frameworks are established through Agreements, Standards, Policies, and Regulations (ASPR). As part of the Common Operational Criteria development framework, these agencies should continuously monitor the entire lifecycle of ASPR associated with ensuring NS/EP capabilities to identify and act on opportunities to enhance ASPR, address their vulnerabilities, and eliminate potential impediments to providing NS/EP capabilities in a globally distributed NGN environment.
- ▶ **Incident Management on the NGN.** Direct DHS to establish an inclusive and effective NGN incident response capability that includes a Joint Coordination Center, incorporating and modeled on the National Coordinating Center (NCC), for all key sectors, but particularly both the Communications and IT Sectors, and supporting mechanisms such as a training academy and a collaboratively developed, broadly participatory, and regularly evaluated exercise program. This capability should be enhanced by an appropriate R&D program.
- ▶ **International Policy.** Direct departments and agencies to develop cohesive domestic and international NS/EP communications policy consistent with the recommendations in this report, in particular: (1) developing intergovernmental cooperation mechanisms to harmonize NS/EP policy regimes in participating countries consistent with the recommendations in this report; (2) establishing the rules of engagement for non-United States companies in NS/EP incident response in the United States; and (3) addressing how information sharing and response mechanisms should operate in the international NGN environment.

- **First Responders.** Direct DHS and other appropriate Government agencies to assist first responders and public safety organizations in making the transition to the NGN, which will provide them with greater capabilities, but will also be a challenge to achieve given their limited resources and legacy systems.

The NSTAC's Emergency Communications and Interoperability Task Force (ECITF) examined and identified immediate action that could be taken on behalf of the Federal Government to significantly improve the Nation's emergency communications capabilities prior to the upcoming 2006 hurricane season while recognizing that some elements may have already begun. Based on the ECITF analysis, the NSTAC recommends, in accordance with responsibilities and existing mechanisms established by Executive Order 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions*, and other existing authority, that the President direct the DHS and other appropriate agencies to accelerate their efforts and adequately resource actions to assure completion, prior to the summer of 2006, of the recommended initiatives listed below—

- Establish a uniform protocol working with Federal, State, and local Government organizations that can dynamically identify their emergency management coordinators' contact information, especially during times when regular contact information is changed due to event situations, and have capability to share that information with DHS (e.g., via websites). This capability should be administered by the NCS in concert with the NCC to assist in its execution of ESF#2 for communications.
- Create a deployable communications capability for the Gulf Coast region in accordance with Recommendation #37 of the White House report, *The Federal Response to Hurricane Katrina: Lessons Learned*. This capability must focus on rapidly deployable, interoperable mobile communications

solutions that will provide reliable communications to emergency responders at all levels of Government in a disaster-affected region.

- Formally integrate the NCS NS/EP priority programs (e.g., Telecommunications Service Priority, Government Emergency Telecommunications Service, and Wireless Priority Service) into the *National Emergency Communications Strategy* pursuant to Recommendation #34 of the *Lessons Learned Report*.
- Direct NTIA to work in conjunction with the Federal Communications Commission to streamline the authorization process for use of Federal incident response frequencies by the larger non-Federal Government emergency response community.

In addition to these immediately applicable recommendations, the NSTAC recommends that the President consider incorporating into the overall *National Emergency Communications Strategy* the NSTAC's previous recommendations regarding ensuring access and suitable credentialing for telecommunications infrastructure provider response personnel, formally designating such personnel as Emergency Responders (Private Sector) to enable provision of non-monetary Federal assistance under the *Stafford Act*, and improving industry-Government incident response coordination via the NCC.

The NSTAC's NCC Task Force (NCCTF) undertook a comprehensive review of the NCC and specifically examined the direction of the NCC over the next year, three years, and five years, and considered some of the major challenges that the NCC has faced in disaster response efforts, such as Hurricane Katrina response and recovery. Based on the findings of the NCCTF, the NSTAC recommends that the President, in accordance with responsibilities and existing mechanisms established by Executive Order 12472, *Assignment of National Security and Emergency Preparedness Telecommunications Functions*, and other existing authority—

- ▶ Work to improve and comply with the ESF#2 Federal Operations Plan by—
 - Acknowledging the Federal Emergency Communications Coordinator as the lead of ESF#2 in the region.
 - Accommodating communications industry personnel within the Joint Field Offices (JFO), or as a virtual capability, to provide for regional company-to-company and industry to Government information sharing and coordination.
- ▶ Direct the Secretary of Homeland Security, the Director of OSTP, the Secretary of Defense, and other ESF#2 Federal support agencies to develop and implement policies and procedures with respect to: (1) managing and escalating requests from the NCC, and (2) the delineation of authorities and responsibilities when ESF#2 is invoked.
- ▶ Direct OSTP and the Homeland Security Council to join with the Communications Sector Coordinating Council (SCC) and the IT-SCC to support an industry-led task force with the primary goal of planning a regional communications and IT coordinating capability in the Gulf Coast and Southeastern regions prior to the 2006 hurricane season. Subsequently, the task force will determine the best approach for a long-term regional communications and IT coordinating capability that can serve all regions of the Nation. The task force should primarily be made up of industry representatives, as well as Federal, State, and local Government representatives.
- ▶ Direct the Secretary of Homeland Security to expand the NCC to include both communications and IT companies and organizations. This would be a cross-sector industry/Government facility with a round-the-clock watch, and would be brought up to full strength during emergencies.
- ▶ Direct the Secretary of Homeland Security to engage the private sector in critical infrastructure protection activities by increasing the flow of threat information to the private sector, facilitating private sector participation in impact analyses, and clarifying policies for the protection of private sector information.
- ▶ Direct the Secretary of Homeland Security to improve the ESF#2 Emergency Response Training and Exercise program, with a focus on enhancing coordination among industry members and Federal, State, and local responders during incidents of national significance. This program should focus on sector interdependencies for both physical and cyber threats, and would aim to produce actionable results. Industry must be involved from the earliest planning stages.
- ▶ Encourage the Secretary of Homeland Security to improve the Federal Government's cyber response strategy to delineate roles and responsibilities of Government and the private sector in the NRP, aligning communications and cyber operations centers, and enhancing relationships with international computer emergency readiness teams.
- ▶ Direct the Secretary of Homeland Security and other Government stakeholders to examine the value received from the NCC relationship and, if sufficiently supported, commit the resources necessary to strengthen and support the organization and its mission.

Attachment 2: Attendance of Members at the 29th Meeting of the President's National Security Telecommunications Advisory Committee (NSTAC XXIX) – May 10, 2006

Mr. F. Duane Ackerman

Chair
BellSouth Corporation

Mr. Gregory Q. Brown

Motorola, Inc.

Mr. Lawrence T. Babbio, Jr.

Verizon Communications, Inc.

Mr. Kenneth Dahlberg

Science Applications International Corporation

Mr. Gary D. Forsee

Sprint Nextel Corporation

Mr. Van B. Honeycutt

Computer Sciences Corporation

Mr. Arthur Johnson*

Lockheed Martin Corporation

Mr. Clayton M. Jones

Rockwell Collins, Inc.

Mr. Scott Kriens

Juniper Networks, Inc.

Mr. Walter McCormick*

United States Telecom Association

Mr. Craig T. Mundie

Microsoft Corporation

Mr. Donald J. Obert

Bank of America Corporation

Mr. Stratton Sclavos

VeriSign, Inc.

Mr. Stanley Sigman

CTIA—The Wireless Association

Mr. Randall L. Stephenson

AT&T, Inc.

Mr. William H. Swanson

Raytheon Company

Mr. Lawrence A. Weinbach

Unisys Corporation

Mr. Joseph R. Wright, Jr.

PanAmSat Corporation

* Pending Principals

Appendix D

Acronyms

Acronym List

AIN	Advanced Intelligent Networks	FRWG	Funding and Regulatory Working Group
AIP	Automated Information Processing	FS	Financial Services
ASPR	Agreements, Standards, Policies, and Regulations	FSTF	Financial Services Task Force
ATIS	Alliance for Telecommunications Industry Solutions	GETS	Government Emergency Telecommunications Service
CCS	Common Channel Signaling	GII	Global Information Infrastructure
CIAD	Critical Infrastructure Assurance Office	GSA	General Services Administration
CII	Critical Infrastructure Information	GTF	Globalization Task Force
CIP	Critical Infrastructure Protection	GTISC	Georgia Tech Information Security Center
CNS	Commercial Network Survivability	HPC	High Probability of Call Completion
COP	Committee of Principals	HSPD	Homeland Security Presidential Directive
COR	Council of Representatives	I&C	Information & Communications
CSI	Commercial SATCOM Interconnectivity	IA	Information Assurance
CSS	Commercial Satellite Survivability	IAIP	Information Analysis and Infrastructure Protection
CTF	Convergence Task Force	IATF	Information Assurance Task Force
CWIN	Cyber Warning Information Network	IAW	Indications Assessment and Warnings
DARPA	Defense Advanced Research Projects Agency	ID	Identification
DDoS	Distributed Denial of Service	IDSG	Intrusion Detection Subgroup
DHS	Department of Homeland Security	IDT	International Diplomatic Telecommunications
DOC	Department of Commerce	IEPS	International Emergency Preference Scheme
DOD	Department of Defense	IES	Industry Executive Subcommittee
DOE	Department of Energy	IIG	Information Infrastructure Group
DOJ	Department of Justice	IIS	Industry Information Security
DOS	Department of State	IN	Intelligent Networks
DPA	Defense Production Act	IP	Internet Protocol
E.O.	Executive Order	IS/CIP	Information Sharing/Critical Infrastructure Protection
EC	Electronic Commerce	ISAC	Information Sharing and Analysis Center
ECC	Enhanced Call Completion	ISATF	Internet Security/Architecture Task Force
ECITF	Emergency Communications and Interoperability Task Force	ISEC	Information Security Exploratory Committee
ELS	Essential Line Service	ISP	Internet Service Provider
EMP	Electromagnetic Pulse	ISSB	Information Systems Security Board
EPA	Environmental Protection Agency	IT	Information Technology
ERPWG	Emergency Response Procedures Working Group	ITIC	Information Technology Industry Council
ESP	National Electric Service Priority	ITPITF	Information Technology Progress Impact Task Force
ETSI TIPHON	European Telecommunications Standards Institute Telecommunications and Internet Protocol Harmonization over Networks	LMBATF	Last Mile Bandwidth Availability Task Force
FCC	Federal Communications Commission	LRG	Legislative and Regulatory Group
FNI	Funding of NSTAC Initiatives	LRTF	Legislative and Regulatory Task Force
FOIA	The Freedom of Information Act	LRWG	Legislative and Regulatory Working Group
FRB	Federal Reserve Board	LTO	Long-term Outage
FRP	Federal Response Plan	MTT	Mobile Transportable Telecommunications
		NAP	Network Access Provider

NCC	National Coordinating Center	PCII	Protected Critical Infrastructure Information
NCM	National Coordinating Mechanism	PDD	Presidential Decision Directive
NCO	National Coordination Office	PN	Public Network
NCS	National Communications System	PO	Program Office
NCSP	National Cyber Security Partnership	PSN	public switched network
NERC	North American Electric Reliability Council	PSTN	Public Switched Telephone Network
NES	National Energy Strategy	PWG	Plans Working Group
NG	Network Group	QoS	Quality of Service
NGN	Next Generation Network	R&D	Research and Development
NGNTF	Next Generation Networks Task Force	R&O	Report and Order
NII	National Information Infrastructure	RDTF	Research and Development Task Force
NIPC	National Infrastructure Protection Center	RDX	Research and Development Exchange
NIST	National Institute of Standards and Technology	RDXTF	Research and Development Exchange Task Force
NLP	National Level Program	REWG	Resource Enhancements Working Group
NPTF	National Plan to Defend Critical Infrastructures Task Force	RP	Restoration Priority
NRC	National Research Council	SAFETY Act	Support Anti-terrorism by Fostering Effective Technologies Act
NRIC	Network Reliability and Interoperability Council	SATCOM	Satellite Communications
NRP	National Response Plan	SCC	Sector Coordinating Council
NS/EP	National Security and Emergency Preparedness	SCOE	Security Center of Excellence
NS/VATF	Network Security/Vulnerability Assessments Task Force	SME	Subject Matter Experts
NSA	National Security Agency	SOP	Standard Operating Procedure
NSDD	National Security Decision Directive	SRWG	Security Requirements Working Group
NSG	National Security Group	SS7	Signaling System 7
NSIE	Network Security Information Exchange	Stafford Act	Robert T. Stafford Disaster Relief and Emergency Assistance Act
NSSE	National Special Security Events	STF	Satellite Task Force
NSTAC	National Security Telecommunications Advisory Committee	STU	Secure Telephone Unit
NSTF	Network Security Task Force	TATF	Trusted Access Task Force
NTIA	National Telecommunications and Information Administration	Telecom Act	Telecommunications Act of 1996
NTMS	National Telecommunications Management Structure	TEPITF	Telecommunications and Electric Power Interdependency Task Force
NWC	Naval War College	TESP	Telecommunications Electric Service Priority
OAM&P	Operations, Administration, Maintenance, and Provisioning	TIM	Telecommunications Industry Mobilization
OMB	Office of Management and Budget	TIP	Telecommunications Infrastructure Providers
OMNCS	Office of the Manager, National Communications System	TSA	Transportation Security Administration
OS	Operating System	TSP	Telecommunications Service Priority
OSTP	Office of Science and Technology Policy	TSS	Telecommunications Systems Survivability
OWG	Operations Working Group	USSS	United States Secret Service
PAS	Priority Access Service	UST	Underground Storage Tanks
PCCIP	President's Commission on Critical Infrastructure Protection	VTF	Vulnerabilities Task Force
		W/LBRDSTF	Wireless/Low-Bit-Rate Digital Services Task Force
		WPS	Wireless Priority Service
		WSPO	Wireless Services Program Office

WSTF Wireless Services Task Force
WTF Wireless Task Force
Y2K Year 2000
Y2K Act Year 2000 Readiness and Disclosure Act

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