

00734

para. 4 = "Please expand by letter on the problems and misunderstandings which you say exist between [redacted] and the Station."

No. [redacted]

To : [redacted]

From : [redacted]

[redacted] : Relations with [redacted]

Reference para 4 your [redacted]

Many of the difficulties we have experienced in the establishment of this Station have been associated with general teething problems which, for the most part, were to be expected. Added complications have been caused by

the fact that the Station was not a permanent establishment and by my own unfamiliarity with some aspects of [redacted] policy and procedures.

2. For the most part, these problems have been minor. Nevertheless, there are certain areas where problems from the Station point-of-view, continue to exist and I propose to discuss during my projected visit to [redacted]

They are :-

4. More detailed and timely feedback of information from [redacted]. Several instances have occurred where [redacted] have informed us of major policy decisions taken affecting the Station, before [redacted] has done so, or provided more detail on matters of a strictly [redacted] nature than [redacted]. The two most recent incidents

/pertained to ...

Apart from the embarrassment, such incidents do little for our Service reputation.

[redacted]

[redacted]

Communications

7. To what extent must cost factors override the use of telegraphic communications? On occasions, it has also been necessary to use the [redacted] unclassified bag for more timely communications with MAIN OFFICE than afforded by the safe hand bag. May we continue to use this channel in the future as or if necessary? If so, the establishment of [redacted] and addressee routing could be discussed during my visit to [redacted]

Reporting

8. Despite previous correspondence on this subject I am still partially confused as to Customer and [redacted] requirements [redacted] Timeliness of reporting is another problem. During the October crisis most reports were telegraphed because of their importance in a rapidly-changing situation, which could have brought down the government, the difficulty of cross-referencing in reports if not all are telegraphed, and balancing [redacted] reporting. You may consider more regular round-up summaries in such circumstances as a substitute to telegraphed reports.

/Administration. ...

/pertained to ...

Administration

9. New Chancery proposal. Is MAIN OFFICE or the Station responsible for liaising with appropriate [REDACTED] departments for Station requirements in the planning phases? To what extent do we hold out on security factors where this may result in a clash with [REDACTED]

Personnel

10. Environmental difficulties, selection of suitable personnel, Conditions of Service especially for [REDACTED]. The problems associated with the above are, I believe, well understood in MAIN OFFICE. An interchange of ideas, and my own flexibility of action to resolve possible difficulties would be most useful.